Texas Education Agency



Collection of Grievance Data

July 21, 2026

Agenda 2026-2027 Collection of Grievance Data

- Overview
- Timeline
- Data Collection Changes
- Business Rules
- Promotion Logic & Report
- Closeout
  - Frequently Asked Questions
  - Key Takeaways
  - Technical Resources
- Questions



Texas Education Agency



Overview

Background

SB 12 Section 20 amends Subtitle E, Title 2, Education Code, by adding Chapter 26A.

TEC §26A.001(a) The board of trustees of a school district shall adopt a grievance policy to address grievances received by the district.

TEC §26A.001(g) Each school district shall annually submit to the agency a report on grievances filed in the district during the preceding year. The report must include, for each grievance, the resolution of the grievance and any corrective action taken.

TEC § 26A.003(c) A school district shall submit and make accessible to the agency the location on the district's Internet website at which the information described by Subsection (a) is available.

https://tea.texas.gov/about-tea/contact-us/general-education-complaints/raising-concerns-with-your-school-local-grievance-process

TEA has added a new entity to the PEIMS Summer Submission:

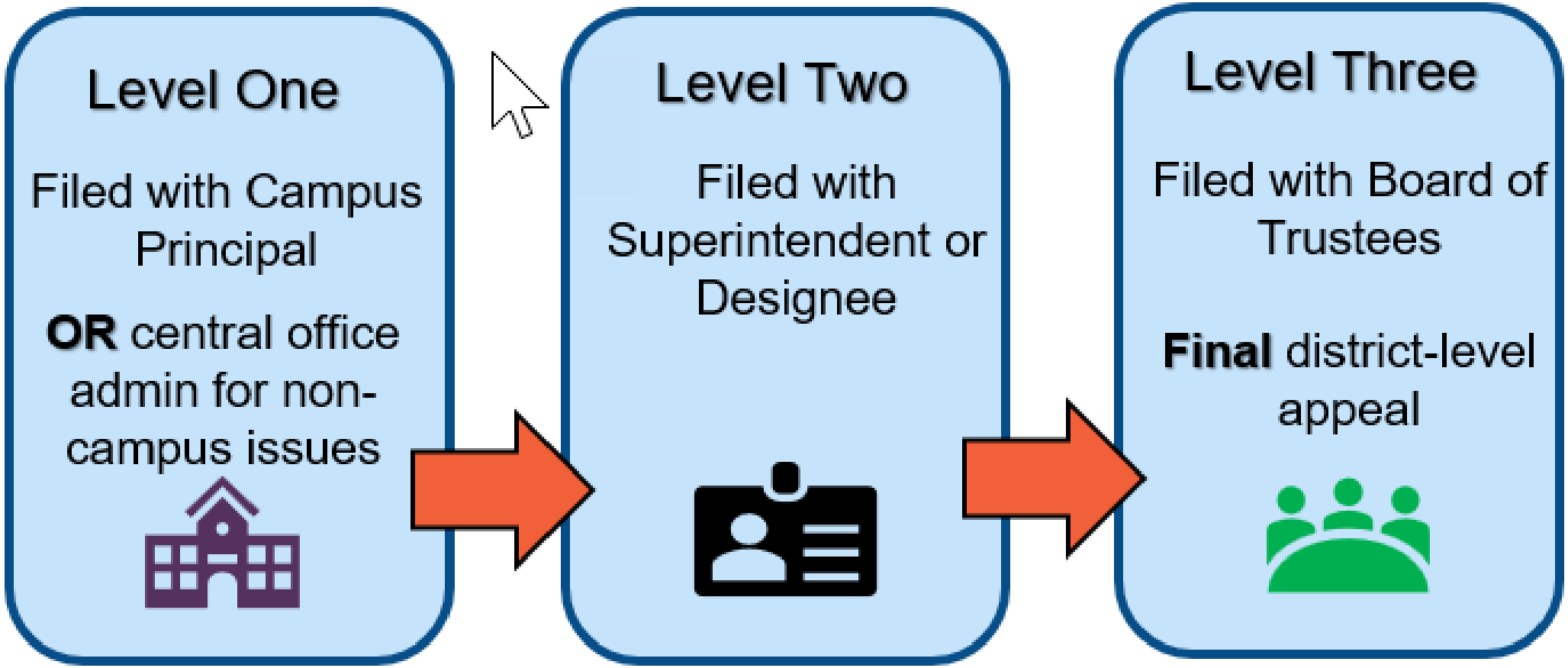
New – GrievanceExt

Grievance Levels Vary by School District Structure

- Grievance levels are not the same in every school district.
- A school district may have 3 or 4 levels in its grievance process.
- The number of levels depends on:
  - The **size** of the school district, and
  - Whether the school district's **local policy** adds an extra level of review
- For those school districts where an additional level of review is added, the definitions for Levels 2-4 will differ from those of school districts with only 3 grievance levels.

Overview of Grievance Levels and Examples

Generally



Overview of Grievance Levels and Examples

LEVEL ONE: Campus Level

Grievance Handling

- Filed with campus principal or administrator
- Focus on early resolution

Common Grievance Scenarios

- Academic or classroom concerns
- Access to programs or activities
- Health, safety, or wellness issues
- General school policy concerns

Resolution and Documentation

- Principals review cases, meet involved parties, propose corrections, and keep formal records if issues persist.

