

Transportation FAQs

I have had an address change. Why is my old address still appearing on the bus schedule?

- We are continuing to update addresses in our transportation system from Infinite Campus. Updated bus routes will be shared on Thursday evening. We will continue to share updated schedules periodically throughout the week.

I have a secondary home address. Why is that not listed?

- Please check your Infinite Campus account and double-check that you have entered both the primary and secondary home addresses. If both are in Infinite Campus, we will update the addresses as soon as possible.

Why is my AM or PM route not appearing on my student's bus schedule?

- Some routes were not updated in the transportation system and they are continuously being updated. Updated bus routes will be shared on Thursday evening. We will continue to share updated schedules periodically throughout the week.

Why are there different bus stops for my children or differences from previous years?

- Some household schedules are still being finalized, so you may see an update to your child's route. If your route remains different from previous years, it is because routes are built around student counts, drivers, and stop locations in order to optimize efficiency for the whole system. We will continue to review these on a case-by-case basis, including change requests related to safety. We appreciate your patience as we review these.

Why did I receive bus information for one child but not another?

- We are continuing to update households in our transportation system from Infinite Campus. Updated bus routes will be shared on Thursday evening. We will continue to share updated schedules periodically throughout the week.

Why haven't I received information on my child's specialized transportation?

- We are still finalizing specialized transportation. We will share updated schedules as soon as possible.