Download and Onboard the Raptor Safe App

Apr 1, 2025 Knowledge

Knowledge Article Detail

Download and Onboard the Raptor Safe App

Raptor Safe makes your school experience easier, faster, and more secure by bringing the benefits of Raptor VisitorSafe and Raptor DismissalSafe right to your fingertips. For visitors, the app provides a quick and secure way to verify your identity and check in using a simple QR code. For parents and guardians, managing your child's dismissal plans and carpools is effortless, giving you peace of mind and one less thing to worry about. Designed with convenience and safety in mind, Raptor Safe helps streamline your interactions with the school while keeping everyone protected.

Download for iOS Device

To download **Raptor Safe** onto your iOS device, perform the following steps:

1. Select the  (**App Store**) icon to open the App Store from your iPhone or iPad.
2. Search for and select **Raptor Safe**.

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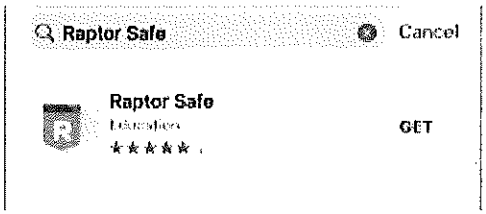
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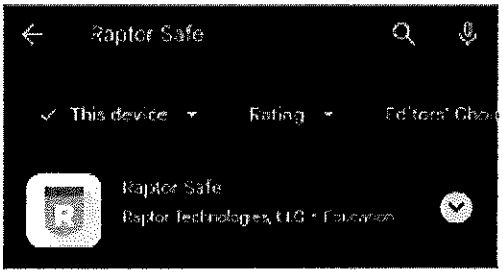


3. Select **Get** to download the **Raptor Safe** app.
4. Select **Open** to launch the **Raptor Safe** app.

Download for Android Device

To download **Raptor Safe** onto your Android device, perform the following steps:

1. Select the **(Play Store)** icon to open the Google Play Store from your mobile Android device.
2. Search for and select **Raptor Safe**.



3. Select **Install** to install the **Raptor Safe** app.
4. Select **Open** to launch the **Raptor Safe** app.

Onboarding Process

Once the **Raptor Safe** app is downloaded and launched on your iOS or Android device, perform the following steps:

