

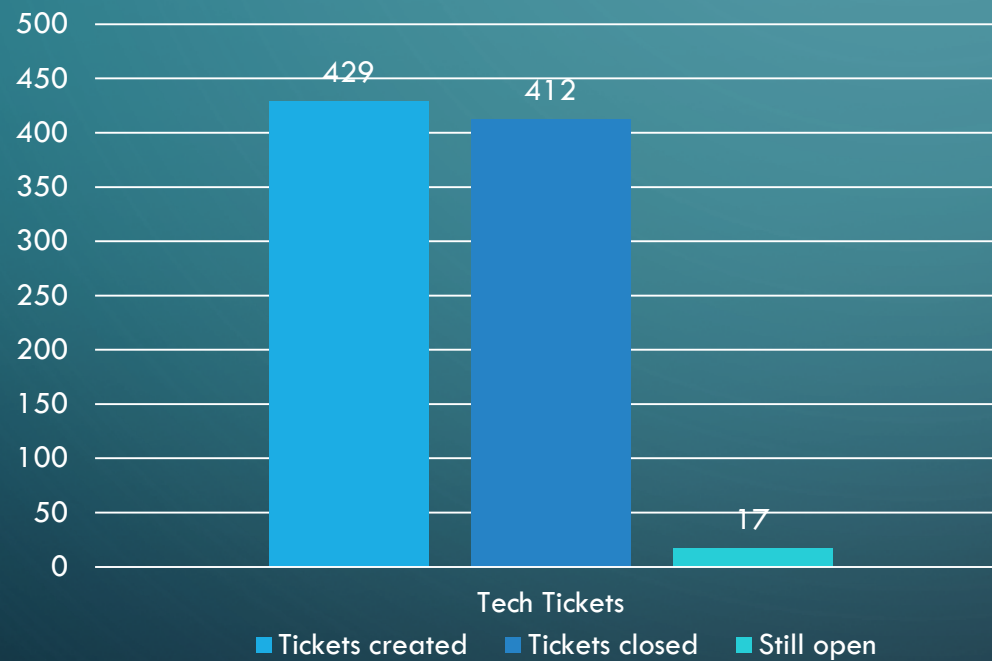


TECHNOLOGY DEPARTMENT UPDATE

SEPTEMBER, 2026

TICKET STATISTICS

8/1/26 – 8/31/26



Tickets that were reopened: **52 (Most are from a thank you reply)**

Average time spent: **47m 40s**

Average response time: **6h 22m 55s**

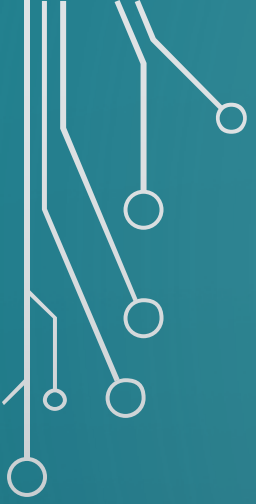
Average duration: **11h 36m 12s**

A MESSAGE FROM ESD TECHNOLOGY DEPARTMENT

Dear Emmett School District Staff,
Keeping student information secure is a top priority and a shared responsibility across our entire district. A key part of protecting our community involves staying compliant with the **Family Educational Rights and Privacy Act (FERPA)**.

What is FERPA? FERPA is a federal law designed to protect the privacy of student education records. It dictates that sensitive student data—including grades, attendance, disciplinary files, health records, and personal identifying information—must remain confidential and accessible only to authorized personnel with a legitimate educational interest.

Why Locking Your Screen Matters An unlocked computer left unattended, even for a quick 30-second trip to the printer or hallway, creates an immediate security risk. If an unattended screen displays student records, any passing student, visitor, or unauthorized staff member can view sensitive information. Leaving a screen unsecured with student data exposed is a direct FERPA violation.



The 1-Second Habit: Lock Your Computer You don't need to log off or close your active programs every time you step away from your desk. You can secure your device instantly with a simple shortcut:

Press the Windows Key + L on your keyboard.

This locks your screen immediately while keeping all your documents, tabs, and applications running safely in the background. When you return, simply enter your password to resume your work right where you left off.

Thank you for your proactive efforts in keeping our students' confidential information safe. Please contact the Technology Department if you have any questions or need assistance!

Best regards,

Emmett School District Technology Department



COMPLETED PROJECTS

- Installed 5 view boards at True North.
- Door security installed at True North Prep.
- Installed intercom system at True North Prep.
- Installed 2 cameras and 4 vape sensors at True North Prep.
- Installed network equipment in the True North Prep modular buildings.
- Installed computers at True North Prep.

UPCOMING PROJECTS

- Add a network switch to Emmett High main network stack.
- Upgrade network switches at the District Office.
- Upgrade network switches at the Transportation department.
- Install TV'S in Emmett High School gym.

