

member benefit guide



revive[®]

welcome to revive

Revive is revolutionizing healthcare, shattering the norms, delivering unmatched convenience, providing best-in-class care, and making access easier than ever before. While navigating life's demands, your access to healthcare needs to be easy and flexible. Revive does just that. You are in control of when and where you receive care. Whenever you need assistance, our team is ready to support you at every step. Keep reading to explore Revive and how you can make your benefits work for you.

what is revive?

Revive delivers effortless access to healthcare benefits through your member portal, so you can access care whenever it's convenient for you. Complete your enrollment today and gain instant access to on-demand, personalized care.

The Revive member portal is accessible on the web or through the Revive app, available on the App Store and Google Play.

You can find information on how to get enrolled in the next few pages of this guide. Should you need more help, please reach out to your benefits manager or plan sponsor.



membership services

As a Revive member, you have access to the services described in this guide with no copays, no deductibles, and no out-of-pocket costs.

MEMBER SUPPORT

Contact our member support team with questions about your benefits:

☎ 888-220-6650

✉ membersupport@revive.health

ADDITIONAL HEALTH SUPPORT

If you have other challenges or need assistance and support accessing things like food, shelter, transportation, childcare, job training etc., call our Customer Care team at 888-220-6650 for help finding the resources and support that you need.

WHO'S ELIGIBLE?

Employees are eligible for this benefit. Please check with your organization's benefits manager or plan sponsor about adding family and dependents.



revive portal guide:

how to enroll



Enrolling with the welcome email

- STEP 1** You'll receive welcome emails from **membercare@info.revive.health**.
- STEP 2** Click on the button to **complete your enrollment**.
- STEP 3** Enter your date of birth to **confirm your identity** and create a password when prompted.
- STEP 4** You can now access your Revive benefits anytime at **member.myrevive.health**.



Get the Support You Need

Contact your benefits team or plan sponsor to learn more
and get your questions answered.

revive portal guide:

how to enroll



Enrolling with registration search

- STEP 1** Click Register Now, scan the QR code, or visit member.myrevive.health/registration-search
- STEP 2** You will land on the registration page, where you will enter an enrollment code.
Enrollment Code: **CASD2018**
- STEP 3** Next, enter your First and Last Name, Date of Birth, and Member Identifier.
Member Identifier: **Email Address**
- STEP 4** On the next page, complete the registration process. When asked, create a unique password and click Submit.
- STEP 5** You can now log in to your Revive member portal to access the care services available through your program.



Register Now



revive[®]

urgent care

**Emergencies are inconvenient.
Getting help shouldn't be.**

Experience 80% faster expert medical care care. Save up to 100 minutes with virtual urgent care visits.



No claims/copays | **Quick availability** | **Nationwide coverage** | **Continuous care**

member benefit

You have access to virtual urgent care visits.

- Care is available 24/7/365
- Rapid, same-day appointments - 94% of visits occur in less than 20 minutes
- Ability to schedule appointments for your convenience
- Exclusive provider network trained to provide the quality care you deserve
- In-person care referrals when needed



**HOW TO SCHEDULE AN
URGENT CARE VISIT**



common conditions treated

- | | | |
|---|-----------------------------------|----------------------------|
| • Allergies | • Headaches | • Sore throat |
| • Arthritis pain | • Insect bites and stings | • Stomach ache and nausea |
| • Back or joint pain, strain, or injury | • Lyme disease | • Respiratory infections |
| • Cold sores | • Nasal or respiratory congestion | • URIs / UTIs |
| • Conjunctivitis | • Neck and back pain | • Vomiting |
| • Earaches | • Pink eye | • Your individual concerns |
| • Fever and flu | • Sinusitis | |



empowered healthcare starts here

Activate your account today and
redefine your healthcare experience.
If you need help getting started,
contact your benefits manager or
our member support team.

MEMBER SUPPORT

For any questions about your benefits:



888-220-6650



membersupport@revive.health



[Member Portal](#)

The best experience is via the web, but for your
convenience, the Revive app is available in the App
Store and Google Play. The app provides the same
access to care but may look slightly different from the
web experience.

