

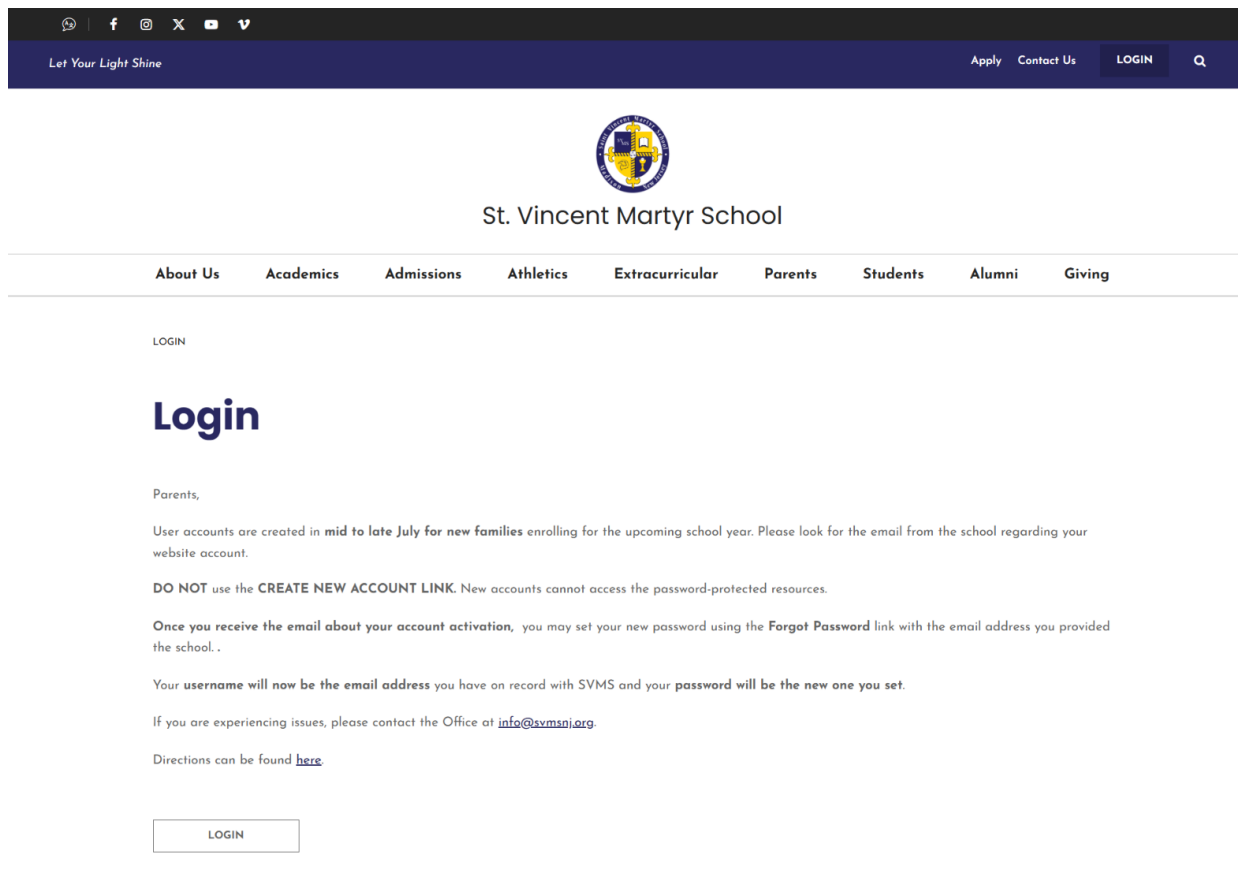
2026 - 2027 Reset Password

All changes must be made on the website, not on the App. **Always log into the website with your new credentials before attempting to log into the App.**

Click on the **Login** button on the home page on the website: <https://www.svmsnj.org>



This will bring you to the **Login Information** page. Click the **Login** button at the bottom of the page.



This will direct you to the new Login experience page for our website. Click the *Forgot Password* link.



Welcome to St. Vincent Martyr School

 Our new login experience with enhanced security is here! [Read More](#)

Username

Password



[Forgot password](#)

Login

Enter the email address you provided the school during registration and click **Send**.



