

Sign up for BRI ALERTS

STAY UP-TO-DATE ON YOUR BRI ACCOUNTS WITH REAL-TIME ALERTS

EVER WONDER IF A TRANSACTION IS APPROVED? WANT TO KNOW HOW YOUR BALANCE IS AFFECTED? WE'VE GOT YOU COVERED.

Receive real-time alerts by text* or email regarding your accounts with BRI.



THERE ARE TWO EASY WAYS TO SIGN UP FOR BRI ALERTS

Just login to BRIWEB or the BRIMOBILE App and select the "Notifications" option by expanding your Profile. You will have the option to verify or provide an email address and/or mobile number and select the types of alerts you would like to receive.



TYPES OF ALERTS

CARD PURCHASES AND DENIALS

Receive alerts as transactions occur. Medical FSA and HRA transactions are verified instantly to inform you when a receipt may be needed. While the receipt is still in hand, upload it through the BRIMOBILE app and forget about it.

CLAIM REIMBURSEMENT NOTIFICATIONS

Get notified with an email or text once your claim has been processed. No more guessing about when your reimbursement will be paid out!

DEPOSITS

Know exactly when deposits post to your accounts, along with the updated balance amount.

POTENTIAL DUPLICATE TRANSACTION NOTICES

Don't let duplicate transactions go unnoticed. Protect your account funds and receive an alert any time a duplicate transaction is suspected.

MONTHLY BALANCE REMINDERS

Receive a monthly reminder of your current account balance(s).

FOR QUESTIONS, CONTACT PARTICIPANT SERVICES

 (800) 473-9595, Monday – Friday, 8am – 8pm (Eastern Time)

 ParticipantServices@BenefitResource.com

 Live chat is available through the BRIWEB participant login

* There is no fee for this service from BRI. However, standard text rates may apply. Please consult your mobile carrier for any charges.

