Lighthouse Works SMS Program Terms

By opting in, you agree to receive recurring text messages from Lighthouse Works related to the justice-engaged youth hotline. Message frequency varies. Message and data rates may apply depending on your mobile carrier and plan.

To stop receiving messages, reply STOP to any message. You will receive one final confirmation message, and no further messages will be sent unless you opt in again. For assistance, reply HELP or contact us at 1-833-537-6998 or jeyhotline@cde.pure.cloud.

Carriers are not liable for delayed or undelivered messages. Your mobile number and SMS consent will not be shared with or sold to third parties or affiliates for marketing or promotional purposes. Information may be shared with service providers solely to deliver messages on our behalf. See our Privacy Policy for details.

Privacy Policy

Oct 13, 2026 ·

Introduction

Lighthouse Works respects your privacy. This Privacy Policy explains what information we collect, how we use it, and the choices you have.

This policy applies to information collected through our website at **https://ed.cde.state.co.us/dropoutprevention/supportforyouthengagedinthejuvenilejusticesystem/justi...**, our online forms, our text messaging (SMS) program, and other services that link to this policy. By using these services, you agree to the practices described here.

Information We Collect

We collect information you provide directly and information gathered automatically when you use our website.

Information you provide: name, email address, mobile phone number, mailing address, and any details you submit through forms, applications, donations, or service requests.

SMS consent records: the date, time, and method of your opt-in or opt-out, and the form version you agreed to.

Automatically collected information: IP address, browser type, device information, pages visited, and referring URLs, collected through cookies and similar technologies.

How We Use Information

We use the information we collect to:

- Provide, operate, and improve our programs and services
- Respond to inquiries and requests for assistance
- Send appointment reminders, service updates, and other communications you have requested
- Process donations and registrations
- Maintain records of consent and comply with legal obligations
- Protect the security and integrity of our systems

Text Messaging (SMS) Program

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Text messaging originator opt-in data and consent will not be shared with any third parties, except service providers that deliver messages on our behalf.

If you opt in to receive text messages, we use your mobile number only to send the messages you agreed to, such as follow-up regarding the justice-engaged youth hotline. Message frequency varies. Message and data rates may apply.

You can opt out at any time by replying STOP. You will receive one confirmation message and no further texts unless you opt in again. Reply HELP for assistance, or contact us at 1-833-537-6998 or jeyhotline@cde.pure.cloud. Consent to receive text messages is not a condition of purchase or of receiving services. See our SMS Program Terms for full program details.

How We Share Information

We do not sell, rent, or trade your personal information. We share information only in these limited cases:

- Service providers: vendors who host our website, process payments, or deliver messages on our behalf, bound by obligations to protect your information and use it only for the services they provide to us

- Legal requirements: when required by law, subpoena, or court order, or to protect the rights, property, or safety of Lighthouse Works, our clients, or others
- With your consent: when you direct or authorize us to share it

The SMS restrictions above apply in every case: mobile numbers and SMS consent are never shared for third-party marketing.

Cookies and Security

Cookies. Our website uses cookies to remember preferences and understand how visitors use the site. You can disable cookies in your browser settings, though some features may not work properly.

Security. We use administrative, technical, and physical safeguards to protect your information. No method of transmission or storage is completely secure, so we cannot guarantee absolute security.

Your Choices and Rights

You may request access to, correction of, or deletion of your personal information by contacting us using the details below. You can unsubscribe from emails using the link in any message and stop text messages by replying STOP.

Children's privacy. Our website is not directed to children under 13, and we do not knowingly collect personal information from them online. If you believe a child has provided us information, contact us and we will delete it.

Changes and Contact

We may update this policy from time to time. Changes take effect when posted, and the effective date above will be updated.

Questions about this policy or your information can be sent to:

Lighthouse Works 1-833-537-6998 jeyhotline@cde.pure.cloud