



## Safe Crisis Management Services 2026-2027

| Service                       | Service Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
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| <b>Safe Crisis Management</b> | <p>Through regularly scheduled training opportunities, intermediate unit and district staff can access Safe Crisis Management training. Participants in the Safe Crisis Management Program will:</p> <ul style="list-style-type: none"><li>• Explore the nature and dynamics of acting-out behavior and become familiar with current and accepted non-physical and physical interventions</li><li>• Be introduced to crisis management regulations affecting their job responsibilities</li><li>• Identify positive prevention strategies that will reduce the frequency and intensity of acting-out behaviors</li><li>• Identify personal counter aggressive tendencies and learn how to control them</li><li>• Demonstrate emergency safety physical interventions based on “The Least Restrictive Alternative”</li><li>• List and define the risk and safety issues associated with physical intervention</li><li>• Clearly identify the monitoring responsibilities that are required during Emergency Safety Interventions</li><li>• Identify and describe the components of Tertiary Procedures:<ul style="list-style-type: none"><li>◦ Provide for medical assessment</li><li>◦ Provide for mental health assessment</li><li>◦ Demonstrate the understanding of skills needed to resolve incidents (including debriefing and restoration)</li><li>◦ Identify the components of correct documentation, including the statewide mandatory reporting process.</li></ul></li></ul> <p>This service provides training for both initial certification (18 hours) and for recertification (12 hours) in Safe Crisis Management (SCM).</p> |