

Understanding Your Benefits: Prior Authorization

What is Prior Authorization (PA)?

Sometimes, a medication prescribed by your healthcare provider requires an extra review before it can be covered by your pharmacy benefit. This review is called Prior Authorization.

Prior Authorization helps make sure you receive medications that are safe, effective, and covered by your health plan. Medications that require Prior Authorization are marked with a PA on your formulary (drug list).

We know how important timely access to your medication is, so most prior authorization requests are reviewed within two business days and urgent requests within one business day.



Prescriptions may need prior authorization if they:

- Could be unsafe if taken with other drugs
- Are often misused or abused
- Have more affordable, effective alternatives

Have Questions?

If you have questions about a prior authorization notice that you've received, call the number on the back of your pharmacy ID card.

We're here to make sure you understand your coverage and get the medication that's right for you – safely, affordably and as quickly as possible.