

Important Information Regarding your Flexible Spending Account

Effective January 1, 2027



We are excited to announce FFGA as Pflugerville ISD's new Flexible Spending Account (FSA) provider starting January 1, 2027.

2025-2026 Plan Year - Administered by WEX

If you were enrolled in a General, Limited, or Dependent Care Flexible Spending Account, your WEX FSA debit card will deactivate on December 31, 2026. You will have a 90-day run-out period to submit claims for eligible expenses incurred prior to January 1, 2027. All claims must be submitted through the WEX participant portal before the end of the run-out period.

2026-2027 Plan Year - Administered by FFGA

Look for your new FFGA Benefits Card in a plain white envelope. Card purchases will automatically deduct from your 2026-2027 FSA contributions. If you need to pay out-of-pocket before your card arrives, you can submit claims for reimbursement using the contact details below.

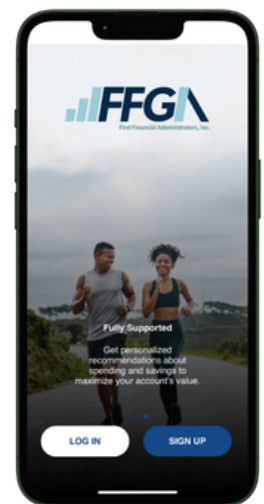
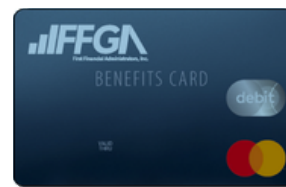
FFGA FSA Resources

FFGA Online FSA Portal + FF Mobile Account App

Beginning January 1, 2027, FSA participants can log in to their online account to view balances, track claims, upload receipts, and more. Visit ffga.com/individuals to log in or register. For convenient access on your phone, download the FF Mobile Account app on Apple® or Android™ devices via the App Store or Google Play Store.

FSA Store

FFFGA has partnered with the FSA Store to give you an easy way to use your benefits. You can shop for eligible medical items like bandages and contact solution, browse products using the Eligibility List, and visit the Learning Center for answers to common questions. Visit ffga.com/individuals/#stores for details and special deals.



FFGA FSA Department

Phone: 866-853-3539

Fax (Flex claims): 832-500-3106

Mailing Address (Flex receipts): First Financial Administrators, Inc., P.O. Box 161968 Altamonte Springs, F.L. 32716