

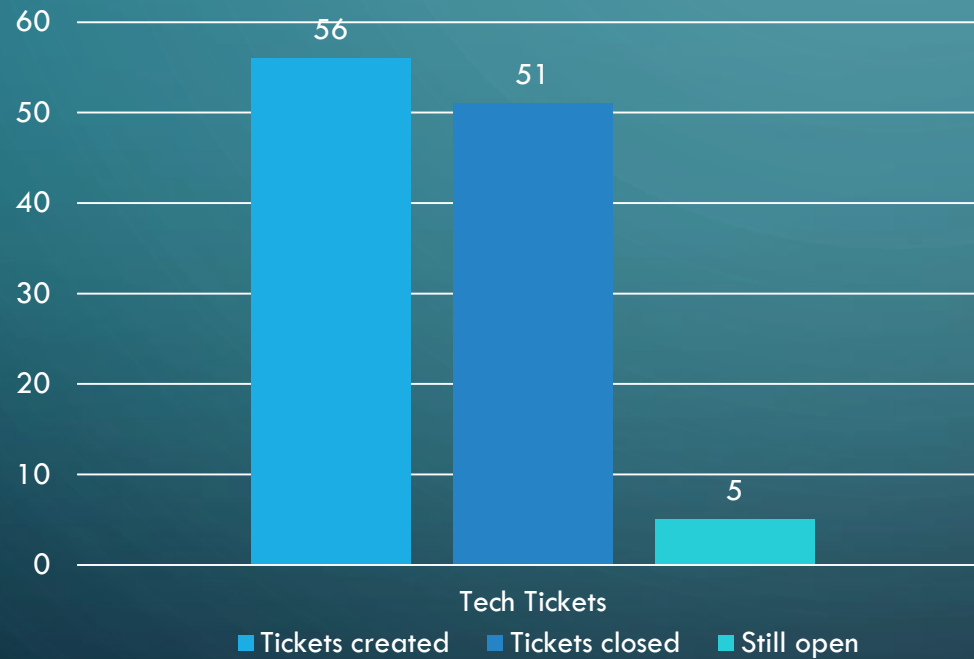


TECHNOLOGY DEPARTMENT UPDATE

AUGUST, 2026

TICKET STATISTICS

7/1/26 – 7/31/26



Tickets that were reopened: **6 (Most are from a thank you reply)**

Average time spent: **2h 27m 30s**

Average response time: **11h 3m 5s**

Average duration: **17h 41m 24s**

COMPLETED PROJECTS

- Provisioned and tag 290 new chromebooks.
- Blew the dust out of all desktop computers.
- Removed technology from the preschool modulars.
- Cleaned all security cameras.
- Added security camera to the bus garage.

UPCOMING PROJECTS

- Add a network switch to Emmett High main network stack.
- Install 7 viewboards at True North Prep when the buildings are ready.
- Have door security installed at True North Prep office.
- Install intercom system at True North Prep.
- Install cameras and vape sensors at True North Prep.
- Install network equipment in the True North Prep modular buildings.

UPCOMING PROJECTS

- Classroom moves at Butte View to the other side of the building. (Move computers and lower viewboards)
- Install network equipment at True North Prep.
- Install cameras, wifi and vape sensors at True North Prep.
- Install computers, viewboards at True North Prep.





