IB Students:
Important Action Required!

Set Up Your IB Results Account Before Graduation

You will LOSE ACCESS to your school email after graduation! You must update your email address to a PERSONAL EMAIL so you can access your IB examination results in July 2027.

IMPORTANT: FOLLOW THE CORRECT GUIDE!

GUIDE 1:

Students Who First Tested in May 2026 or Earlier

If you took your first IB exam in May 2026 or earlier: IB has made a change to the way you receive your scores in July 2027. You must update your account.

1. **Follow the 2026 and Earlier Student Guide.**
2. **You will need your IB Candidate Code and PIN to access the results website.**
3. **Log in and change your school email to a personal email address.**
4. **Make sure your information is updated so you can access your IB results after graduation.**

GUIDE 2:

Students Taking Their FIRST IB Exam in May 2027

If your first IB exam will be in May 2027:

1. **Follow the 2027 First-Time Student Guide.**
2. **Use your school email to create your IB results account.**
3. **Then change your account email to a personal email address.**
4. **Complete the process so you can access your IB exam scores in July 2027.**



Remember:

- ✓ **Use the guide for YOUR first IB examination year.**
- ✓ **Do NOT use your school email as your permanent account email.**
- ✓ **Complete the required steps BEFORE you lose access to your school email.**
- ✓ **Make sure you can access your account before IB scores are released.**



Do not wait until after graduation!

2026



International Baccalaureate
Baccalauréat International
Bachillerato Internacional

1ST exam MAY 2026

Guide for alumni: How to create an IB account

An IB account is the new way for you to log in to the IB Candidate site. **You use your email address and a password you create,** instead of a personal code and PIN. This has been in place since July 2026.

Creating your IB account

If you took your IB examinations in May 2026 or earlier, you need to create an IB account. Once you do, you can use the same account to access the Candidate site in the future.

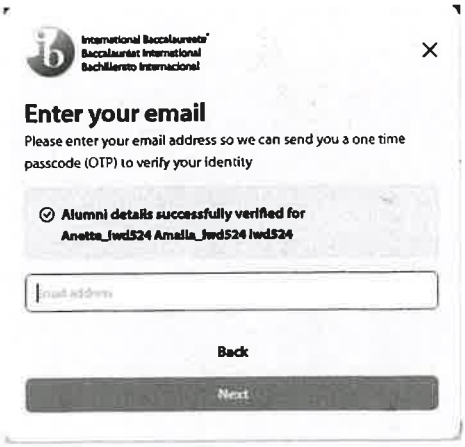
Step 1. On the Candidate site, select "Register here" (under "Alumni, don't have an account?").



Step 2. A "Verify your alumni information" window will pop up. Enter your first name, last name, personal code, and PIN (the PIN you used to sign in to the Candidate site), then select "Verify".



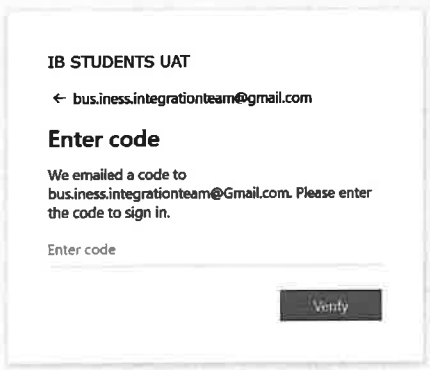
Step 3. Enter the email address you want to use for your account, then select "Next".



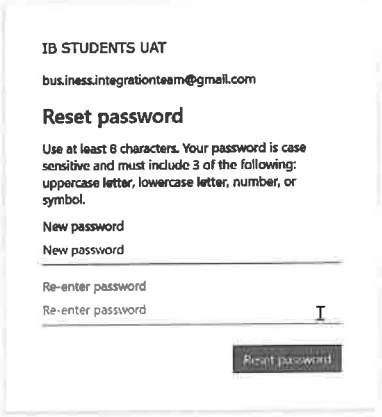
Step 4. Enter the one-time password sent to your email, then select "Verify your OTP".



