Adopted: May 18, 2023
Updated: August 1, 2026

North Carolina Cyber Academy
Technology Acceptable Use Policy
2026 - 2027

Welcome to NC Cyber! We are excited to serve you and are looking forward to the coming school year. We wanted to go over a few things now that you are enrolled and have received the school provided laptop.

A. Tech Support
If you experience any issues with your new technology, or have any questions, please contact Tech Support at 888-846-2998, Option 2.

B. Definition of the Term: User
In the case of the Acceptable Use Policy, the term "users" refers to parents, legal guardians, students, learning coaches, and staff who use NC Cyber's educational management software, school-issued technology, and software.

C. Student Responsibilities
Students are expected to abide by the provisions of this Acceptable Use Policy (AUP), the NC Cyber Board Policy on Technology Responsible Use and North Carolina state and federal laws. Prohibited uses fall into the following broad categories:

- Disruptive use
- Unauthorized use
- Illegal use
- Political or commercial use
- Hacking or accessing accounts not issued to the individual user

If a student is in violation of this policy, their privileges and permissions may be revoked or limited for a period of time based on the severity of the violation. This includes access to the Learning Management System (LMS) Canvas and any communication platforms. If a student violates Board policies or state or federal laws, they will face additional and more serious consequences in accordance with those policies and laws. If the school year ends before the computer suspension, the remainder of the suspension will carry over to the next school year.

Technology Responsibilities
All students, parents/guardians, learning coaches and employees are expected to be familiar with and follow the expectations and requirements of the NC Cyber Acceptable Use Policy. The purpose of this policy is to ensure that individuals are aware of their responsibilities regarding the Internet, related technology, and equipment.

This policy helps ensure the safety and privacy of current and former students, parents/guardians, and employees. This policy applies to all users and outlines the basic rules and requirements with which all users are required to comply when using technology. The users, as well as the parents/guardians of minor users, will be responsible for compliance with this policy and for contacting NC Cyber Technical Support at 888-846-2998, Option 2.

Laptop Guidelines

The laptops are property of NC Cyber, and as such, should be treated with care. If there is any damage or issue with the laptop, please contact Tech Support immediately, or you may be billed for damages. The laptops are for NC Cyber school use only. Software not intended or approved by NC Cyber, including games shall be installed on an NC Cyber-issued laptop. The laptop shall not be used for personal use outside of school. It is recommended that students get in the practice of saving all files to their school-issued Google Drive so that all files are not locally stored on the laptop. This will ensure that if the laptop is damaged, students will still be able to access their files that are saved in Google Drive. Please alert Tech Support within 2 school days if your student is experiencing technology issues (including power outages) that are impeding your student's participation in school.

Academic Consequences of Violations

AUP violations may carry serious academic consequences. Any violation of this Acceptable Use Policy may result in warnings, usage restrictions including termination of access privileges to NC Cyber's learning management software or programs, the loss of a computer provided to the user by NC Cyber, as well as other disciplinary actions or legal proceedings. Additional potential consequences include complete suspension or even expulsion from NC Cyber.

Limitation of Liability

NC Cyber makes no guarantee that the functions or the services provided by or through NC Cyber will be error-free or without defect. NC Cyber will not be responsible for any damage you may suffer as a user, including, but not limited to, loss of data or interruptions of service. NC Cyber is not responsible for the accuracy or quality of the information obtained through or stored on any systems. NC Cyber will also not be responsible for financial obligations arising through the unauthorized use of the system.

Acknowledgment

By signing this document, the parents/guardians and the designated learning coach (person other than parent or legal guardian working with the student), acknowledge that they have read, understood, and agree to abide by this policy. The parent/guardian and/or the designated learning coach agree to be responsible for explaining this policy to the student, and the student's obligation to abide by this policy. When the user is not a minor, the user agrees that the user understands the obligations of this policy and agrees to be responsible for abiding by this policy.