



Version 10.0.0 | October 9 2027

New Features

- **Single Sign-On (SSO)** - Admins can now sign in to Red Herring using Entra/Google SSO for a simpler authentication experience.
- **Security Breach Exposure Dashboard** - Administrators can now filter by users' known breach dates and exposure history to assess potential risk.
- **Enhanced Campaign Activity Reporting** – Added toggle to campaign reports to show users who interacted with phishing emails instead of all recipients.
- **Custom Reply-To Support** - Configure custom Reply-To address in phishing email templates.
- **Customizable Email Links** - Configure and manage additional hyperlink options in email templates.
- **Expanded Agency Insights** - View recent phishing and training activity, participation metrics, and user risk groups on agency detail pages.
- **New Awareness Training Report** - View each user's campaign engagement; video and quiz completion, scores, status, and completion dates in one downloadable report.
- **Resend Training to Incomplete Users** - Resend notifications to incomplete users without resetting campaign progress.
- **Improved Landing Page Data Reporting** - Report labels of form fields on landing pages distinguish captured user inputs.
- **Training Campaign Scheduling Enhancements** - Exclude selected delivery times from training campaigns.
- **Flexible Training Email Branding** - Send training emails from the organization's domain or the Red Herring system domain.
- **Faster Template Search and Management** - Template search and cloning workflows have been streamlined to provide a more consistent experience across the platform. Shared Templates now include in-page search capabilities for quicker access to content.
- **Search Across More Lists** - Additional search capabilities have been added throughout the application, making it easier to locate records and configuration items.
- **Improved Image Management** - Resize images and manage accessibility attributes more easily in template editors.
- **External Link Notifications** - Template editors now notify administrators when inserting links that cannot be tracked by Red Herring, helping ensure accurate campaign reporting.
- **Dynamic Date Insertion** - Use date offsets to display dates before or after a campaign's send date.
- **Branded Help Desk Links** - Automatically insert clickable Help Desk email and website links into templates.
- **Enhanced Logo Controls** - Adjust organization logo sizes in email and landing-page templates.
- **Improved Button Design Tools** - Create and edit buttons using enhanced previews and visual styles.



Resolved Issues

- Resolved an issue that could cause first name and last name replacement fields to display incorrect values in email templates.
- Improved the display of synchronization status information to provide clearer visibility into recent sync activity.
- Administrators can now customize the "Book a Live Help Session" text within the platform. Expired administrator accounts will no longer receive automated system emails.

Version 9.1.0 | March 11 2026

New Features

- **Dark Mode** - Implemented a site-wide Dark Mode theme that can be toggled by admin users.
- **Multiple Email Domains** - Enabled support for multiple email domains to be used by an LEA.
- **Cross-Campaign Click Reports** - Allow admins to generate click reports across multiple campaigns.
- **Directory Sync Email Opt-Out** - Added opt-out option for Directory Sync notification emails.
- **Breach Report Export Details** - Enhanced Email Breach Report CSV exports with the most recent breach date per email.

Resolved Issues

- Expired administrator accounts will no longer receive automated system emails.
- Improved scheduled campaign handling with multiple configurations.
- Enhanced recurring campaign processing.
- Corrected template rotation logic to prevent reuse before all templates are cycled.
- Resolved issue where the first selected template was not sent.
- Fixed unexpected phishing campaign send behavior.
- Resolved Gmail and Google Add-in reporting errors.
- Corrected abnormal HIBP (Have I Been Pwned) detections.
- Addressed email sync issues including: AD Sync errors, Auto-sync not deleting
- Fixed large campaign report download failures.
- Corrected errors when accessing high-risk reports.



