WILDCARD

Wildcard FAQ's:

- **Is there a way to add funds to my son's account without logging in?**
  Yes, you can use the Quick-Add feature located at the top of our ignatius.edu website under Wildcard. If your payment is not processing via the Quick-Add feature, try using a different internet browser, such as Firefox, as Quick-Add may not work properly in Google Chrome.

- **I have more than one son here, do they each need their own account?**
  Yes, you will need to create a separate account for each son. Each account will need a unique email address for the login.

- **Can I set up an auto-reload feature on my son's card?**
  Unfortunately this option is not available at this time.

- **Can I load money on to my son's card using my phone instead of a laptop?**
  Yes, see the second bullet below for information on an app that you can use on your phone to add money to your son's Wildcard account.

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Wildcard Information:

- **If you would like to quickly add money to your son's Wildcard without logging in, you can use this link or go to the Wildcard page at the top our ignatius.edu website.** You will only need to enter the student's ID and last name, as well as an email address for the receipt. You will not be able to see balance information.

- You can create and login to your Wildcard account **via an app on your phone** titled *Transact eAccounts*. Use the QR code below to load the app on your phone. If you still need to create your account, refer to the instructions below starting at step 3. If you have already created your account, login using your email and password. If you forgot your password, click the forgot password link.

  Once in the app, search for **Saint Ignatius High School**. After you locate and select our school, click on **"Transact Auth"**. You will then be able to see the account balance as well as add money to your son's Wildcard account.

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Scan the QR code to download *Transact eAccounts* app

- **Wildcard Step-by-Step Re-Registration Process via a laptop device**

  1. Locate your student's ID card.

  2. Access the New Portal (or click "Wildcard" at the top of our ignatius.edu website).

  3. Click "Create Account"—please do not use your old Wildcard credentials.

  4. Enter your student's email address or your preferred email (note you do not have to use your student's email address); a verification code will be sent to you. ***If you have multiple students, you will need a unique email address for each of their accounts.***

  5. Create a new password and log in. Password requirements: 8-16 characters, uppercase letter, lowercase letter, number, special character.

6. Enter the "Student ID" found on the top left of the card.

7. Enter your student's last name exactly as it appears on the card.

8. Click "Submit." If you wish to add funds, you may select the "Add Money" button to complete your transaction.

Please note the following changes to the new system:

- **Manual Loading Only:** The Auto Reload feature is no longer supported.
- **New Transaction Minimum:** The minimum amount for any added value is now **$5.00**.
- **New Transaction Maximum:** The maximum amount for any added value is now **$200.00**.

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If you have any questions or need further assistance, please contact our Finance Office at 216-651-0222, ext. 4325, or email wildcard@ignatius.edu.