

Frequently Asked Questions

HiSET / GED Edition: Page 1

1. How long is each semester?

Each semester is about 20 weeks long, with summer being our shortest around 5-6 weeks long.

Fall: August – December

Spring: January – May

Summer: June – July

2. How long will it take me to complete the program?

This depends entirely on YOU and how much knowledge you already know in each respective subject. Some people take 2 months to complete all the tests, some people take a whole year and more. The more you come to class to study, the quicker you will be done with all your tests and our GED / HiSET prep program.

3. What is the point of the Edmentum diagnostics?

There are a total of 3 assessments (Math, ELA, Reading) that need to be done. If you have already passed some of the official tests, then you might not need to do all 3 depending on which ones. This will help determine what areas you need help with, and the program will help create a plan to help you better study for the exams. **These assessments can be done at home, but need to be completed before class starts.**

4. I already took the CASAS assessments last semester/last school year!

The CASAS assesment is a requirement for all adult schools, and even if you took it last semester / last school year, you will need to take a new one if the counselor tells you. This is how Burbank Adult School gets paid and how we keep the programs free and accessible for all students. The CASAS assessment will help determine your placement for the semester.

5. Do I have to re-enroll each semester?

Yes, you will have to re-enroll every semester. Please come speak with a counselor in A115 for more information. Registration tends to start a few weeks before the start of a new semester.

Frequently Asked Questions

HiSET / GED Edition: Page 2

6. How do I access my Edmentum account?

You should have received your Edmentum account and how to log in during the registration process, but if you need help accessing it then please email one of the counselors:

- JonathanVasquez@Burbankusd.org
- SabrinaRodriguez@Burbankusd.org
- TinaCheong@Burbankusd.org

7. I can't make it to class today! What's your attendance policy?

If you cannot make it to class that is okay, but regular attendance is strongly encouraged in order to make proper progress in the prep program. There's a chance you will get dropped if you stop attending classes.

8. What happens if I get dropped from class?

Counselors can re-add you into the class at any time of the semester. If it's the beginning of a new semester you will have to register and complete any assessments required (CASAS, Edmentum diagnostic) again.

9. How do I qualify for a practice test?

- 12 Hours of attendance (go to class!)
- A POST CASAS (you took the PRE CASAS in the beginning)
- Teacher recommendation-- please speak with your teacher if you feel you are ready so they can reach out to the counseling team

10. How much are the GED / HiSET tests?

- **HiSET:** \$54 initial test, \$34 every additional test
 - Re-take price: Varies depending on test center fee \$15-\$20
- **GED:** 41\$ per test, 164\$ total
 - Re-take price: \$15 (\$26 testing fee is waived the first 2 retakes)

Frequently Asked Questions

HiSET / GED Edition: Page 3

11. How many times can I re-take the test?

- **GED:** The first 2 re-takes have NO waiting period. After 2 failed re-takes it will be 60 days in between each try.
- **HiSET:** A maximum of 3 times in 6 months.
 - TWO 6 Month Periods
 - January 1 - June 30
 - July 1 - December 31

12. How do I access my scores?

Your scores can be accessed on the official GED / HiSET website. You will have to use your personal account to log in and view them. GED also has an app you may view your scores on.

13. Do you help pay for the official tests?

YES. Being a student at Burbank Adult School with the requirements from question #6 completed will qualify you for a voucher for the practice test. You MUST pass the practice test in order to qualify:

HiSET: 60% correct

GED: 145+

We do NOT pay for additional re-takes. So please keep that in mind when scheduling your test.

14. Do I get a certificate or some sort of diploma after I complete the whole GED / HiSET?

- You will get a **high school equivalency (HSE) certificate** from the respective provider that you passed all the tests on. Transcripts will also be available and this will be through their official website, NOT Burbank Adult School.

Frequently Asked Questions

HiSET / GED Edition: Page 4

15. I scheduled my exam but I can't make it! How do I change the exam time and date?

- If you are unable to make it to your exam appointment, please call the official GED / HiSET line in order to re-schedule your exam.
 - **GED:** 1-877-392-6433 (ENGLISH), 1-877-450-3276 (SPANISH)
 - Hours: Monday - Friday: 5AM - 5PM (PST)
 - **HiSET:** 1-855-694-4738
 - Hours: Monday - Friday: 4:30AM - 3PM (PST), Saturday & Sunday: 6AM - 2:30PM (PST)

16. Is there a graduation ceremony for GED / HiSET graduates?

- YES! We have a graduation ceremony every Spring in May to celebrate all of our graduates, regardless of when you graduated during the school year.

Got additional questions? Please reach out to the counseling team.

Phone: (818)-729-5960

Email:

- JonathanVasquez@Burbankusd.org
- SabrinaRodriguez@Burbankusd.org
- TinaCheong@Burbankusd.org
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Office Hours:

Room A115

Monday - Thursday: 8AM - 8:30PM

Friday: 8AM - 4:30PM

Saturday: 8AM - 2PM

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