

NIH CLINICAL OVERVIEW

Your health plan is offering an alternative pharmacy program for high-cost medications. If you are on a high-cost medication, which is considered \$300 or more for a 30-day supply, reach out to us to start the conversion process – otherwise our team will be reaching out to you soon. We will walk you through the transition to our mail order pharmacy and answer any questions you have about the process. Most medications are shipped as a 30-day supply. We may need help reaching out to your provider to obtain a copy of your prescription in a timely matter.

Only 10 minutes to enroll, pay \$0 for a 30-day supply of your high-cost medications -- saving you hundreds or thousands this year

THE PROCESS



Step 1

You will receive a text and email from our Pharmacy Services team to begin the enrollment process.



Step 2

Follow the instructions for enrollment from our Pharmacy Services team which will include how your physician can send your prescription to us.



Step 3

Your medication will be mailed to you at no cost. If you're on a high-deductible health plan, we will source your medication after you have met your deductible. However, we encourage you to reach out as you get close to meeting your deductible to start the enrollment process.

**PLEASE FEEL FREE TO REACH OUT TO
OUR PHARMACY TEAM.
THEY ARE HERE TO HELP YOU.**



515.518.6654



PHARMACYSERVICES@NIHCLINICAL.COM



NIH CLINICAL FAQ's:

How do I transition my medication(s) to NIH Clinical?

Call 515.518.6654 to start your prescription transition. If your call isn't answered, leave a message—your new pharmacy services team for your health plan will call back within 24-48 hours. You may receive calls or texts from a 515 area code to coordinate the switch and manage your medications.

In addition, ask your healthcare provider to send your prescription directly to our pharmacy.

Jersey Shore Pharmacy
580 N Main St,
Barnegat, NJ 08005
NPI: 1497998389
NABP: 3195698
Phone: 515.518.6654
Fax: 515.518.6704
E-SCRIBE: 1497998389

How are medications shipped?

Medications are shipped in secure packaging to your address using USPS, UPS, or FedEx with a tracking # provided shortly after ordering. Through NIH Clinical's global network, your medication may be sourced from either the USA or international pharmacies, depending on where we achieve the lowest net acquisition cost for your medication. All international pharmacies we partner with meet or exceed FDA equivalent standards to ensure quality and safety.

Are injectable medications, insulin, & specialty drugs included?

Yes, we often ship refrigerated medications and specialty drugs, using insulated packaging to ensure product stability from our pharmacies to your doorstep.

How long does shipping take?

We require enrollment and a script from your provider in order to place an order. When we place the order, most shipments arrive within 14 days of placement.

What will the cost of my medication be?

When we are sourcing your medications, it will be \$0 out of pocket. Eligibility for enrollment may vary for high-deductible health plans.

How does the refill process work?

We monitor your refills to keep you from running out. If you don't receive a refill notification, or you want to confirm status, contact us directly.

Can controlled substances or vaccines be mailed?

We are unable to order controlled substances or vaccines.

Who can I contact for questions or help?

You can contact us directly or you can contact your HR representative.