Version 9.0.0 | October 10 2025

New Features

- **Modernized Interface** - Redesigned logo and user interface and added a more modernized navigation.
- **Phishing Report Add-In** - Created a Gmail/Office365 mail client add-on for Target Users to report phishing emails.
 - **Reported Email Dashboard** - Launched a Phishing Report dashboard to view reported emails.
- **Automated Clicker Awareness** - Campaigns may be configured to send clickers an automated awareness email.
- **Training Campaigns** - Added ability to send Training Campaigns to your Target Users.
- **Risk Score Reduction Options** - Expanded methods for Target Users to reduce their negative risk score.
- **SDCOE Account Impersonation** - Added ability for LEA admin to allow SDCOE to impersonate their account.
 - **Impersonation Audit Log** - Implemented an audit log on the Impersonation settings page.
- **Event Type Descriptions** - Added text descriptions for the Event Types listed in a campaign's event report.
- **Notification Preferences** - Added additional opt-in email notifications to the Settings page.

Resolved Issues

- Improved application responsiveness.
- Modified the Azure AD client secret to be a password field.
- Improved tracking for events from recurring campaigns.
- Fixed the User Risk Score tile on Dashboard page to link to correct User Group page.



Version 8.0.0 | August 16 2024

New Features

- **Mandatory MFA** - MFA is now required for logging into Red Herring.
- **Agency Page Redesign** - COEs now have a new visual appearance for Agencies (LEAs) page.
- **Campaign Summary Graphs** - Added report graphs to Campaign summary page.
- **Email Campaign Reports** - Added option to directly email the Campaign Report – Export Options.
- **Shared Template Cloning** - Modified user experience when cloning a Shared Email or Landing Page template.
- **User Group Cloning** - Added ability to Clone a User Group.
- **Monthly Email Scan Reports** - Added function for the Email Scan Report to be emailed to Admins on a monthly basis.
- **Breach Report Notification Opt-Out** - Added capability to opt-out of Email Scan Breach Report Notifications
- **Landing Page Link Button** - Modified Insert Button of Landing Page editor to link to a Landing Page.
- **Email Template Footers** - Added capability to Insert Footer on Email Templates.
- **Template Image Insertion** - Added capability to Insert Images on Landing Page/Email Templates.
- **Knowledge Assessment Results** - Added Knowledge Assessment Quiz results to Target User's page.
- **Maintenance Messages** - Added capability for SDCOE to display a Maintenance Message on top of page after an admin logs in.
- **Landing Page Preview** - Modified the Preview a Landing Page template functionality to display the URL and to open the page in a new tab using a chosen custom domain.
- **Staggered Phishing Campaigns** - Added the capability to send a Staggered Simulated Phishing Campaign to a percentage of users every hour.
- **COE Admin Impersonation** - Added capability for COEs to Impersonate an admin from a child LEA (In preview for selected accounts)

Resolved Issues

- Fixed issue of slow loading of Landing Pages > Shared with me
- Fixed slow loading of Red Herring Dashboard for COEs with large LEAs
- Updated all charts to be ADA Compliant



Version 7.1.2 | May 1 2024

New Features

- **Phishing Link Expiration** - Changed the Schedule New Campaign and Send New Email (Ad Hoc) functions to require administrator to specify an expiration time (1-15 days) for the simulated phishing links with-in email body.
- **Additional Campaign Domains** - The following domains are now available for Schedule New Campaign and Send New Email (Ad Hoc) functions: edufinancial.org, edupointonline.com, googlonline.com, gmailonline.us infinite-campus.org, peoplesoftsdcoe.com, sfcoe.org, sfusds.net.

Version 7.1.1 | December 15 2023

Resolved Issues

- Fixed issue of duplicate emails being sent when Recurring Campaign is scheduled
- Resolved issue of inability to assign target user to group while using Google Sync
- Agency Image setting issue under LEA Branded settings

Version 7.1.0 | October 13 2023

New Features

- **Trackable QR Codes** - Added ability to add a trackable QR code into an email template.
- **Email Scan Report Preview** - Pre-released Email Scan Report for testing by designated LEAs

Resolved Issues

- Corrected a typo and formatting error in the License Expiration email notification
- Fixed error message that does not display when a user tries to save a template with the same name



Version 7.0.1 | July 21 2023

Resolved Issues

- Increased the performance of Dashboard charts to resolve slow loading times
- Resolved issue that did not allow deletion of a county under Counties page (system admin)
- Resolved issue that prevented Admin Activities report from displaying audit logs
- Resolved data validation errors on Settings page for LEA Branded information
- Resolved issue that prevented LEA Branded information and images from displaying on Landing Pages

