


# Where to go when you need care

Geisinger
HEALTH PLAN

With Geisinger Health Plan (GHP), you have options for care. When your primary care doctor isn't available, knowing the right place to go for medical attention can protect your personal and financial well-being.

## Urgent care

Visit an urgent or convenient care clinic when you need care quickly, but your injury or illness isn't life-threatening. Out-of-pocket costs at these facilities are often significantly lower than at the emergency room, and no appointment is necessary.

Visit an urgent or convenient care facility for things like:

- Accidents/falls
- Sprains/strains
- Fever/flu
- Minor broken bones
- Vomiting/diarrhea
- Skin rashes/infections
- Eye irritation
- Controlled bleeding or cuts that need stitches

## Emergency room

Call 911 or go to the nearest ER for treatment of life-threatening issues. **With GHP, whether you're home or traveling, emergency room services are covered worldwide**.

Visit the closest ER for things like:

- Compound fractures (bone is visible)
- Chest pain or trouble breathing
- Serious head, neck or back injuries
- Poisoning
- Sudden/severe pain
- Uncontrolled bleeding
- Seizures/fainting
- Signs of heart attack/stroke
- Moderate to severe burns

Geisinger Health Plan may refer collectively to Geisinger Health Plan, Geisinger Quality Options, Inc., and Geisinger Indemnity Insurance Company, unless otherwise noted.
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2672598 sdp 10/25