Tier 1: $25

Missing keys on keyboard
Trackpad has peeled up
Minor chassis/casing damage (not impacting other parts of the device)
Broken camera
Broken or lost/stolen power adapter
Broken speaker
Missing or lost/stolen case
Stickers or excess graffiti
Additional damages, as applicable

Tier 2: $50

Damaged screen
Damaged Keyboard/palmrest
Moderate chassis/casing damage (impacting two or more parts of the device)
Additional damages, as applicable
Combined Tier 1 damage

Tier 3: $100

Major chassis/casing damage (impacting three or more parts of the device)
Damaged mainboard power button or ports (i.e. USB, audio jack, etc.)
Additional damages, as applicable
Combined Tier 1 and Tier 2 damage

Tier 4 – Device Replacement: **(Based on damage scale)**

Device replacement due to fluid damage
Device replacement due to destruction
Additional damages, as applicable
Device replacement due to loss
Device replacement due to theft
Combined damage due to Tier 1, Tier 2, and Tier 3 damage

Device Replacement Damage Scale

Acer C732									
2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27
$280.00	$250.00	$225.00	$200.00	$180.00	$160.00	$150.00	$130.00	$120.00	$110.00
Acer C733									
2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	2028-29
$280.00	$250.00	$225.00	$200.00	$180.00	$160.00	$150.00	$135.00	$120.00	$108.00
Lenovo 100e									
2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	2028-29	2029-30	2030-31
$280.00	$250.00	$225.00	$200.00	$180.00	$160.00	$150.00	$135.00	$120.00	$108.00
Acer R753T Spin 511									
2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	2028-29	2029-30	2030-31
-	-	-	$325.00	$292.00	$263.00	$236.00	$213.00	$191.00	$172.00
Acer R724T Spin 311									
2023-24	2024-25	2025-26	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32	2032-33
-	-	-	$300.00	$270.00	$243.00	$218.00	$196.00	$176.00	$158.00
* Cost calculations are based on a 10% degradation per year									
* The years listed are based on the device's expected life cycle, not on date of purchase by NASD.									