

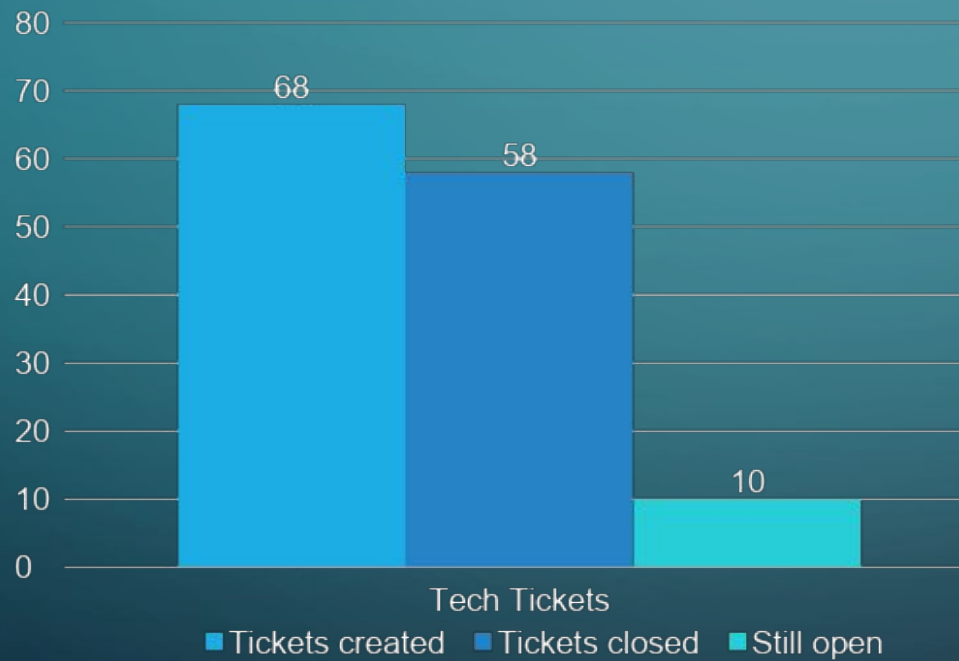
A decorative graphic on the left side of the slide, consisting of a network of thin white lines and small white circles, resembling a circuit board or a stylized tree structure, set against a teal gradient background.

TECHNOLOGY DEPARTMENT UPDATE

JULY, 2026

TICKET STATISTICS

5/1/26 – 5/31/26



Tickets that were reopened: **9 (Most are from a thank you reply)**

Average time spent: **1h 39m 37s**

Average response time: **10h 2m 4s**

Average duration: **23h 17m 26s**

COMPLETED PROJECTS

- Collected chromebooks from grades 6-11. We let the seniors keep their chromebooks.
- Installed and configured network switch at True North Preps new office building.
- Removed technology equipment from the modular buildings at Butte View Complex.
- Moved technology equipment at Butte View Complex to new rooms and to the cafeteria until the modular buildings are ready.
- Fiber was ran and installed at True North Preps new office building.
- Cleaned and repaired chromebooks that were collected and cleaned the chrombooks in carts at the elementary schools.
- Cleaned security camera lens.
- Blew out the dust out of the computers.

UPCOMING PROJECTS

- Add a network switch to Emmett High main network stack.
- Provision and tag 250 new chromebooks that are on order.
- Install 7 viewboards at True North Prep when the buildings are ready.
- Have door security installed at True North Prep office.
- Install intercom system at True North Prep.
- Install cameras and vape sensors at True North Prep.
- Install network equipment in the True North Prep modular buildings.

SUMMER PROJECTS

- Blow the dust out of all desktop computers.
- Wipe down all chromebooks.
- Remove technology from the preschool modulars.
- Classroom moves at Butte View to the other side of the building. (Move computers and lower viewboards)
- Install network equipment at True North Prep.
- Install cameras, wifi and vape sensors at True North Prep.
- Install computers, viewboards at True North Prep.
- Clean all security cameras.





