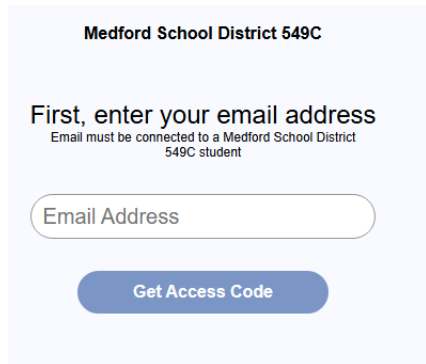


Destiny Parent Portal – Family Directions

Getting Started

1. Go to the [Destiny Parent Portal link](#) on the district website under Families (or through the email you received).
2. Enter the **same email address you used for Online Registration**.
3. Click **“Get Access Code.”**



Medford School District 549C

First, enter your email address
Email must be connected to a Medford School District 549C student

Email Address

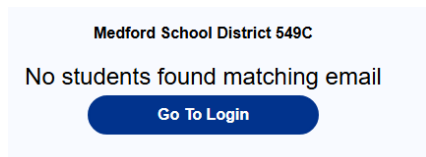
Get Access Code

If Your Email Is Not Recognized

You may see the message **“No students found matching email.”**

If this happens, please contact the district Helpdesk by emailing helpdesk@medford.k12.or.us. In your email, include:

- Your student’s **Student ID**
- A note that you received the message **“No students found matching email”** when trying to log in to the Destiny Library system.



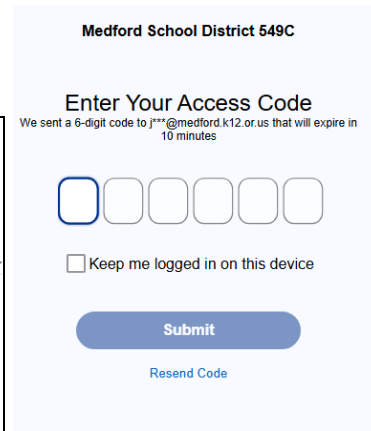
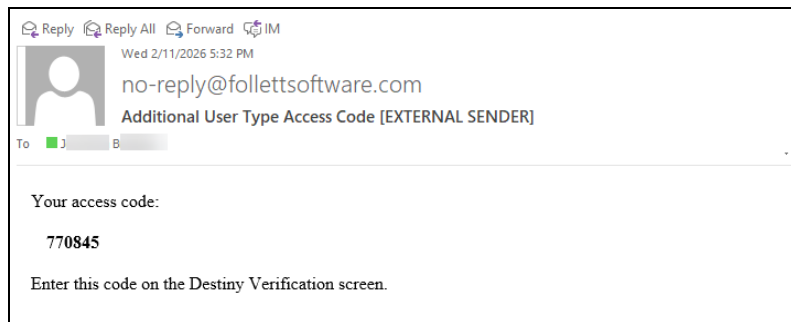
Medford School District 549C

No students found matching email

Go To Login

If Your Email Is Recognized

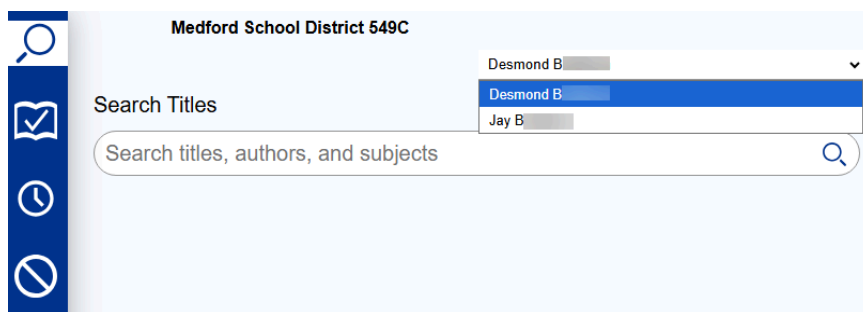
- An **access code will be sent to your email**.
- Enter the code in the prompt on the screen and click **Submit**.
- Once signed in, you will be able to manage settings for all of your students.



What You Can Do in the Portal

Once logged in, families can:

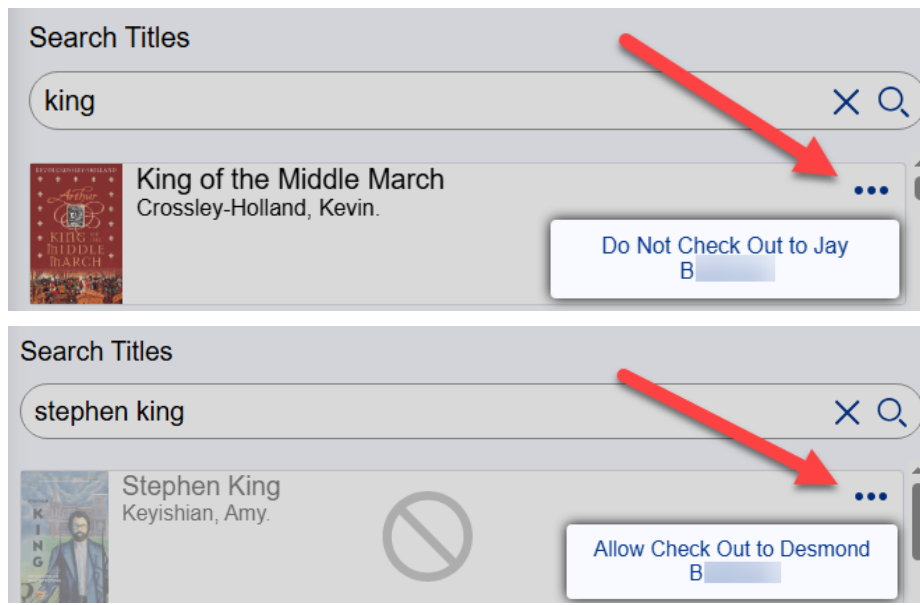
- Search for **book titles, authors, and subjects**
- View **current checkouts**
- View **checkout history**
- See **books that have been blocked**



Managing Book Preferences

When viewing books in the search results:

- Click the **three dots (...)** next to a title.
- Select **“Do Not Check Out to...”** if you do not want your child to check out that book.
- Select **“Allow Check Out to...”** if you would like to allow access again.



Need Help?

If you have questions or need assistance using the Destiny Parent Portal, please contact the **Medford School District Helpdesk**:

☎ **541-842-1111**

✉ **helpdesk@medford.k12.or.us**