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Virgin Islands Department of Education, State Office of Special Education Conducts Annual Parental Satisfaction Survey

The Virgin Islands Department of Education (VIDE) State Office of Special Education announces the launch of its Annual Parental Satisfaction Survey. This survey will be conducted across the Territory. State Director Kathleen Merchant invites all parents and guardians of children and youth with disabilities, age 3 to 21, to participate in this important survey. The goal is to gather confidential data on parental satisfaction with the special education programs and related services provided by the Virgin Islands Department of Education, Special Education Division.

The State Office of Special Education has contracted the University of the Virgin Islands, Eastern Caribbean Center, to facilitate the survey. Beginning during the week of May 25, 2026, the survey will be conducted via secure telephonic interviews. Participants will be asked about the quality of services, communication with educators, and overall satisfaction.

The results of this survey will be used to help the District Offices of Special Education enhance the services provided to children and youth with disabilities and their families. Parental feedback is crucial, and the VIDE greatly values the participation and cooperation of all parents and guardians. For additional information, please contact the State Office of Special Education at (340) 774-0100, extension 8804, or (340) 774-1095, extension 7087.

The State Office of Special Education expresses its gratitude in advance to parents and guardians for their participation in this vital data collection effort. Your feedback is invaluable to our mission of improving academic and functional outcomes for children with “abilities” in the USVI.

All data collected will be free of all personally identifiable information, consistent with §300.32, *Personally identifiable. Personally identifiable means information that contains— (a) The name of the child, the child's parent, or other family member;(b) The address of the child;(c) A personal identifier, such as the child's social security number or student number; or (d) A list of personal characteristics or other information that would make it possible to identify the child with reasonable certainty. § 300.610 Confidentiality. The Secretary takes appropriate action, in accordance with section 444 of GEPA, to ensure the protection of the confidentiality of any personally identifiable data, information, and records collected or maintained by the Secretary and by SEAs and LEAs pursuant to Part B of the Act [IDEA], and consistent with §§ 300.611 through 300.627.*

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