



BCPS CARES



We're Here to Help.

At Broward County Public Schools, every family matters. We are committed to providing a caring, responsive, and respectful experience when you have a question, concern or compliment regarding your child's education or school.

How to Submit a School-Related Concern.

Follow these simple steps:

Step 1: Contact the School

Talk to your child's teacher, guidance counselor, or another trusted staff member about your concern.

Step 2: Contact the Principal

If the issue is not resolved, contact the school principal. The principal supervises school staff and manages daily operations. In most cases, the principal can help resolve the issue quickly.

Step 3: Contact the Regional/Assistant Superintendent's Office

If your concern is not resolved at the school level, contact the Regional/Assistant Superintendent's Office. These teams support schools and families on behalf of the Superintendent and are here to partner with you.

Our team is here to listen, follow up, and work with you and the school to resolve the issue.

- **Call: 754-321-0000**
- **Email: BCPSCares@browardschools.com**
- **Submit a Concern Form: browardschools.com/BCPSCaresForm**



Let Us Know How We're Doing.

Your feedback helps us improve. Please take a moment to share your experience.

- **For feedback about a school:**
browardschools.com/customerserviceschools
- **For feedback about a District department:**
browardschools.com/customerservicedepartments

We appreciate your time and partnership in helping us serve you better.



The School Board of Broward County, Florida, prohibits any policy or procedure which results in discrimination on the basis of age, color, disability, gender identity, gender expression, genetic information, marital status, national origin, race, religion, sex or sexual orientation. The School Board also provides equal access to the Boy Scouts and other designated youth groups. Individuals who wish to file a discrimination and/or harassment complaint may call the Director, Equal Educational Opportunities/ADA Compliance Department & District's Equity Coordinator/Title IX Coordinator at 754-321-2150 or email eeo@browardschools.com. Individuals with disabilities requesting accommodations under the Americans with Disabilities Act Amendments Act of 2008, (ADAAA) may call Equal Educational Opportunities/ADA Compliance Department at 754-321-2150 or email eeo@browardschools.com. browardschools.com