Reset password

Password reset information will be sent to your email address.

Email

[Back to login](#)

Send

By logging in, you agree to the [terms & conditions](#)

You will receive in on-screen message that your request for a new password has been sent to the email address you provided.



Email sent

We have sent an email to containing a link that will allow you to reset your password. Once you receive the email follow the instructions to change your password.

[Back to login](#)

Didn't receive an email? [Try another email](#)

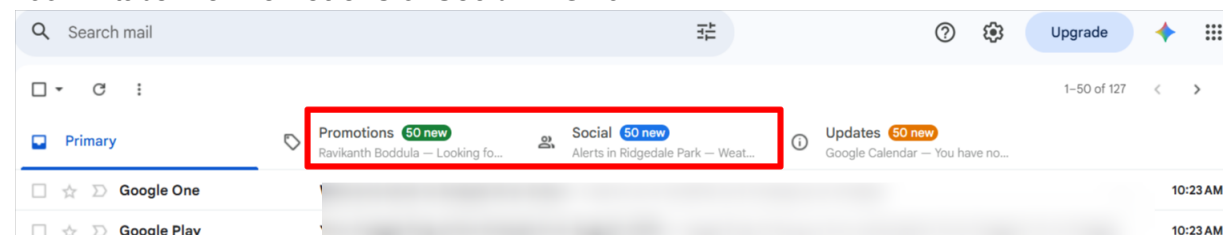
By logging in, you agree to the [terms & conditions](#)

If you do not receive your email, please try the steps below before contacting the office for assistance.

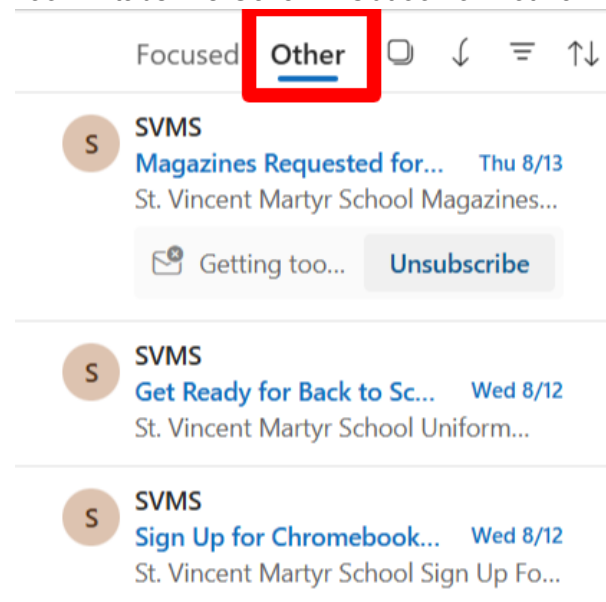
If you do not see the email in your Inbox, please try the following. One of the first three steps below usually solves the problem:

1. Look in your **Spam** or **Junk** folder.
2. Look in other tabs that your email provider might offer aside from a Primary or Focused tab in your email box. Some examples of common email providers are listed below. This is not an exhaustive list, and your email experience may vary depending upon your email host.

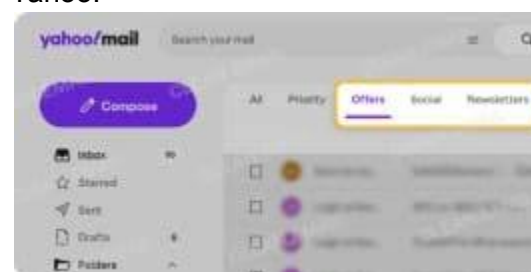
Look in tabs like **Promotions** or **Social** in Gmail.



Look in tabs like **Other** in Outlook or Hotmail.