1. Enter your **Phone Number** and press **Next** to create a Raptor Passport.

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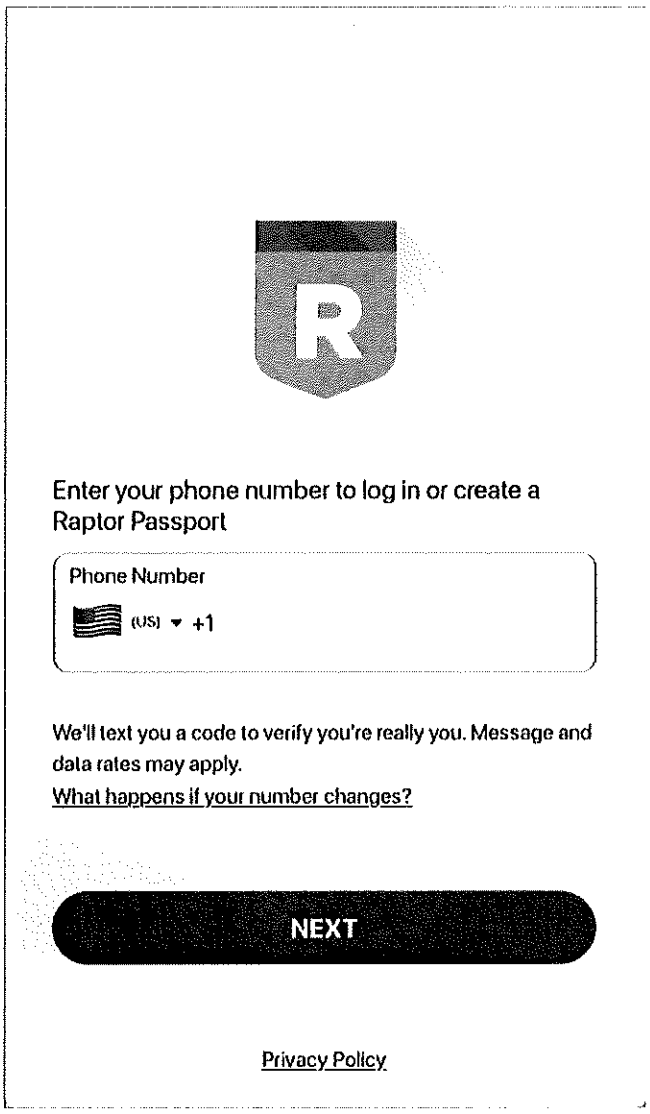
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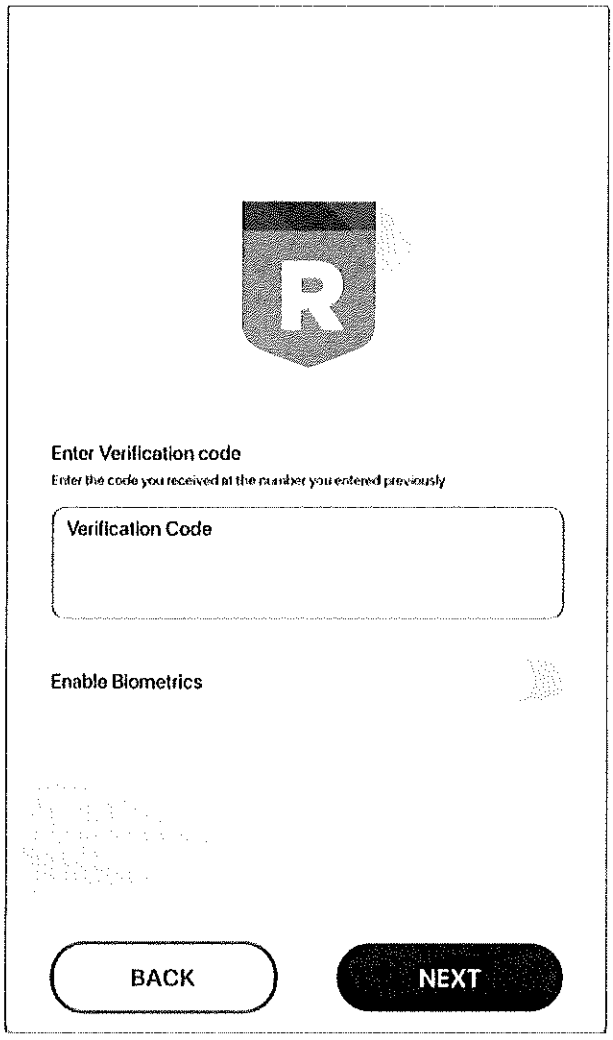
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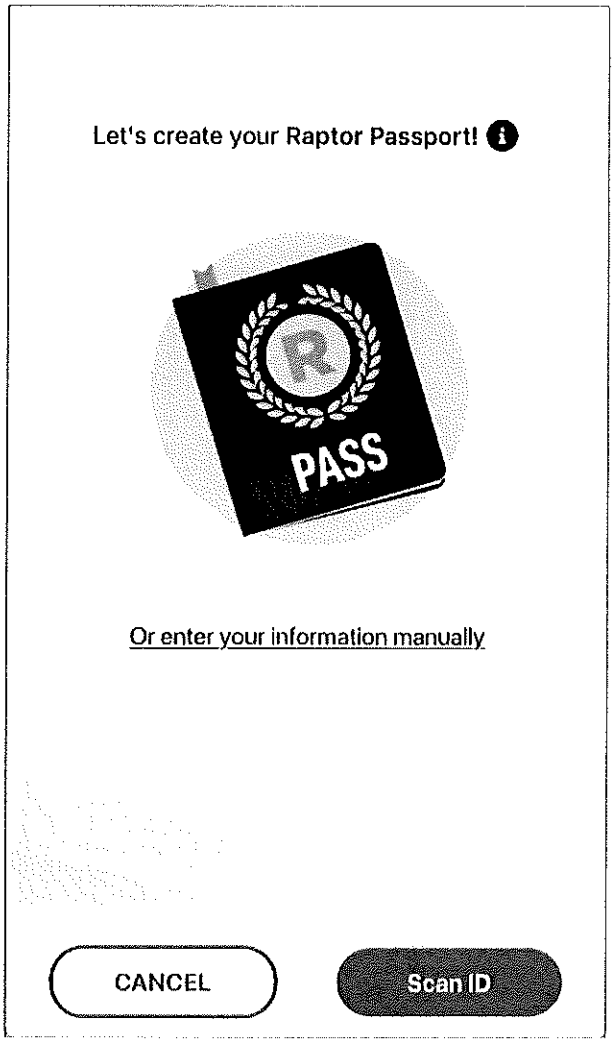
2. Enter the **Verification Code** you received at the number you entered previously and press **Next**.

