August 13, 2026

Dear superintendents and BOCES directors,

Today, I am sharing the following updates:

- Slides from August Monthly Superintendent Call
- Update: IDM project

Slides from August Monthly Superintendent Call
Thank you to those who were able to join us for yesterday's monthly superintendent call; you can click here to access the slides.

Update: IDM project
All systems are up and running with IDM. We are addressing issues for individual users as needed - please contact cdeidm@cde.state.co.us for support.

We are aware that COPMS/RANDA is experiencing issues with users not being able to consistently access the system. Users may receive a "gateway timeout" error, a greyed-out "Sign In" button, or other related errors. These errors may prevent the user from finalizing the login process and its associated authentication steps. We are working closely with the vendor to address this issue, but unfortunately, they have not yet been able to determine the cause and address it.

- If you are missing a user role, contact your Local Access Managers. They can add or make other updates in the IDM system.
- If you have issues with the Identity Management System, please contact cdeidm@cde.state.co.us for assistance.

We are continuing to keep our homepage updated with this information so that it will be the first thing users see when they come to our website.

Warm regards,
Susana Córdova