August 10, 2026

Dear Superintendents and BOCES directors,

The IDM cut over is now complete. **This means that your district's application users must create a new password on the first login for systems such as RITS, EDIS, GAINS, and other programs listed here.**

- We have copied all active data respondents in the previous IdM system for you already.
- All new system links are now available: https://ed.cde.state.co.us/idm
- Activation emails are being sent throughout today from no-reply@mailer.us-luke-1.identity.ics.oci.oraclegovcloud.com
- Access to COPMS (RANDA) should be reinstated as of today (8/10/26) at 8:00am. Please note: ALL users in COPMS/RANDA must activate their account per instructions listed to logging in. Please contact your Educator Effectiveness Regional Specialist or email copms@cde.state.co.us for more information and/or support.

Below is additional information shared with the LAMs and data respondents about account activation and what to do if they experience any issues.

ACCOUNT ACTIVATION

- ✓ Review Log in Instructions
- ✓ You will receive an IDM account activation email
  - The email will be sent from Oracle no-reply@mailer.us-luke-1.identity.ics.oci.oraclegovcloud.com
  - Please make sure to check your "junk" or "spam" filters
  - If you do not receive this email, you may use the 'Forgot my Password' feature when logging into the system instead
- ✓ When you activate your account or log into the new system, it will include creating a new password. The requirements for this password are:
  - Must have between 12 and 40 characters
  - Cannot contain the First Name, Last Name or username of the user
  - Must have at least 1 lowercase character
  - Must have at least 1 uppercase character
  - Must have at least 1 numeric character
  - Cannot repeat last 4 passwords
- ✓ You will have 30 days to activate your account.

NEXT STEPS

- ✓ If you are missing a user role, contact your Local Access Managers. They can add or make other updates in the IDM system.
- ✓ If you have issues with the Identity Management System, please contact cdeidm@cde.state.co.us for assistance.

Please let us know if you have any concerns.