



Frequently Asked Questions

What services are available?

Services include sick and wellness visits, primary care, routine lab work, most X-rays, cardiology and orthopedic appointments, as well as access to our Outpatient Pharmacy, including prescription delivery.

Who is eligible?

HCSD employees enrolled in our medical insurance plan, including their spouses and eligible family dependents.

How do I make an appointment?

Appointments can be scheduled during office hours through our dedicated phone line, with assistance from a Patient Care Navigator.

Beginning in the new year, the improved portal will give you convenient access to your medical records, the ability to book appointments, and tools to help you better manage your care—all in one place.

What are the costs or copays?

Anyone eligible for the Wellness Benefit will have \$0 copays beginning October 1. Additional fees may apply for services that fall outside the benefit plan or for services not included in the benefit.

Who will provide my care?

You have two dedicated providers available to support your care: Dr. Nikhil Gupta, MD, at our Clewiston location (*500 West Sagamore Avenue*), and Valerie Worley, APRN, at our LaBelle location (*450 South Main Street, Suite 1*).

Already seeing a provider? You can stay with your current provider—the choice is yours. Our support team is also available to help coordinate care, answer questions, and provide options to ensure you receive the care that's right for you.



Have more questions?
Scan this to find everything you need.