

Contact Information

Support During Open Enrollment

Department of Employee Insurance (DEI) Open Enrollment Hotline
888-581-8834 OR 502-564-6534.

Extended hours and the five phone options below are only available during Open Enrollment: **October 5 to October 26.**

Open Enrollment Hours for Assistance (Eastern Time)

Monday, Oct. 5 to Friday, Oct. 9, 7:30 a.m. to 4:30 p.m.
Monday, Oct. 12 to Friday, Oct. 16, 7:30 a.m. to 7:00 p.m.
Monday, Oct. 19 to Friday, Oct. 23, 7:30 a.m. to 8:00 p.m.
Monday, Oct 26, 7:30 a.m. to 8:00 p.m.

You can choose from one of these five options:

- **Option 1:** Kentucky Public Pensions Authority
- **Option 2:** KHRIS User ID and password reset
- **Option 3:** Benefit questions for Anthem (medical, dental, and vision), HealthEquity, or CVS/Caremark
- **Option 4:** Technical assistance such as browser or compatibility errors
- **Option 5:** Department of Employee Insurance (DEI) for all other inquiries

Website Addresses

KEHP — kehpnavigator.com

Dental, Vision, and Life Insurance — kehpnavigator.com

Support Outside of Open Enrollment

Department of Employee Insurance: **888-581-8834 or 502-564-6534**
Monday to Friday, 7:30 a.m. to 4:30 p.m., except Commonwealth holidays

