

## Community Office Hours

Through community office hours, the Elder Benefit Specialist offer convenient access to general information. For situations requiring a thorough review of documents or benefits, please call the Aging and Disability Resource Center of Dodge County to arrange an appointment.

Office hours may be adjusted or canceled; please contact the Aging and Disability Resource Center for updates.

- **Beaver Dam Watermark:**  
209 South Center Street  
Beaver Dam, WI 53916
  - First Wednesday of every month
  - 10:00 am to 12:00 pm
- **Watertown Senior Center:**  
504 South 1<sup>st</sup> Street  
Watertown, WI 53098
  - Fourth Monday of every month
  - 2:00 pm to 4:30 pm

*"Not only did my benefit specialist help me with my appeal, but they also taught me about my rights so that I can stand up for myself."*

*-Client*



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## Contact Us:

### Phone:

920-386-3580

800-924-6407

### Email:

ADRC@co.dodge.wi.us

### Fax:

920-386-4015

## Office Hours:

**Monday through Friday**

**8:00 a.m. to 4:30 p.m.**

**or by appointment**

## Location:

**Henry Dodge Office Building  
199 County Road DF -3rd floor  
Juneau, Wisconsin 53039**

## On the Web:

[www.co.dodge.wi.gov/ADRC](http://www.co.dodge.wi.gov/ADRC)

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**find us @Dodge.County.ADRC**



# Elder Benefit Specialist Program

*Free | Unbiased | Confidential*



**ADRC**  
Aging and Disability Resource Center  
of Dodge County

## *Meaningful Savings. Confident Independence.*

Elder Benefit Specialists, also known as an EBS, are highly trained professionals who can guide you through the many programs and services available to older adults. They help you identify money-saving opportunities, understand your benefit options, and connect with resources that support your independence and well-being. Their expertise ensures you have the information and tools needed to make confident decisions about your future.

### **An Elder Benefit Specialist Offers Comprehensive Support, Including:**

- **Advocacy** — Ensuring your concerns are heard and addressed by government agencies.
- **Application assistance** — Helping you complete applications for programs that may lower your costs.
- **Option evaluation** — Comparing health insurance plans, benefit programs, and potential solutions to specific issues.
- **Appeals support** — Assisting with appeals when health care, prescription coverage, or other benefits are denied.
- **Legal referrals** — Connecting you with legal resources when needed.

### **Support is Available for a Variety of Public Benefit Programs, including:**

- **Income Benefits** — Guidance on Social Security Retirement, Social Security Disability (SSDI), Supplemental Security Income (SSI), and assistance with debt collection issues.
- **Essential Expense Programs** — Help accessing FoodShare, managing phone and utility expenses, and preventing utility shutoffs.
- **Health Insurance Assistance** — Expert support with Medicare, Medicaid, SeniorCare, and additional programs that help offset health care costs.
- **Housing Support Services** — Information on eviction prevention, tenant rights, and financial assistance programs that promote housing stability.

### **Who is Eligible to Work with an Elder Benefit Specialist?**

We assist individuals who are 60 years of age and older, who are experiencing challenges with private or government benefit programs. An appointment may be required to review documents and identify every opportunity for assistance.



The Elder Benefit Specialist Program is a program of the Wisconsin Department of Health Services (DHS) under the supervision of the Greater Wisconsin Agency on Aging Resources (GWAAR).

### **Why is Advance Preparation Essential Before Enrolling in Medicare?**

Getting ready for Medicare before you turn 65 years old can help you make informed, confident choices. Attending one of our **Medicare Basics & Beyond** classes will help you learn the A, B, C, and D's of Medicare to understand the steps you should take as you prepare for enrollment.

Benefit Specialists provide **Medicare Basics & Beyond** classes for Dodge County residents who are nearing Medicare eligibility. Understanding how to prepare six months prior to turning 65 years old is critical for making informed decisions and ensuring seamless coverage.

These classes serve individuals who will soon turn 65 years of age or otherwise become eligible for Medicare. It is equally beneficial for any Medicare beneficiary seeking guidance on complex coverage options, benefits, or enrollment concerns.

Presented in a casual yet thorough format by our Benefit Specialists here at the Aging and Disability Resource Center of Dodge County, the class offers a complete overview of Medicare with opportunities for participant questions.

Classes are offered once every month, January until October, which can be found on our website and Facebook page. Space is limited; please call the Aging and Disability Resource Center to register.