



INTEGRITY CONSULTING GROUP

Employee Benefits Specialists

We are here to assist you.

As the health benefits consultant for Morris Hills Regional District, Integrity Consulting Group is committed to helping you resolve issues or questions about your health plans. Our staff has many years of experience representing the best interests of teachers and staff alike. We are happy to serve as the liaison between employees and insurance carriers.

How to contact Integrity Consulting Group:

Toll-free phone: (888) 737-4313

Fax number: (609) 737-4314

Email: customerservice@integritycg.com

*****Follow the below steps when you need extra help with a claim or enrollment issue*****

Step 1: Often, the quickest way to get an answer or resolution is by contacting carrier Member Services directly. See below for phone numbers and websites:

- **Medical:** Aetna / SHIF aetna.com (855) 281-8858
- **Prescription:** Benecard PBF benecardpbf.com (877) 723-6005
- **Dental:** Delta Dental deltadentalnj.com (800) 452-9310
- **FSA/Commuter:** AmeriFlex myameriflex.com (844) 423-INFO / 4636
- **Vision:** NVA e-nva.com (800) 672-7723

*****If your inquiry is not answered to your satisfaction, go to Step 2*****

Step 2: Contact **Integrity Consulting Group** (ICG), health benefits consultant:

- Toll-free phone: (888) 737-4313
- Fax number: (609) 737-4314
- Email: customerservice@integritycg.com
- Mailing address: 104 Interchange Plaza, Suite 202, Monroe Township, NJ 08831

Step 3: Provide the following about your issue. All information is kept confidential.

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|-------------------------|----------------------------------|
| • Enrolled plan | • Provider name |
| • Employee name | • Amount of charges |
| • Employee ID# | • Date(s) of service |
| • Patient name | • Brief description of issue |
| • Patient date of birth | • Available supporting documents |

We will do our best to resolve your issue as quickly as possible. Thank you for the opportunity to be of service.