DURHAM
SCHOOL SERVICES

A Letter to the Families of White Plains City School District

Dear Parents and Guardians,

As we prepare for a successful new school year, we remain committed to partnering with the White Plains City School District to provide safe, reliable transportation and helpful tools that keep families informed every step of the way.

Bus Zone gives families convenient access to important transportation information, including the ability to track student buses and stay connected to transportation updates with confidence. To support a more positive experience this school year, we have strengthened system support, enhanced issue-response processes, and expanded the resources available to address questions and concerns as they arise.

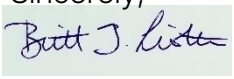
We have also continued to invest in technology that enhances safety, transparency, and operational efficiency. Most recently, we added Samsara, a leading cloud-based technology platform that leverages connected sensors, intelligent dash cameras, and software to provide real-time visibility into fleet operations, safety performance, and asset tracking. These tools help us identify and address opportunities for improvement more quickly while supporting a safer transportation experience for students.

As our technology suite continues to grow, we are committed to keeping families updated so they can make the most of the resources available to them. To support this effort, our team will be attending the White Plains City School District Back-to-School event, where families can learn more about Bus Zone and our broader technology offerings, receive user guides and helpful resources, and connect directly with our team to ask questions and gain valuable insights before the school year begins.

At Durham School Services, we value strong partnerships with the communities we serve. We are committed to providing responsive support, clear communication, and a positive transportation experience for students and families. We are excited for the year ahead and appreciate the continued opportunity to serve the White Plains community

For instructions and a how-to video on the Bus Zone app, please visit the following link:
https://www.whiteplainspublicschools.org/district-offices/pupil-transportation/bus-tracker-app

Sincerely,



Britt T. Liotta
Region Manager – New York