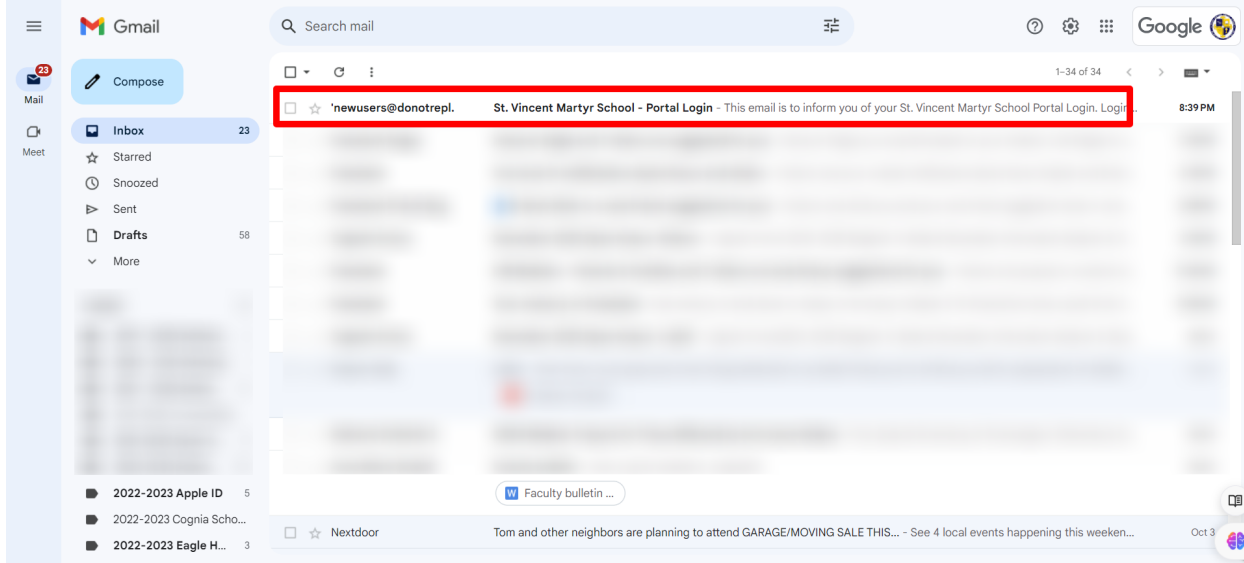


Look in tabs like **Other, Social, or Promotions** in Yahoo.