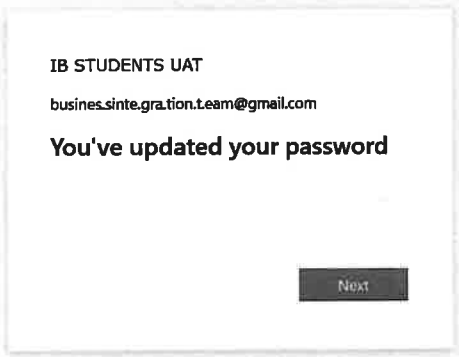
Step 5. You will get a one-time code by email. Enter the code.



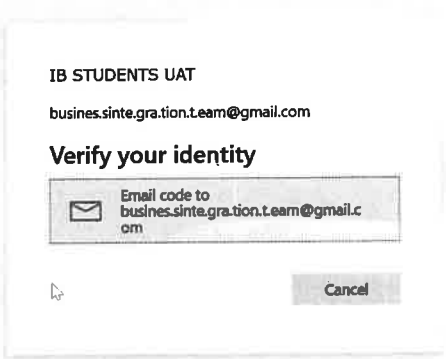
Step 6. Create a new password. Type it twice, then select "Reset password". You will see a message that your password was updated.



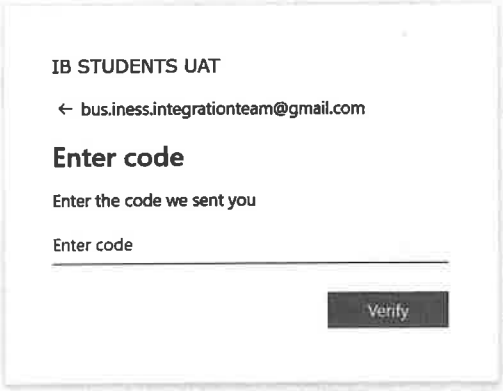
Step 7. Your account is now set up. Select "Next" to sign in for the first time.



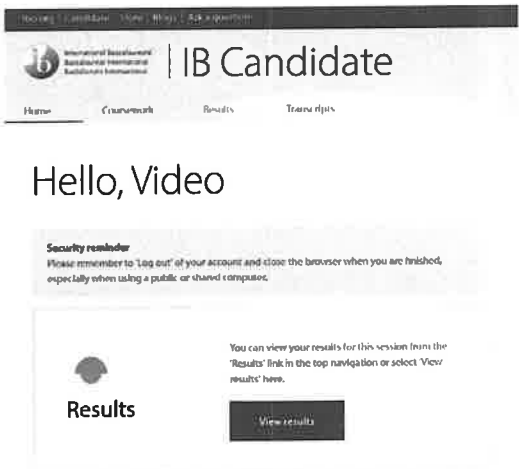
Step 8. A "Verify your identity" window will appear. Select your email address to get another one-time code.



Step 9. Enter the code.



Step 10. You are now signed in to the IB Candidate site.



Do you prefer to watch a video? Scan the QR code or follow the link:

Link: SSO Account Creation English video

QR Code:

Questions

I didn't get the email. What should I do?

1. Check that you used the right email address.
2. Check your spam/junk folder.
3. If it's still not there, ask your DP/CP Coordinator to send it again.

After I graduate, can I still check my results?

Yes. As long as you can access your email, you can use your email address and password to log in to the Candidate site. If needed, you can change your email address from a school email to a personal email.

How can I change my email?

In the Candidate site, select **your username** in the top right corner, then go to **Profile.** You can change your email address there. Remember to select **Save.**

DO THIS!
YOU WON'T HAVE ACCESS TO YOUR SCHOOL EMAIL AFTER GRADUATION!

FIRST EXAM

2027 →

International Baccalaureate
Baccalauréat International
Bachillerato Internacional

2027 !

