

PICTURE DAY FREQUENTLY ASKED QUESTIONS

EVERY STUDENT WILL BE PHOTOGRAPHED WHETHER THEY ORDER OR NOT!

How do I pre-order online?

- 1.Go to: www.clixschoolpictures.com
- 2.Enter school code provided on the order form.
- 3.Place order (if you order online you do not need to send anything to the school).

What if I didn't pre-order? Can I still order online after picture day?

Not to worry...online ordering will stay open so that parents can go online after picture day and still order (if it's more than 3-4 days after your student was photographed, it will be a ship to home and shipping charges will apply).

Want to wait until to can view your students image? No problem!

4-6 days business days after picture day you will be able to view your student's image. Please note that it will be shipped to home and shipping charges will apply.

Late orders!! (Important)

To avoid confusion, no paper orders will be accepted after picture day. Please go online to place your order using the instructions outlined above.

When will I receive my package?

Pre-ordered picture packages will be delivered to the the school approximately 3 weeks after picture day. Reorders are shipped within 2-3 weeks and are mailed directly to your home. You will recive your digital download link via email 2-3 days after you place your order.

PLEASE NOTE: EVERY STUDENT WILL RECEIVE A QR CODE SHEET ON THE DAY THAT THEY ARE PHOTOGRAPHED. THIS SHEET HAS STUDENT'S UNIQUE CODE AND QR CODE FOR ORDERING.