Experienced support for complex conditions.

A care team that helps you manage your treatment.



Whether you've been in treatment for years or were just diagnosed, managing a rare or complex condition can feel like a lot. Accredo® Specialty Pharmacy is here to support you and your treatment.[1]

Experienced support for your condition.

- Talk with pharmacists, nurses, and clinicians 24/7 who are specially trained to support complex conditions like yours and the medications used to treat them
- Get tips and tricks from your care team to make taking your medication and managing side effects easier
- Get personalized support for your specific condition and needs

Fast, safe delivery where you need it.

- Have your medication shipped quickly to your home, doctor's office,[2] or another location — at no extra cost[3]
- Packaging protects your privacy and keeps your medication at the right temperature — even in bad weather
- Get supplies like syringes and sharps containers at no extra cost

Refills and ongoing support.

- Set up refill reminders and refill certain medications by text[4]
- Manage your medications online through your Accredo account
- Get help finding ways to pay for your medication, like manufacturer copay assistance programs or support from nonprofit groups

Get started with Accredo.

Call **877.826.7657**, Monday–Friday, 7:00 am–10:00 pm CST or Saturday, 7:00 am–4:00 pm CST.

Offered by Cigna Health and Life Insurance Company or its affiliates.

In Utah, plans are offered by Cigna Health and Life Insurance Company.

All sources and disclosures appear at the end of this document.

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cigna healthcare



1. Cigna Healthcare, Evernorth Health Services, and Accredo are all part of The Cigna Group. This means we have an ownership interest in Accredo's specialty pharmacy services – but you have the right to fill prescriptions at any pharmacy in your network (as your plan allows). Log in to the myCigna app or myCigna.com to see all of your in-network options.
2. As the law allows. For medications that are given to you by your health care provider, Accredo will ship them directly to your doctor's office.
3. Your plan pays the cost for standard shipping.
4. The ability to refill prescriptions by text is only available for certain medications. To get text messages, you'll have to sign up for the Accredo texting service. You can do this when you call Accredo to refill your prescription. Once you sign up, just reply to their welcome text to get started. Standard text messaging rates apply.

Para obtener ayuda en español llame al número en su tarjeta de Cigna Healthcare.

Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and details of coverage, review your plan documents or contact a Cigna Healthcare representative.

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