Infinite Campus Parent Portal Help Guide

Need help accessing or updating your Parent Portal account? Find the issue that best describes your situation below and follow the steps provided.

Parent Portal Account Access

Do you have a Parent Portal Account?

No, I don't have an account.

- Apply for Parent Portal account using the *Parent Portal Application* link

I have applied but haven't received account information after 5 business days.

- Check your email's spam/junk folder.
- If you still haven't received your information, contact Mrs Horne at *hornec@pitt.k12.nc.us*

Login Assistance

Have you forgotten your username/password?

Use the *Username/Password Reset Request* form to request assistance recovering your login information.

Please be sure to check your spam/junk folder for an automated email with this information.

Media Release

Do you need to update your student's Media Release questions?

1. Log into your Parent Portal account
2. Complete the *Existing Student Information Update*

Need to make additional changes?

If you have already submitted the update and need to make further changes to your student's Media Release selections, complete the Student Information Update Form.

Missing Students

Are you missing students on your parent portal account?

If you have multiple students enrolled, but not all of them appear in your account, contact Mrs. Horne at hornec@pitt.k12.nc.us for assistance

Please note: Only legal guardians are able gain access to student information. Be prepared to provide custody documentation if needed.

Contact Information

Do you need to update contact information?

1. Log in to your Parent Portal account
2. Complete the *Existing Student Information Update*

Need to make additional changes?

If you have already submitted the update and need to make further changes to your contact information, email Mrs. Horne at hornec@pitt.k12.nc.us

Still need help?

Mrs. Horne, Data Manager
GR Whitfield
hornec@pitt.k12.nc.us |252-752-6614

Visit the PCS Website for Walkthrough Videos

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