

Oneida-Herkimer-Madison BOCES
Component School District
Employee Assistance Program

Participating
SCHOOL DISTRICTS

Brookfield Central School District
Clinton Central School District
Holland Patent Central School District
Oneida-Herkimer-Madison BOCES
Oriskany Central School District
Sauquoit Valley Central School District
Whitesboro Central School District
Town of Webb Union Free School District

EAP IS A GOOD PLACE TO START
LEARNING ALL OF YOUR OPTIONS.

315.223.4734

PLEASE LEAVE A MESSAGE.

If this is an emergency, please dial 911
or call 1.844.732.6228 for MCAT

(Mobile Crisis Assessment Team)

Free, confidential and timely information that will help you identify all the resources available to address your needs and offer support to access resources.

**EMPLOYEE
ASSISTANCE**
is available year-round by calling
Debra Hagenbuch
EAP COORDINATOR | 315.223.4734
Please leave a message.



Oneida • Herkimer • Madison

BOCES

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(Mobile Crisis Assessment Team)

2026 - 2027
**EMPLOYEE
ASSISTANCE**
Program

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What is the Employee Assistance Program?

The Employee Assistance Program has been established to help school personnel and their families manage life's challenges. Stress, issues of family relationships, financial or legal difficulties, alcoholism or drug abuse, and other personal or family matters can grow to impair the quality of an individual's personal life and work. The EAP is designed to help employees and their families deal with these and other problems before they become serious.

WHAT SERVICES ARE PROVIDED?

The Employee Assistance Program is free, confidential and voluntary. School personnel and members of their families will receive private assistance with assessment and referral, as required, to specialized agencies and services.

ELIGIBILITY

The EAP is available to all school district employees and their families. We encourage individuals to seek assistance through the EAP but referrals from family members, fellow workers or friends are also accepted. Anyone seeking further information or assistance should call 315.223.4734 and leave a message for the EAP Coordinator. If this is an emergency, please dial 911 or call 1.844.732.6228 for MCAT (Mobile Crisis Assessment Team).

WHY IS EAP IMPORTANT?

The EAP can provide an easy and early solution to problems before they reach a crisis stage. From time to time, we all experience some type of personal or emotional conflict. Usually we can handle these situations on our own. However, sometimes issues confuse us and they continue to get worse. It is important to find solutions to these problems before they seriously affect our jobs or our families, and the EAP is a good place to start. The EAP Coordinator can help you identify all the resources available to address your needs.

COST

The services of the EAP are free to employees and their families in participating school districts. However, after a problem has been assessed, the individual might be referred to a community agency or specialist for treatment or counseling. At that point health insurance may cover the costs.

WHO OPERATES THE EAP?

Employee Assistance is provided by a certified Employee Assistance Coordinator who will respond to your calls within 24 hours. In most instances your call will be returned the same day. You simply need to leave your name, number and a time you can be reached. The phone line is completely confidential and is only accessed by your EAP Coordinator.

**ALL
CALLS
ARE
CONFIDENTIAL.**

The Employee Assistance Program can provide support in the following areas:

Adoption & Foster Care
Alcoholism
Child Abuse & Protective Services
Consumer Rights
Counseling & Personal Problems
Daycare
Debt Counseling
Disabled Services
Disaster Services
Drug Problems
Education
Environmental Problems
Ex-Offenders
Finances
Food Programs
Health-Related Services
Home Services
Housing
Human Rights
Information & Referral Services
Job Training
Legal Services
Mental Health
Nursing Services
Pregnancy Services
Recreational & Personal Growth
Rehabilitation
Residential Services
Senior Citizen Services
Transportation
Used Merchandise
Volunteer Services