

Who to Contact for Student Immunization Questions

✓ Contact the **New York State Center for School Health (NYSCSH)** or the **New York State Education Department, Office of Student Support Services (NYSED OSSS)** for questions related to:

- School immunization program and policies
- The medical exemption process
- Student exclusions
- Public events versus school sponsored events
- Transportation
- Communicating with parents/guardians
- 310 appeals

See the [NYSED Immunization Guidelines for Schools](#) (6/2024) and the [Vaccination Requirements Applicable to All Students FAQ](#) (10/2023) for more information.

For school related questions: email NYSCSH at nyscsh@monroe2boces.org or NYSED OSSS at StudentSupportServices@nysed.gov

✓ Contact your **Local Department of Health (LDOH)** for questions related to:

- Whether a student meets the immunization requirements
- Vaccine requirements (other than those topics listed below under NYSDOH)
- Where/how to obtain required vaccines

[NYSDOH County Health Department Contact Information](#)

✓ Contact the **New York State Department of Health (NYSDOH)** for questions related to:

- Reviewing a student medical exemption (request for review must come directly from the school district)
- Immunization survey and audits
- Specific vaccine questions: such as minimum age and grace periods, Serology testing, in-process, and live virus vaccine rule

See the [NYSDOH School Immunization Requirements Handbook](#) (6/2026) for more information. (Have the district/school representative with a [Health Commerce Account](#) obtain the NYSDOH Immunization Requirements Handbook for other school personnel.)

For NYSDOH questions: email osas@health.ny.gov

✓ Contact the **New York City Department of Health and Mental Hygiene Unit** for questions regarding school immunizations in **NYC**, email school_immunizations@health.nyc.gov or by phone at **347-396-2433**.