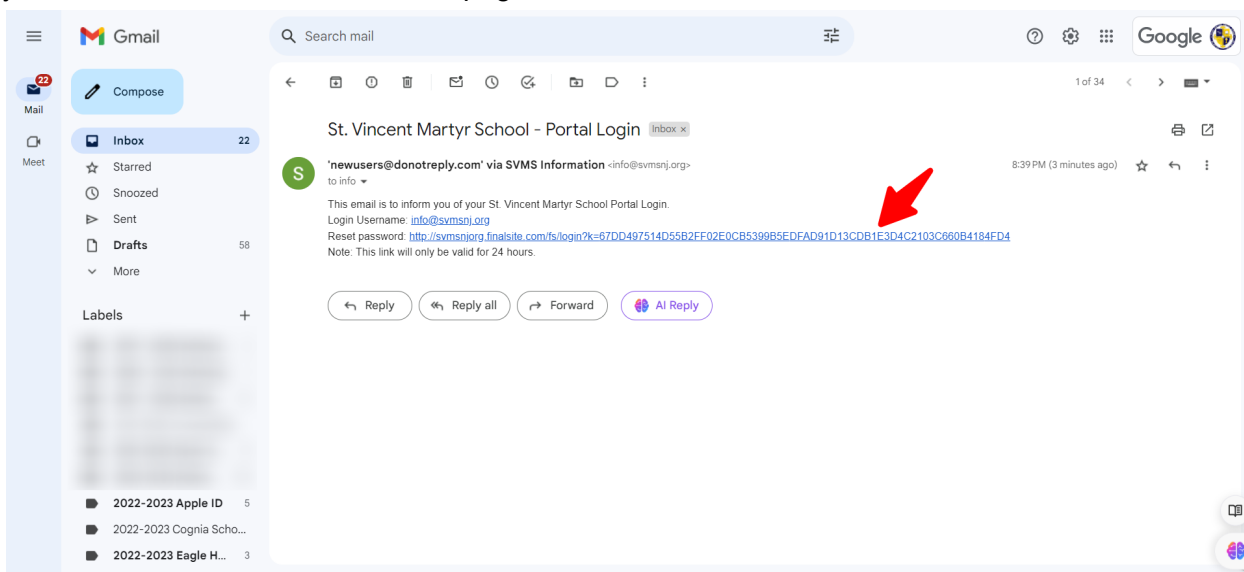


3. Do not direct your email to a work address. Many corporate servers will block automated system notifications or bulk messages. If you have used a work address as your contact, email, please contact the main school office to have this updated.
4. The password reset issue may have been a temporary glitch caused by local browser caching or during submission on the login page. Please ask these users to attempt resetting their passwords again using the following steps:
 - [Clear Cache & Cookies](#): Clear browser cache and cookies, or attempt the request within an Incognito / Private browsing window.
 - Update Your Browser: Ensure the web browser is updated to its latest version.
 - Try an Alternate Browser: Test the reset flow using a different browser (e.g., Chrome, Edge, or Firefox).
 - Switch Networks/Devices: Test on a different device or network to rule out local network or security software restrictions.

If your password reset request has been successful, you will receive a message as shown below.



Use the *Reset Password* link to establish your website account. The link is only valid for **24 hours**! It will bring you to the *Create a New Password* page.

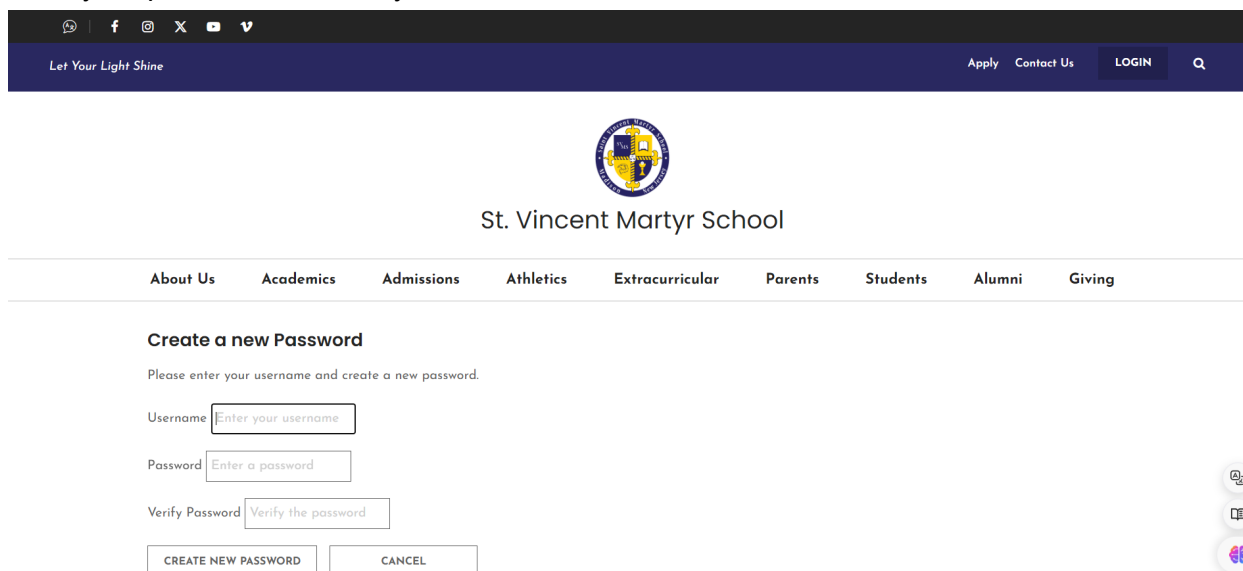


Remember that **your username is the email address you provided the school**. Please enter that email address in the Username field.

Password requirements:

