October 16, 2026

Dear ,

We are contacting you to advise that we recently learned of a data security incident that occurred at Frontline Education (“Frontline”), which may have compromised the personal information of certain individuals. This notice includes important information about the nature of this cybersecurity incident and response actions.

What Happened? Frontline Education informed us on October 1, 2026 that an unauthorized person accessed their systems around August 13, 2026. Frontline is a third-party service provider that provides a variety of software solutions including employee management services and is a vendor of CAIU. Please note - CAIU systems were not breached and remain secure.

What Personal Information Was Accessed? On October 12, 2026, Frontline provided to the CAIU a list of names as well as other compromised personal information which may include email address, address, birth date, and social security number. **Your name was included on Frontline’s list of individuals affected by the company’s data breach.**

What Affected Individuals Should Expect & How You Are Protected: Frontline has taken action to remediate the vulnerability, implement additional security controls and safeguards and has strengthened its monitoring, security alerting, and response capabilities.

Frontline will notify affected individuals, on behalf of the CAIU, directly through its notification partner, Cyberscout, and will offer two years of complimentary credit monitoring and identity protection services. The letter will contain a unique enrollment code, and you must enroll by January 31, 2027. Notification emails and letters are expected to be sent out any time after October 16, 2026.

LEGITIMATE NOTIFICATION EMAIL
Sender: frontline@notifications.cyberscout.com or frontline@transunion.com

If you receive this notification, it is legitimate communication and not a phishing email. Please review it carefully and consider enrolling in the no-cost protection services. The notice will include additional information about the incident, available resources, and enrollment instructions.

What Is CAIU Doing to Support Our Staff? CAIU is actively monitoring the situation and will assist in facilitating additional information when it becomes available. We will continue to communicate updates, ways to protect yourself, and any resources provided by Frontline Education for impacted individuals as they become available at: https://www.caiu.org/community/notices/frontline-education-breach

Next Steps - What Can You Do to Protect Yourself? Remain vigilant against threats of identity theft or fraud and regularly review and monitor your account statements and credit history for any signs of unauthorized transactions or activity.

- Review your credit report. U.S. customers are entitled under U.S. law to one free credit report annually from each of the three major credit bureaus. To order your free credit reports, visit **www.annualcreditreport.com** or call toll-free +1 (877) 322-8228.
- Contact the three major credit bureaus at the addresses below to place a fraud alert on your credit report. A fraud alert indicates to anyone requesting your credit file that you suspect you are a possible victim of fraud. A fraud alert does not affect your ability to get a loan or credit. Instead, it alerts a business that your personal information might have been compromised and requires that business to verify your identity before issuing you credit.
- Place a security freeze on your credit report. This prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services.

EQUIFAX	experian	TransUnion
Consumer Fraud Division P.O. Box 740256 Atlanta, GA 30374	Credit Fraud Center P.O. Box 9554 Allen, TX 75013	TransUnion LLC P.O. Box 2000 Chester, PA 19022-2000
(888) 378-8228	(888) 397-3742	(800) 680-7289
www.equifax.com	www.experian.com	www.transunion.com

CAIU will continue to communicate any updates and resources provided by Frontline for impacted individuals as they become available.

How Can I Ask Questions or Receive Updates? For the latest details on this incident, additional updates, or information on how to reach out to CAIU with further questions, please visit https://www.caiu.org/community/notices/frontline-education-breach.

Frontline has also established a dedicated call center to answer questions for affected individuals. The TransUnion call center can be reached at **1.833.516.8792**, from 8 a.m. to 8 p.m. ET Monday through Friday, excluding major U.S. holidays.

Please know - we are committed to keeping you informed and rest assured that we are prioritizing the safety and privacy of your data.

Andria B. Saia, Ed.D., JD
Capital Area IU, Executive Director