> **Note:**
> There is an option to **Enable Biometrics** to keep you signed in.



3. Press **Scan ID** to set up your Raptor Passport by scanning your drivers' license, official state ID, or National Passport.

> **Note:**
>
> To enter your information manually, press **Or enter your information manually**.

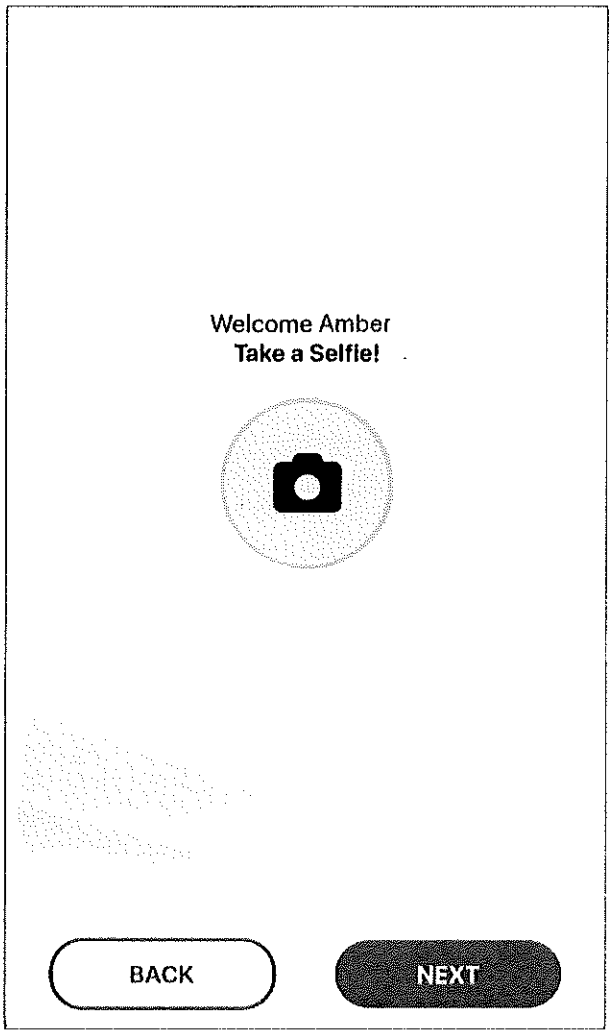


4. Press **OK** to allow Raptor Safe access to your camera to capture the ID's data.



5. Hold up and fit the front of the ID within the white box to be scanned.
6. Once the front of the ID is scanned and the app asks you to "Please provide the next page", flip the ID around and scan the back.
7. Press **Next** to walk through taking a selfie.