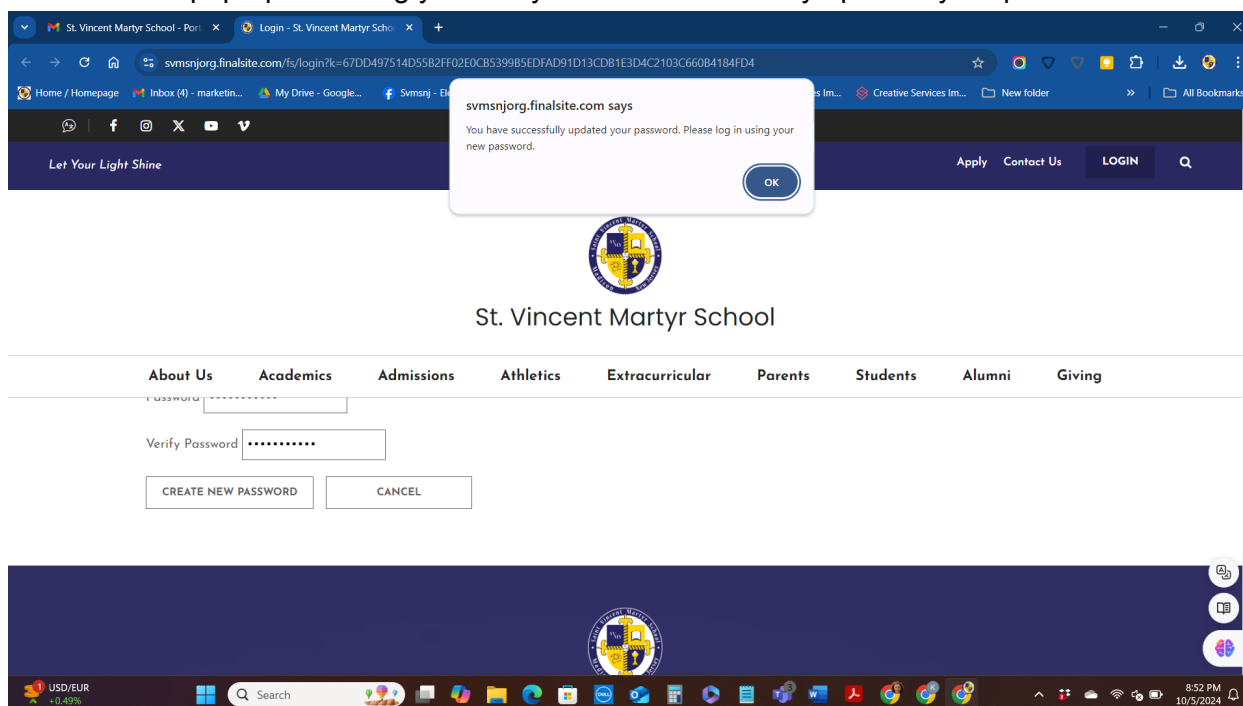
- Must be at least 12 characters long.
- Must include at least one of each of the following:
 - Uppercase letter (A–Z)
 - Lowercase letter (a–z)
 - Number (0–9)
 - Special character, such as: ! @ \$ & () . – + / = ; , [] ? < > _
- Cannot contain your username.

Enter your password and verify it. Then click the *Create New Password* button.



The screenshot shows the St. Vincent Martyr School website. At the top is a dark blue header with the school's logo, name, and navigation links: 'About Us', 'Academics', 'Admissions', 'Athletics', 'Extracurricular', 'Parents', 'Students', 'Alumni', and 'Giving'. Below the header is a 'Create a new Password' section. It includes a message: 'Please enter your username and create a new password.' There are three input fields: 'Username' (with placeholder 'Enter your username'), 'Password' (with placeholder 'Enter a password'), and 'Verify Password' (with placeholder 'Verify the password'). Below these fields are two buttons: 'CREATE NEW PASSWORD' and 'CANCEL'. On the right side of the page, there are three circular icons: a magnifying glass, a book, and a brain.

You will see a pop-up informing you that you have successfully updated your password.



The screenshot shows the same St. Vincent Martyr School website, but with a pop-up message from 'svmsnjorg.finalsite.com' in the center. The pop-up says: 'You have successfully updated your password. Please log in using your new password.' and has an 'OK' button. The background shows the same 'Create a new Password' form, but the 'Verify Password' field now contains a series of dots. The browser's address bar shows the URL 'svmsnjorg.finalsite.com/login?k=67DD497514D5582FF02E0CB5399B5EDFAD91D13CD81E3D4C2103C660B4184FD4'. The Windows taskbar is visible at the bottom, showing the time as 8:52 PM on 10/5/2024.

Use these credentials to access the Parent Portal on the SVMSNJ website. **Always log into the website first** before attempting to log into the App with the new credentials.

