Parent Vue/Student Vue App Update

To continue to use the Parent Vue/Student Vue Apps, you must download the new App manually from your App Store. Follow these steps:

1. Visit your App Store
2. Search for ParentVue (New) or StudentVue (New)
3. Manually download the new App.
4. Your **"username"** and **"password"** will remain the same.
    a. If you need help with your username and password, contact your student's building office.
        - High School – 724-832-2960
        - Middle School – 724-832-2930
        - Hutchison Elementary – 724-832-2885
        - Metzgar Elementary – 724-668-2237
        - Nicely Elementary – 724-832-2865
5. Once installed, Uninstall the "old" Parent Vue/Student Vue App. This App will not update.
6. If you encounter a certificate prompt during installation, it may be due to your device security settings or a temporary Issue with the app store, but this is not part of the official Synergy Parent Vue/Student Vue installation process. If you are a previous user, you will not require an activation code or certificate. Use existing "username" and "password" for the mobile app.
7. **Recommendation**: If you see a certificate request,
    a. Reboot your phone
    b. Try reinstalling the app before contacting the main office.