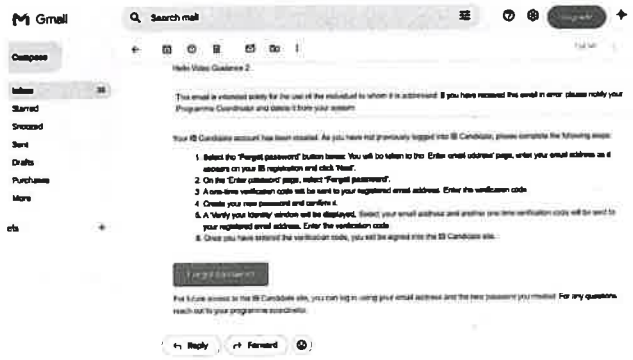
Guide for students: How to create an IB account

An IB account is a new way to log in to IB websites. **You use your email address and a password you create.** You will not use a personal code and PIN anymore.

Creating your IB account

You will get an email from the IB with steps to set up your account. The sender will be no-reply@ibo.org. Follow the steps in the email:

Step 1. Select "Forgot password".



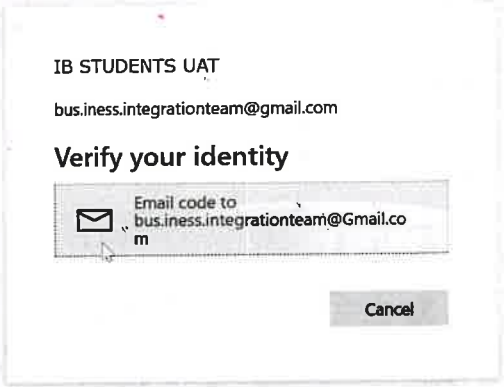
Step 2. Type your email address, then select "Next".



Step 3. On the "Enter password" page, select "Forgot password" again.



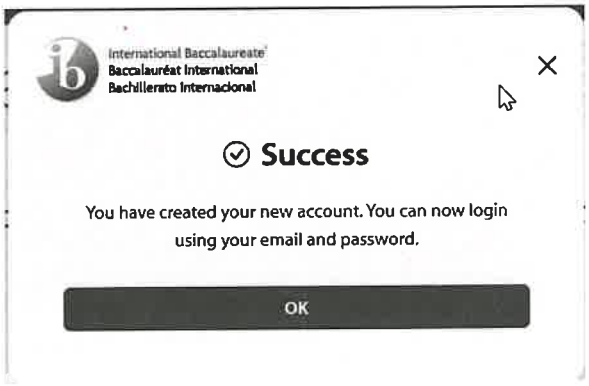
Step 4. To confirm it's you, select "Email code to youremail@email.com".



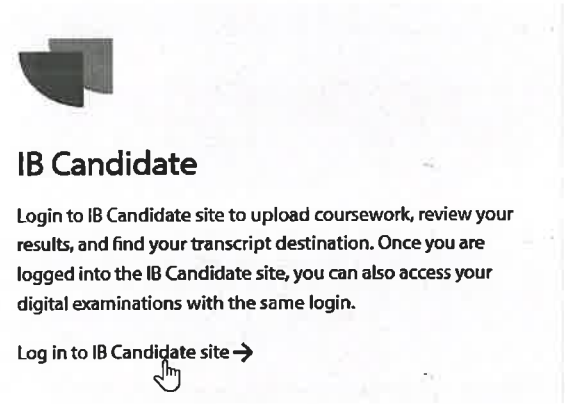
Step 5. Create a new password, confirm it, then select "Create password".



Step 6. You will see a success message confirming your account has been created.



Step 7. Next time, log in by selecting "Log in to IB Candidate site".



Do you prefer to watch a video? Scan the QR code or follow the link:

Link: SSO Alumni account video

QR Code:

Questions

I can't find my personal code and PIN. What can I do?

Contact your coordinator for support.

How do I change the email address on my IB account?

In the Candidate site, select **your username** in the top right corner, then go to **Profile.** You can change your email address there. Remember to select **Save.**

Do this!

YOU WILL NOT HAVE ACCESS TO YOUR SCHOOL EMAIL AFTER GRADUATION