

BEAUFORT COUNTY SCHOOLS JOB DESCRIPTION

JOB TITLE: TECHNOLOGY TECHNICIAN III/IT SPECIALIST

The Senior Technology Technician (Level III) provides executive-level technical expertise, leadership, and tier-3 troubleshooting support for all technology-related systems, enterprise platforms, and hardware infrastructure across the school district. Operating under a decentralized or centralized centralized environment, the Level III technician exercises a high degree of independence, initiative, and analytical reasoning to maintain operational efficiency and maximize instructional uptime.

- Performs skilled diagnostics, maintenance, and complex troubleshooting on all technology-related equipment, enterprise platforms, and infrastructure devices.
- Diagnoses systemic issues.
- Operates specialized and standard electronics testing devices to isolate system hardware faults and evaluate continuity.
- Oversees an inventory of electronics components and critical spares to facilitate rapid, timely lifecycle remediation and minimize downtime.
- Foster an operational culture of accountability, innovation, and continuous learning by providing technical leadership, direct supervision, and mentoring to Level I and Level II technicians.