

Manage ParentSquare Notifications

Choose how and when you receive school messages in the ParentSquare mobile app.



1

Open the menu

From Home, tap the three-line menu (≡) in the upper-left corner.

2

Go to Notifications

Tap Account, then tap Notifications.

3

Set School Alerts

Turn School Alerts on for all alerts and notices. If off, urgent and critical notices still arrive.

4

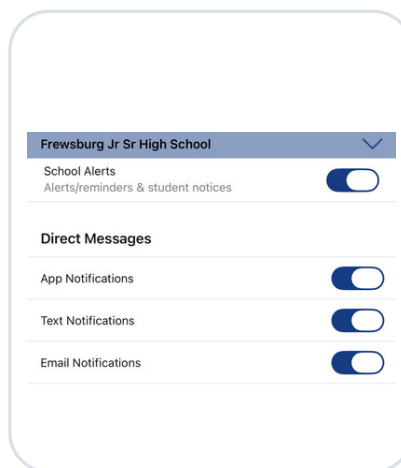
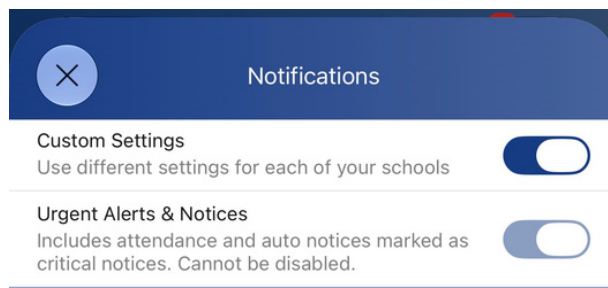
Choose Direct Messages

Turn on App, Text, and/or Email for messages you want immediately.

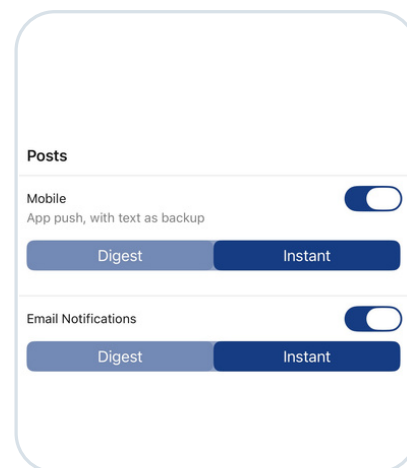
5

Choose how Posts arrive

Turn on Mobile, Email, or both. Select Instant or Digest for each method.



DIRECT MESSAGES



POSTS

GOOD TO KNOW

Notification settings need to be set for BOTH the school and district levels (Frewsburg Central School District and either the MS/HS or RHJ)

Urgent alerts and critical notices cannot be turned off.

- Phone notifications must also be enabled in your device settings.
- When all methods are set to instant, posts use smart delivery: you'll get an app notification, email, and a text only if the app alert doesn't go through.
- Direct messages go out by app, email, and text.