Version 7.0.0 | July 14 2023

New Features

- **Automatic Directory Sync** - Ability to schedule automatic target user syncs for Azure, G-Suite, and On-Prem AD
- **Dashboard Charts** - New charts available in the Homepage/Dashboard
 - Group Risk Score Distribution
 - User Risk Score Distribution
 - Top Clicked Email Templates
 - (County Admin) Agency Risk Score Distribution Chart
- **Individual Risk History** - User Risk Score History available in each individual Target User's Dashboard
- **Group Risk History** - User Risk Score History available in each User Group's Dashboard
- **Knowledge Assessment Metrics** - User Knowledge Assessment metrics available in each individual Target User's Dashboard
- **Remediation Notes** - Admins can add user specific remediation notes to a Target User's Dashboard
- **Failed Campaign Visibility** - Can hide/unhide failed Campaigns in Campaigns List
- **Template Tags** - Ability to add a Tag to Email Templates, Landing Page Templates, and Knowledge Assessments
- **Dynamic User ID** - New toolbar button in Email Template Editor to dynamically insert a User ID into template
- **Forwarded Message Template** - New toolbar button in Email Template Editor to Insert Forwarded message template
- **Global Search** - Global Search Bar returning results of Email Templates, Landing Page Templates, Target Users, User Groups, and Campaigns
- **System Notifications** - New system notifications in the top menu bar
- **Notification Settings** - Can edit your Notification Settings and frequency
- **License Expiration Alerts** - Notification when License is 2 months away from expiring
- **New Content Alerts** - Notification when new public Email Templates, Landing Page Templates and Knowledge assessments are available
- **Agency Assets** - Upload Agency assets such as images and organization information for use in Email and Landing Page Templates



- **Agency Deletion** - (County Admins) Ability to delete an Agency
- **Demo Scheduling Calendar** - Calendar available for scheduling Demo's in the Red Herring Homepage
- **Test Email Tokens** - Sending a test email template displays the Admin's information for first name and last name tokens

Resolved Issues

- INC0097740: Issue when creating randomized email campaign
- Issue with links when sending out test email templates

Version 6.0.2 | February 11 2023

New Features

- **SMTP.com Migration** - Migrated from using an Azure SMTP server to SMTP.com mail service
- **Approved Sending Domains** - Modified Email Template to only use agency's SMTP server or a Red Herring custom domain when sending a simulated phishing email or campaign

Resolved Issues

- Fixed errors in Azure Application Insight
- Fixed issue when target user provides an invalid token
- Fixed redirect to Knowledge Assessment page
- Fixed issue when pie chart is empty in Groups Report
- Fixed issue when pie chart is empty in Target User's Report
- Fixed error when redirecting to a deleted Landing Page
- Repaired bug in JavaScript for tracking video views on a Landing Page
- Fixed an error when previewing an Email Template
- Fixed error when displaying an Email Template as a tooltip while creating a campaign
- Fixed an issue when an agency confirms their SMTP server
- Resolved issue when a website is unable to be cloned by tool in Landing Page Editor
- Fixed an error when assigning multiple target users to a single group
- Modified code to check for a null value when deleting a group
- Modified code to check for a null value when creating a new Email Template category
- Fixed a Handle Exception when syncing target users from Google G-Suite
- Resolved "Handle .SqlConnection.OnError" while connecting to SQL database to generate the County Report

Version 6.0.1 | September 26 2022

Resolved Issues

- Resolved issue with the confirmation email for newly added administrators not being delivered
- Increased the performance of Campaign report to resolve slow loading times
- Updated instructions for target user Import from a CSV file



