

PARENT GUIDE TO PARENTSQUARE

Communication is most effective when it is clear, timely, and easy to access. ParentSquare helps us meet these goals by providing a single platform that connects our entire school community while giving families flexibility in how they receive information.

ParentSquare is a district-approved communication platform that provides safeguards to protect student and family information through district-controlled access, security measures, and privacy protections aligned with the Children's Online Privacy Protection Act (COPPA), the Family Educational Rights and Privacy Act (FERPA), and New York Education Law §2-d requirements. Using a single, approved platform ensures consistent communication while supporting the confidentiality, security, and appropriate management of student data.

Our goal is that ParentSquare becomes more than a messaging tool. It will be a way to strengthen relationships between our schools, families, and community so that we can work together to support every student.



SIGN UP TODAY!

- ParentSquare App
- ParentSquare website
- Communication preferences: email, text, phone



With ParentSquare, you can:

- Receive school, classroom, athletic, and activity updates all in one place.
- Choose how you want to receive messages—text, email, app notifications, or phone calls.
- Easily ask questions and respond directly to teachers and school staff.
- Read messages in your preferred language with built-in translation.
- Stay informed and connected through timely, consistent communication.
- Enjoy the same communication experience across all schools, grade levels, and activities.



One platform. One message. Stronger school-home connections.

FACTS AND QUESTIONS

Do I need to create an account?

If your email address or phone number matches the information we have in our student information system, an account is automatically created for you. You simply need to activate your account on the website.

How do I register?

At this time, parents/guardians may register using the link below.

- [Click Here](#)
- You will need to use the email or phone number provided to the school to register

Can I receive messages in another language?

Yes. ParentSquare automatically translates messages into more than 100 languages. You can select your preferred language in your account settings.

Can I choose how I receive notifications?

You can customize:

- Email notifications, Text messages, Push notifications, Phone calls

You can also choose:

- Instant notifications or Daily Digest (one summary each evening)

Can I message my child's teacher?

ParentSquare allows secure two-way communication between families and staff. Messages are only sent to the individual teacher or staff member you select unless you choose a group conversation.

How do I update my phone number or email?

Contact your child's school office.

ParentSquare receives contact information from the district's student information system, so updates must be made through the school.

What if I have children in multiple schools?

ParentSquare combines all of your children into one account, making it easy to receive communications from every school in one place.

Is ParentSquare secure?

Yes. ParentSquare is FERPA-compliant and designed specifically for school communication.

Who should I contact if I need help?

Contact your child's school office for assistance with account activation or updating contact information.

