
ParentSquare Notifications

Stay informed in the way that works best for you.

ParentSquare brings teacher, campus and district communication together in one place. While it may initially seem like you are receiving more notifications, many of these are the same communications families previously received through separate teacher emails, campus newsletters, district emails, classroom apps and other platforms.

As Carroll ISD continues transitioning communication to ParentSquare, more of those messages will now come through one centralized platform.

These are important updates from your student's teachers, principal and Carroll ISD. As students move into higher grade levels, communication may also become more frequent as families receive information from multiple teachers and classes.

We want our Dragon families to stay connected and informed, but you have control over how and when you receive many ParentSquare notifications.

Receiving Too Many Notifications? Try Digest

If you would prefer not to receive a separate notification each time a ParentSquare post is sent, consider changing your notification preference from Instant to Digest.

Instant: Receive notifications as messages are posted.

Digest: Receive general ParentSquare posts together in one daily summary, typically delivered around 6 p.m.

Important: Urgent alerts, critical notices and certain time-sensitive communications may still be delivered immediately, regardless of your general notification preferences.

Customize How You Receive Notifications

ParentSquare allows you to customize your delivery preferences, including:

- **App** - Push notifications through the ParentSquare mobile app
- **Email** - Notifications sent to your email inbox
- **Text** - Notifications sent by SMS/text message

You can select the combination that works best for you and adjust your notification frequency.

In the ParentSquare App

1. Open the **ParentSquare app**.
2. Tap the **menu icon (≡)**.
3. Select **Account**.
4. Select **Notifications**.
5. Review your notification settings.
6. Choose your preferred delivery method/s: **App, Email and/or Text**.
7. Select **Instant, Digest or Off**, where available.
8. If you have students at multiple schools, review the settings for each school and the district.

On the ParentSquare Website

1. Sign in to **ParentSquare**.
2. Click your **name** in the upper-right corner.
3. Select **Manage Account**.
4. Select **Notification Settings**.
5. Review your preferences for each school and Carroll ISD.
6. Select your preferred delivery methods and choose **Instant or Digest**, where available.

Want to Stay Informed Without the Extra Emails?

For families who want fewer individual notifications while still keeping up with school information, **Digest is a great option.**

You can also choose the delivery method you use most. For example, if you regularly use the ParentSquare app, you may prefer app notifications and choose to reduce email or text notifications.

Your Contact Information Comes From Skyward

ParentSquare uses the parent and guardian contact information associated with your student in **Skyward**.

If you are receiving ParentSquare communications at an email address or phone number that is no longer current, please review and update your contact information in Skyward.

Families are encouraged to maintain at least one reliable method of communication so you don't miss important information about your student, school or Carroll ISD.

One platform. Your preferences. Stay connected to your Dragon.