



Nadya Prado

Concierge Associate

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Schedule your Appointment Today!

Please include name, date of birth and Anthem ID number in your message.

Exciting News for CSEBO Employees! Introducing Nadya Prado Your Dedicated Anthem Representative

Personalized Support for Your Anthem Benefits

We're thrilled to announce that CSEBO employees now have exclusive access to personalized, one-on-one support with Nadya Prado. With nearly nine years of Anthem experience, Nadya is here to help you make the most of your benefits and ensure a positive experience.

How Can Nadya Help You?

Understand Your Anthem Benefits:

Clear guidance on your health and wellness options.

Resolve Claims or Coverage Questions:

Timely solutions to any issues you may face.

Explore Additional Benefit Options:

Discover all the perks available to you.

Connect With Wellness Programs:

Access resources to support your health journey.

Nadya's Commitment to You

"I'm dedicated to helping our members understand and make the most of their health benefits. My goal is to deliver clear guidance, timely solutions, and ensure you have a positive member experience. I look forward to serving CSEBO members."

Anthem. Reimagining what's possible for every moment of health.

Great progress has been made in healthcare over the past few years. However, there's more work to be done. Healthcare needs to be transformed. At Anthem, we believe this starts by reaching people on a human level by providing care that allows individuals to feel confident about themselves and the world around them.

We will accomplish this goal through our unique combination of technology and empathy. Through our investment in people, tools, and innovation, we're seeing better outcomes. By constantly connecting members to care with relevant solutions and proactive support, we're offering simpler, more effective, and more affordable results.

As we rethink, reinvent, and reimagine what healthcare can be at every stage of a member's journey, we're meeting healthcare's toughest challenges. Thereby making people, workforces, businesses, and communities healthier and more positive places to live and work. Together, with our trusted partners, we can improve lives and achieve great things.