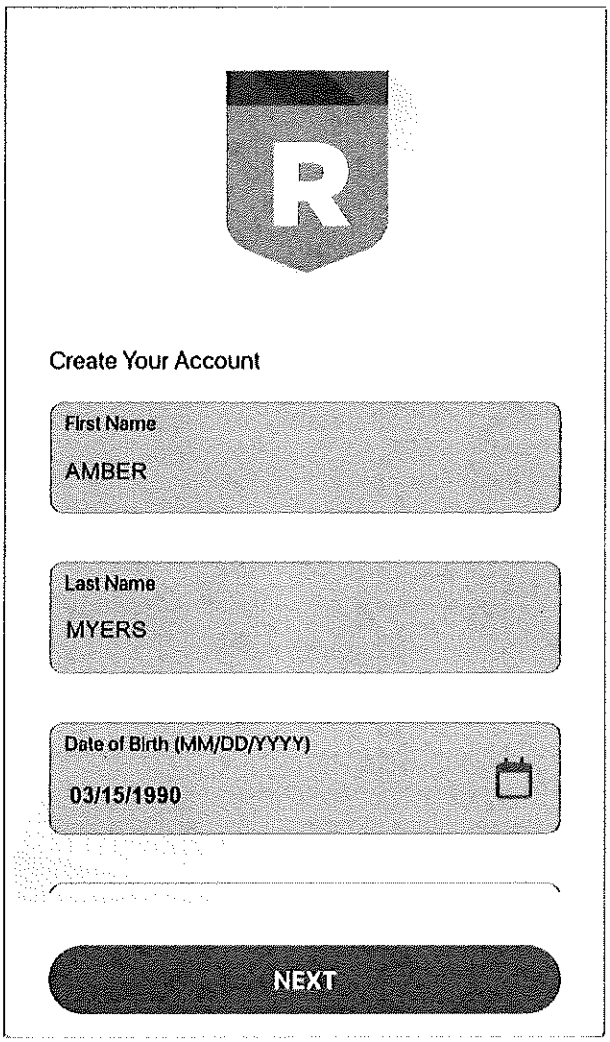
> **Note:**
>
> You will be asked to move your head around while taking the selfie. This verifies that you are a live person and someone isn't using a picture of you to create an account.



8. Be sure to read the directions and press **Go**.

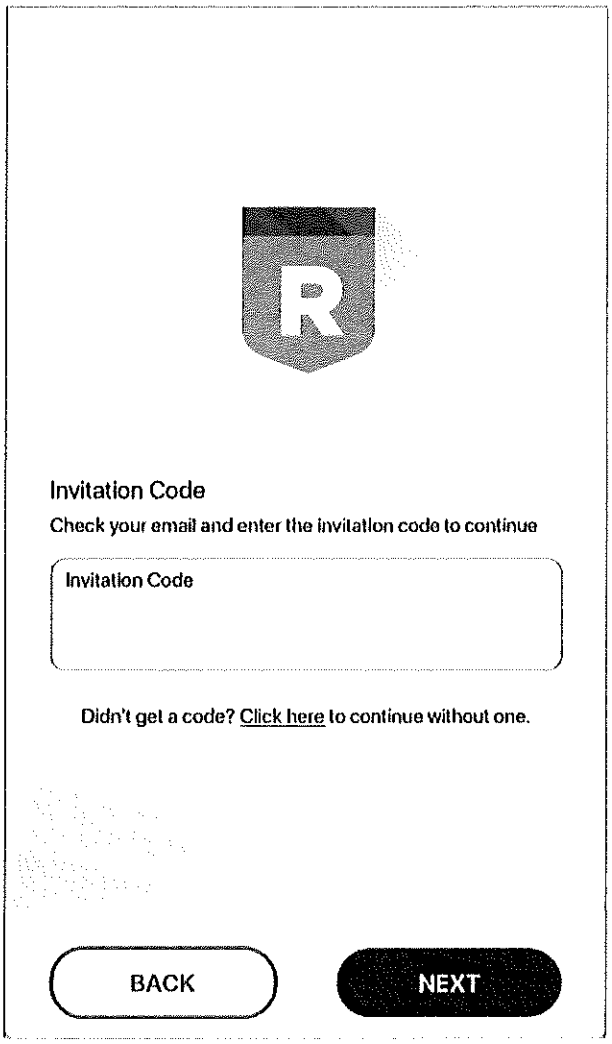
> **Note:**
> You will need to take off any hats, headphones, and glasses that are not present in the ID picture.

