HANOVER COMMUNITY SCHOOL CORPORATION

Parent’s Guide to Qustodio

Fostering safe, balanced, and healthy digital habits on school-issued Chromebooks and personal devices.

The District-Family Partnership for Online Safety

Hanover Community School Corporation is committed to protecting your child in today's connected world. By federal mandate, the district implements rigorous internet filtering technology on all school-issued Chromebooks to block inappropriate web content during school hours. However, once school hours end, digital wellness requires a shared responsibility. That is why the district has partnered with Linewize by Qoria to provide every family with a **free Qustodio Parent App account**. This grant empowers you to supervise and manage your child's device usage outside of school hours, fostering a balanced online/offline lifestyle.

CRITICAL SUPPORT NOTICE & TECHNICAL BOUNDARIES

Please be advised that **Hanover Community School Corporation does not provide technical support, troubleshooting, or rule-setting assistance for the Qustodio Parent App**. The district's sole administrative role is managing and maintaining the authorized parent/guardian login email address registered on file. Because Qustodio is an independent, private family tool, school administrators and technicians do not have access to your personal family account settings, rules, or data. For all setup issues, troubleshooting, app functionality, or rule configurations, please contact the dedicated **Qustodio Support Team directly** at **myschool@qustodio.com**.

Activate Your Free Account in 3 Easy Steps

- **Go to the Setup Portal:** Visit qustodio.com/my-school or scan the school-provided QR code.
- **Register with School Email:** Create your parent login. *Crucial: You must use the exact email address that Hanover Community School Corporation has on file for you* to link with your child's Chromebook.
- **Connect & Setup:** Follow the on-screen prompts to connect the school-managed device and start customizing rules.

School Chromebook Parental Controls

With Qustodio, you gain active control over your child's school-managed Chromebook **outside of school hours**. These tools help prevent screen addiction, protect sleep, and keep family time focused:

• **Activity Summary & Timeline:** Review a high-level activity dashboard or dig into a real-time chronological log of websites visited, search terms typed, and videos watched.

• **Pause Internet:** Temporarily freeze internet connectivity on the device instantly with a single tap to facilitate breaks or family focus.

• **Web Filtering:** Block entire web categories (such as gaming, adult content, or social networks) or specify exact websites you want restricted. Receive instant alerts on blocked searches.

• **Routines & Bedtimes:** Establish consistent schedules (like study hour or bedtime) during which internet access is automatically restricted to support healthy sleep and study routines.

• **Daily Time Limits:** Limit total active online hours per day on the Chromebook, encouraging offline hobbies and physical activity.

Parenting Configurations for Dual-Households

Depending on your family structure, Qustodio offers two tailored setups to ensure consistent boundaries across all parental figures:

Recommended: Co-Parenting Account	Alternative: Separate Household Accounts
One Parent Account with Two Logins • **How it works:** The primary parent registers first using the email on file with Hanover Community School Corporation. • **Invitation:** Go to *Account Settings* | *Additional Parent* and invite the co-parent via email. • **Control:** Both parents get their own individual login credentials but share the exact same view, rules, and visibility. Highly recommended for united guidelines.	**Separate Accounts with Swapped Controls** • **How it works:** Both parents independently register at *qustodio.com/my-school* using their respective registered school emails. • **Rule Interlocking:** Only one parent can actively control the school Chromebook at a time. The first parent to finish registration holds control (Apply Rules toggled ON). • **Handover:** To shift control, the active parent must toggle *Apply Rules* to OFF in their app; the other parent can then toggle it ON in theirs. Visibilities and custom rules remain separate.

Extending Safety to Personal Household Devices

The free account granted by Hanover Community School Corporation also allows you to protect **one personal household device per child** (such as an Android/iOS phone, tablet, Windows PC, or Mac) at absolutely no cost. For broader coverage, parents have the option to upgrade to Qustodio Premium:

Feature	Free Included Plan	Optional Premium Upgrade
Personal Device Coverage	**1 Personal Device** per child (Free)	**Unlimited** personal family devices
Core Safety Filters	Included (Web Filtering & Routines)	Included (Plus advanced App & YouTube block)
Location Monitoring	Not Included	Included (Real-time GPS tracking)
Social Media Alerts	Not Included	AI-powered alerts (Android only)
Calls & SMS Tracking	Not Included	Included (Requires Mac/Android)
Device Compatibility	iOS, Android, Windows, Mac, Kindle	iOS, Android, Windows, Mac, Kindle

Student Data Privacy Standards

Both Hanover Community School Corporation and Qustodio treat student data privacy as a fundamental right. Qustodio collects only the minimum information required to operate, securely encrypts all stored data, and is fully compliant with the Family Educational Rights and Privacy Act (**FERPA**) and the Children's Online Privacy Protection Act (**COPPA**). Qustodio will **never** share, market, or sell your or your child's data to third parties.

Where to Get Assistance

Since the school district only manages the register of parent emails and cannot modify or access your Qustodio settings, please use the following specialized support channels for any technical queries:

- **Direct Email Support:** Email **myschool@qustodio.com**. In your message, please state that your child attends Hanover Community School Corporation, specify your registered email, and attach screenshots of the issue if possible.
- **Qustodio Online Help Center:** Visit www.qustodio.com/help for immediate video tutorials, setup guides, and troubleshooting steps.
- **Online Help Form:** Submit a direct ticket at www.qustodio.com/en/help-contact-form to receive a personalized email response.
- **District Safety Hub:** Access guides and safety resources on the Hanover Community School Corporation Online Safety Hub.