# FAQ Transportation

## 1 MY CHILD IS EXPERIENCING PROBLEMS WITH ANOTHER CHILD ON THE BUS

- Contact your child's building principal.

## 2 WHERE DO I FIND MY CHILD'S BUS INFORMATION?

- Log into your Parent MyPowerHub account and look for "Transportation" in the options listed on the left of the screen.
- Download the BusZone app from the Transportation webpage and create a parent account.
- To set up your BusZone parent account, you will need:
- The School Access Code: 6407WESD
- Your child's Student ID, which is found in your MyPowerHub account.

## 3 MY CHILD GOES TO DAYCARE BEFORE OR AFTER SCHOOL AND I WANT THE BUS TO PICK THEM UP THERE INSTEAD OF AT OUR HOME

- Go to the Transportation webpage and download the Alternative Bus Stop Request Form.
- Alternative stops are for daycare requests, not for requests to pick up/drop off at relatives, friends, or neighbors houses.
- Interdistrict Transfer Students are not eligible for transportation services including daycare pick up and drop off.

## 4 I THINK OUR AREA BUS STOP SHOULD BE MOVED BECAUSE I HAVE A CONCERN.

- Go to the Transportation webpage and download the Bus Stop Change Request Form
- W-E Schools does not do door-to-door pick up and drop off for busing. Each request will be reviewed.

## 5 THE BUS IS ARRIVING AT AN INCONSISTENT TIME.

- Contact our Transportation Supervisor, Steve Monte smonte@petermannbus.com

## 6 I HAVE A CONCERN OR COMPLIMENT ABOUT MY CHILD'S BUS DRIVER

- Contact our Transportation Supervisor, Steve Monte smonte@petermannbus.com

## 7 I HAVE A GENERAL CONCERN OR COMPLIMENT THAT DOES NOT FIT ANY OF THE ABOVE CATEGORIES..

- Please use our Feedback form to leave a comment. Access by clicking above or via the Transportation webpage.
- If it is an emergency, please call Transportation at 440-283-4120

## 8 HOW FAR DO I NEED TO LIVE FROM SCHOOL TO QUALIFY FOR BUSING??

- Beyond 1 mile for K-8
- Beyond 2 miles for 9-12