9. Center your face and follow the instructions.
10. Once the selfie has been take, verify your information is accurate.

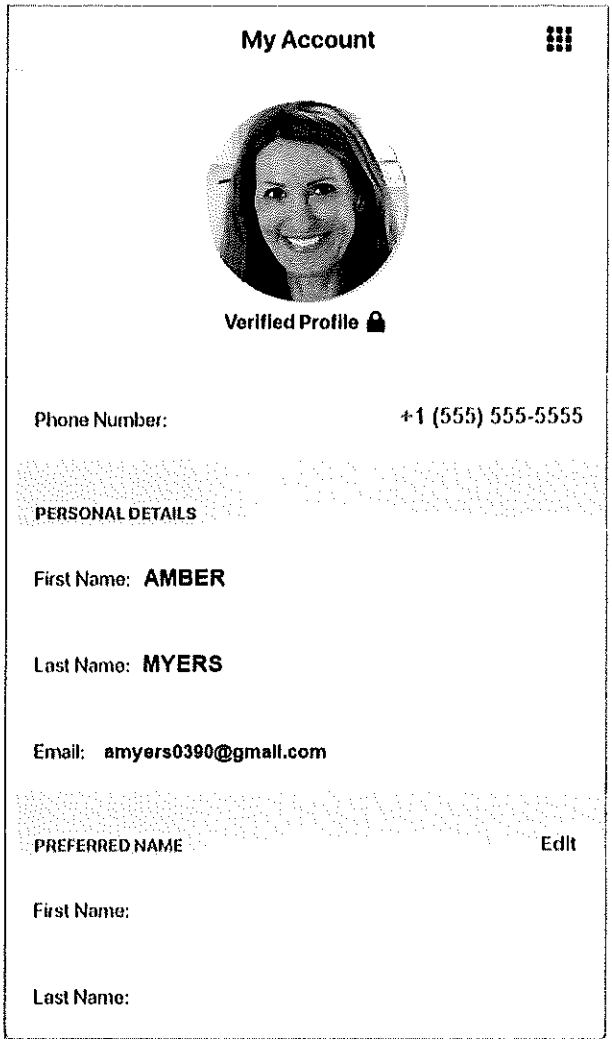


11. Scroll down and, if needed, add a **Recovery Email**, **Preferred First Name**, and/or **Preferred Last Name**. Once complete, press **Next**.
12. If you entered a **Recovery Email**, please add the **Invitation Code** and press **Next**.

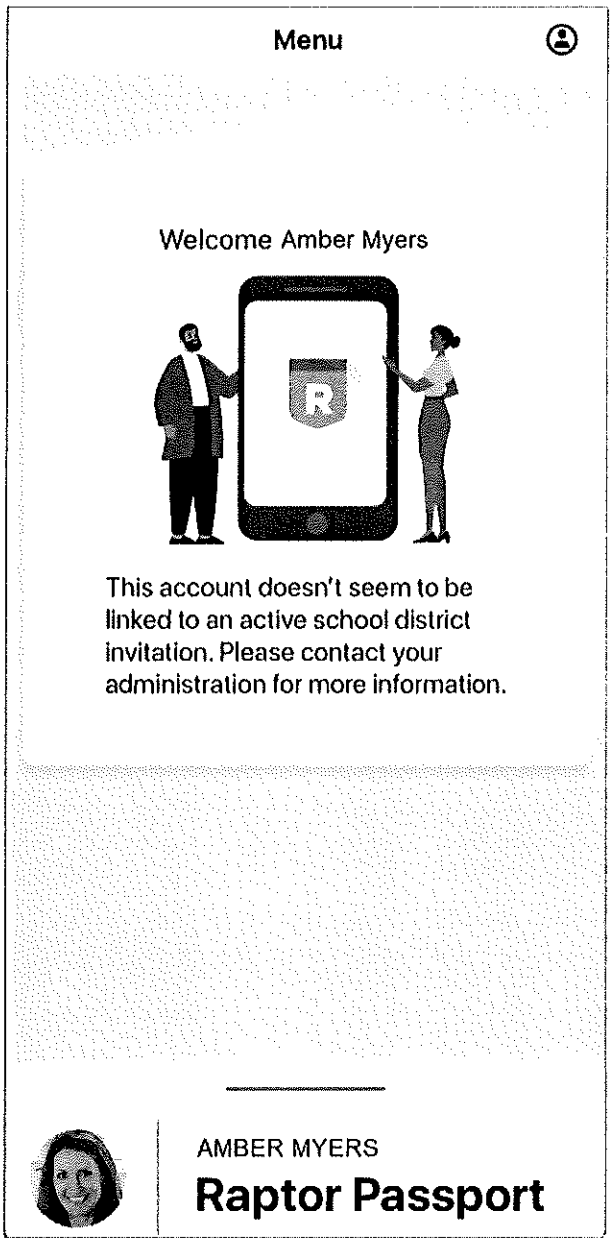
> **Note:**
> If you do not have an **Invitation Code**, you can press **Click here** to continue without one.



