SUPPLEMENTAL APPLICATION

In order to assist us in identifying those candidates most likely to be successful in our examination process, we ask that you answer the following questions directed at particular aspects of your background, training and experience.

Please answer each question as completely as possible. For each of the questions, please limit your responses to no more than 250 words. Incomplete, illegible or vague responses greatly reduce the likelihood of your successful candidacy.

Please do not substitute a resume reference as a response to any question.

Describe your experience implementing, and configuring enterprise network firewall, routers, switches, wireless access points, and server environments to support the programs and services of an organization to meet its technological needs and goals.

The data center has experienced a catastrophic power failure and will need to be brought back up to operation. Please describe the components of the data center you would bring up, and in what order.

Describe one of the most challenging technical issues you've faced in your career. What was the situation, what resources or individuals did you rely on, and what specific steps did you take to resolve the problem? How was the issue ultimately resolved, and what did you learn from the experience?

At one point, Active Directory is not accessible even though the domain controllers are online and network connected. Describe a possible condition with another foundational network service that could prevent Active Directory Services from starting.

Three days before the start of school, your department is notified that classroom renovations have just been completed at several school sites. These rooms still need full IT setup—including network connectivity, phone activation, device deployment, and AV testing. How would you respond to this situation to ensure everything is up and ready in time? What steps would you take to prioritize and mobilize resources, and how would you communicate with leadership, school staff, and your own team?

ACKNOWLEDGEMENT: I certify that all my statements in this supplemental application are true and complete, and that if I have made any false statements, I may be disqualified or dismissed.

Signature: _____ **Date:** _____