HEALTH CARE FRAUD AWARENESS

Is that claim really yours?

R&R INSURANCE

Fraudulent health claims drive up costs for all of us. You're the best person to catch them, because only you know what care you actually received.

Review every Explanation of Benefits (EOB)

An EOB is not a bill. It's your insurance company's record of what was billed under your name, sent after each claim is processed.

1 Open it right away

Read each EOB when it arrives by mail or in your member portal.

2 Compare your records

Match dates, providers and services to your appointments and receipts.

3 Report it fast

Anything off? Call your insurance company as soon as possible.

Red flags on your EOB

- Services or tests you never received
- Dates of service when you were elsewhere
- Medical equipment or supplies you didn't order
- Doctors or facilities you've never visited
- The same service billed more than once
- Claims for a family member who wasn't seen

See something wrong? Report it right away.

Call the member services or fraud number on the back of your insurance ID card. You don't need proof: just explain what looks wrong. Fast reporting helps stop fraud and protects your benefits.