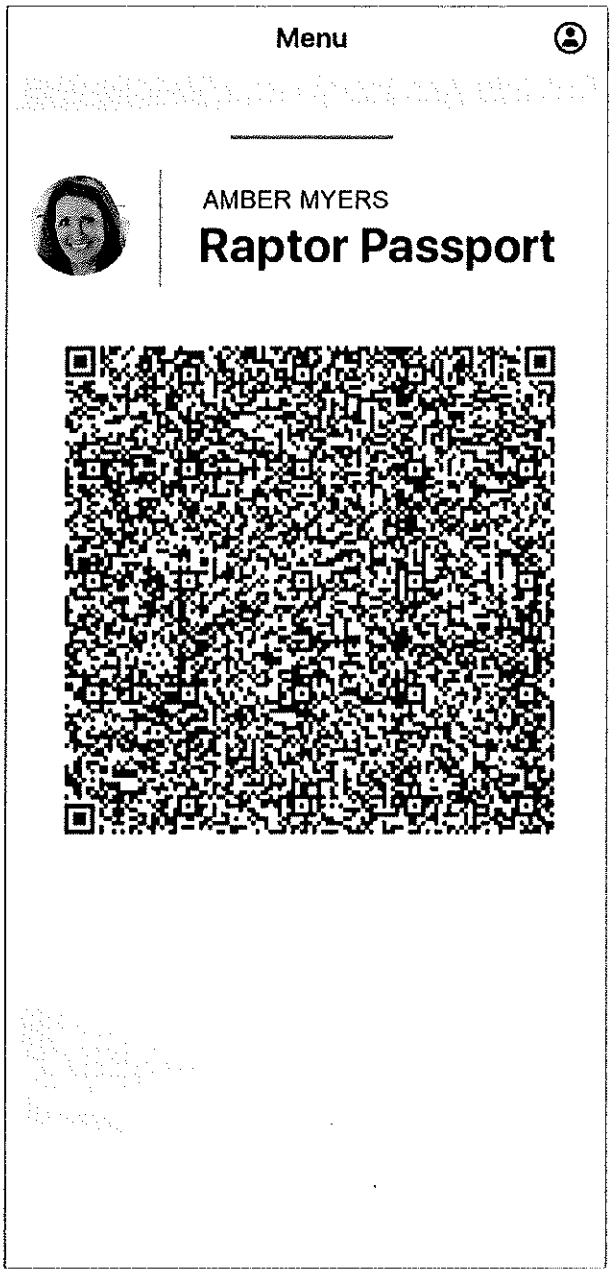
13. Verify your account profile information is accurate



14. Scroll down to view the rest of your account profile.
15. Press the **(App Launcher)** icon.



16. Swipe up on the bottom of the screen to display your Raptor Passport QR code to use at your school.



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