Version 6.0.0 | July 30 2022

New Features

- **Azure Cloud Hosting** - Improved availability and scalability by hosting Red Herring in Azure Cloud
- **Google User Sync** - Improved Google user sync functionality and error handling
- **Landing Page URL Cloning** - Improved Clone URL functionality on Landing Page template editor
- **Sent Email History** - Added ability to see history of emails sent using the Send Email functionality
- **Campaign Event Filtering** - Improved filtering by target user event type on the Campaign page
- **Admin Domain Restriction** - Restrict the creation of admin account with requirement to have same email domain
- **Faster User Sync** - Improved user sync processing time

Resolved Issues

- INC0077242 - Google user sync imports suspended users and takes up available licenses
- INC0077185 - Red Herring Site cloning function is not working for Amazon website
- INC0074577 - Improve the prompt for blacklisted URLs
- INC0074560 - Blacklist URL has duplicate entries
- INC0077558 - If at least one phishing email fails to be sent, the entire campaign fails to complete
- INC0073616 - County cannot log in to their account because the agency they created has expired, but the county is not expired.
- INC0072243 - False Positive Click
- INC0072009 - After cloning the Google - Shared File phishing email template, test results in Test failed: The destination email was not found.

Version 5.0.2 | April 21 2022

New Features

- **G-Suite Sub-Group Sync** - Sync Google G-Suite sub-groups: agency admin can sync sub-groups from G-Suite directory
- **Sync Error Reporting** - Target user sync: the system records mismatched domains during the sync and provides a report of users with errors.

Resolved Issues

- User sync took a long time to complete



Version 5.0.1 | March 31 2022

Resolved Issues

- Custom domain landing page failed to send target users to the page

Version 5.0.0 | March 1 2022

New Features

- **Campaign**
 - **Recurring Campaigns** - Setup recurring campaigns: Campaign admins will be able to set up recurring schedules when creating new or editing existing uncompleted campaigns.
 - **Blackout Scheduling** - Setup black-out date and time: District and COE admins may prevent campaigns from running during certain times
 - **Predefined Domains** - Use pre-defined domains provided by SDCOE: User can select a desired domain from Campaigns page or Send Email button.
 - **Campaign Template Preview** - Preview email templates on creating new or editing an existing campaign.
- **Email template**
 - **Dynamic Email Values** - Embedded target user's email address or the current date
- **Landing page template**
 - **Webpage-Based Landing Pages** - Design a landing page template from an existing webpage: button allows users to set up a landing page from a public website URL. (Note: not all website URLs are allowed. The system restricts some URLs.)
 - **Chained Landing Pages** - Create chain landing pages: Users can add a link using "P" icon in a landing page template pointing to another landing page that will continue to track the target user's actions.
- **General**
 - **G-Suite Group Sync** - Sync Google G-Suite group: agency admin can sync groups from G-Suite directory.
 - **Risk-Based User Groups** - User groups: new system defined groups based on the user's risk score.
 - **Contextual Help** - View page sensitive help "?" icon located on the bottom-right of the page.
 - **In-App Release Notes** - View release notes from Red Herring version number: located on the bottom-left of the homepage.



Resolved Issues

- The Landing page dropdown list does not show the items. When creating a new email template, you can click on the [P] icon to insert the landing page, which opens a dialog box. The dialog box shows a category, but the Landing Page dropdown is not populated unless the category is clicked on. The "Category" dropdown shows the first available but is not active (INC0070215)
- Need to know what link user clicked on. If there are multiple links in a phishing template and they all go to different landing pages. In the detailed report of the campaign, I need to be able to see which page user clicked on. Please add that information to the detailed report (INC0067081).
- The link to the Red Herring video on the homepage was not displayed.
- When a user performs a landing page test with knowledge assessment embedded, the knowledge assessment doesn't display the items.
- Cannot create campaign sooner than 30 mins away.
- In some cases, email template displays html codes in the template editor.
- Emails with random difficulty levels were not working correctly.

Changes

- Change the quiz button in landing page editor from  to 
- Sort email sent by date descending in user dashboard (most current at the top).
- Campaign and Target User report pages have an updated Event Report table. Updated table functionality includes searching, filtering, grouping, and sorting. Additionally, each Event Report item has links to any Email Template, Landing Page Template, and Target Users associated with it.