



Orange County Department of Education  
Business Services  
**FAMILY SUPPORT SERVICES**  
Tel. (714) 708-3860 • Fax (714) 708-2916

### Mailing Address

Family Support Services  
P.O. Box 9050  
Costa Mesa, CA 92628-9050

## OCDE FSS PARENT PORTAL

As one of our clients, you can stay connected and manage your child care account with ease through our convenient online Parent Portal.



## PORTAL FEATURES

- View/Print your Notices of Action and Child Care Certificates
- View/Print Family Fee Statements (Online Payments Coming Soon)
- Update your Contact and Emergency Information
- Contact your assigned Family Services Technician
- Download Family Support Services Forms
- Upload and submit documents requested by your Family Services Technician
- View Family Support Services bulletin updates

*Access all of these features from your Dashboard, shown below:*

**FamilyPortal**

**Dashboard**

**User Settings**

- Update Emergency Info
- Update Email / Password

**Documents**

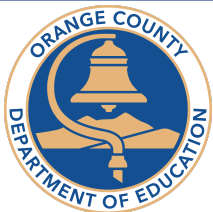
- Upload Documents
- Download Documents
- Req for Documentation
- Confidential Application for Services

**Communication**

- Bulletin
- Agency Representative

**Finance**

- Annual Tax Form



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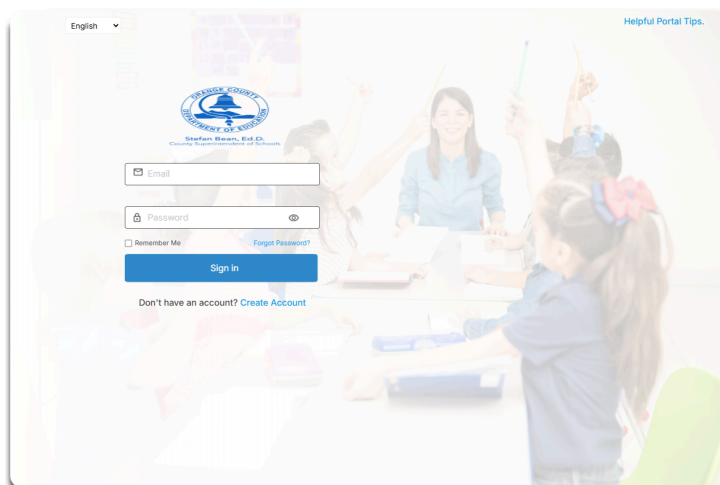
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## HOW TO REGISTER FOR THE PARENT PORTAL

1. Prior to registering, make sure that you have provided your assigned Technician with your current email address, phone number, and home address.
2. Register online for the Parent Portal website at <https://fpocdoe.nohosoftware.com/>. You'll be directed to our secure **CARE by KinderSystems** portal.



Scan to open the Parent Portal



3. Check your inbox for a confirmation email and click the link inside to activate your account.

\* If it doesn't arrive within a few minutes, check your spam or junk folder.

## CONTACT INFORMATION

For assistance, please contact Family Support Services at:  
Phone: (714) 708-3860 | Email: [ChildCareAssistance@ocde.us](mailto:ChildCareAssistance@ocde.us)