

24-015-12-25 WAN Wireless Maintenance**Effective 1/1/25-12/31/25****Renewals 2x 1 yr terms 1/1/26-12/31/26 & 1/1/27-12/31/27**

COMPANY NAME	Particle Communications
ADDRESS	2325 Old Eola Road San Angelo, TX 76905
CONTACT NAME	Chris Shrum
PHONE #	325.658.7484
FAX #	325.655.5336
E-MAIL	cshrum@particlecomm.com
WEBSITE	www.particlecomm.com

After having examined carefully the specifications the "Wireless (Radio) District, and after thoroughly familiarizing

BID FORM**Item**

1	Price for Mail-in and return of defective bridge radios for, repair, alignment, adjustment.	cost +9%
2	Price for Repair of bridge radio units mailed-in by SAISD with a spare unit being shipped to the District until the mal-functioning unit is repaired and returned.	cost +9% + \$20.00/day
3	Price for initial response for service call. It should be within 24 hours of notification of problem to vendor. This cost is for telephone support to resolve problems or troubleshoot a problem prior to a determination that an onsite response is necessary.	\$105.00 per hour
4	Price for on-site response within 48 hours if requested. This cost is to respond on-site and will include travel and the first hour of work.	\$115.00 per hour
5	Price for extended hour charge to resolve problems.	\$165.00 per hour
6	Percent of mark up for replacement parts or new unit end items.	10%