Goal of Level One Resolution

- Aim to resolve concerns promptly to maintain trust, minimize disruption, and support student well-being.

Option to Appeal

- The grievance policy must allow an opportunity to appeal to the next level of review.

Overview of Grievance Levels and Examples

LEVEL TWO: Superintendent or Designee

Grievance Handling

- Filed with district administrator or designee
- Review of documentation and campus response
- Formal written decision issued

Common Grievance Scenarios

- Grievances move to school district administrative level when unresolved at campus.

Resolution and Documentation

- District reviews documentation, interviews staff, meets with complainant and ensures legal and policy compliance during grievance evaluation.
- Level Two decisions are formal, detailed, and often serve as the final resolution for grievances.

Fairness and Policy Alignment

- School district ensures fairness, consistency, and policy alignment to protect rights of all parties involved.

Option to Appeal

- The grievance policy must allow an opportunity to appeal to the next level of review.

Overview of Grievance Levels and Examples

LEVEL THREE: School Board Level

Grievance Handling

- Final local appeal
- Review limited to policy and procedure
- Decision made in open session

Common Grievance Scenarios

- Appeals may include denied student transfer requests or challenges to performance evaluations based on procedural errors.

Governance and Accountability

- This level ensures district adherence to policies, legal requirements, and reinforces transparency and public trust.

Appeal to the Commissioner

- Individuals may appeal a school board's final grievance decision to the Commissioner of Education.

Overview of Grievance Levels and Examples

Level One

Filed with Campus Principal



Level Two

Filed with Central Office Admin

IF established by policy



Level Three

Filed with Superintendent or Designee



Level Four

Filed with Board of Trustees

Final district-level appeal



Overview of Grievance Levels and Examples

LEVEL ONE: Campus Level

Grievance Handling

- Filed with campus principal or administrator
- Focus on early resolution

Common Grievance Scenarios

- Academic or classroom concerns
- Access to programs or activities
- Health, safety, or wellness issues
- General school policy concerns

Resolution and Documentation

- Principals review cases, meet involved parties, propose corrections, and keep formal records if issues persist.

Goal of Level One Resolution

- Aim to resolve concerns promptly to maintain trust, minimize disruption, and support student well-being.

Option to Appeal

- The grievance policy must allow an opportunity to appeal to the next level of review.

Overview of Grievance Levels and Examples

LEVEL TWO: Central Office Administration | Established by Policy

Grievance Handling

- Provides an additional administrative review before escalation to the superintendent.
- Ensures procedural compliance before escalation.

Common Grievance Scenarios

- Procedural review of campus decisions
- Parental Rights Concerns (e.g., denial of access to student records)
- Record development (e.g., additional documentation submitted by the complainant)
- Recusal-related escalations (e.g., when a campus reviewer is subject of the grievance)

Resolution and Documentation

- District reviews documentation, interviews staff, meets with complainant and ensures legal and policy compliance during grievance evaluation.
- A formal written decision is issued explaining the basis for the determination and identifying supporting documentation.
- When needed, the matter may be remanded to a lower level to further develop the record or clarify issues before final resolution.
- Level Two decisions may serve as the final resolution under local policy or support escalation to the next level of review.

Option to Appeal

- The grievance policy must allow an opportunity to appeal to the next level of review.

Overview of Grievance Levels and Examples

LEVEL THREE: Superintendent or Designee

Grievance Handling

- Filed with district administrator or designee
- Review of documentation and campus response
- Formal written decision issued

Common Grievance Scenarios

- Grievances move to school district administrative level when unresolved at campus.

Resolution and Documentation

- District reviews documentation, interviews staff, meets with complainant and ensures legal and policy compliance during grievance evaluation.
- Level Two decisions are formal, detailed, and often serve as the final resolution for grievances.

Fairness and Policy Alignment

- School district ensures fairness, consistency, and policy alignment to protect rights of all parties involved.

Option to Appeal

- The grievance policy must allow an opportunity to appeal to the next level of review.

Overview of Grievance Levels and Examples

LEVEL FOUR: School Board Level

Grievance Handling

- Final local appeal
- Review limited to policy and procedure
- Decision made in open session

Common Grievance Scenarios

- Appeals may include denied student transfer requests or challenges to performance evaluations based on procedural errors.

Governance and Accountability

- This level ensures district adherence to policies, legal requirements, and reinforces transparency and public trust.

Appeal to the Commissioner

- Individuals may appeal a school board's final grievance decision to the Commissioner of Education.

Timeline

2026-2027 Timeline

2026-2027 School Year

2026-2027 school year Grievance data will be reported in the 2026-2027 PEIMS Summer Submission.

PEIMS Summer Submission (Sub 3)	
TSDS ready to load data to IODS	August 3, 2026
TSDS PEIMS Summer ready for users to complete, approve, and accept submissions	May 17, 2027
Requests to retire Unique IDs due at TEA for PEIMS Summer First Submission	June 11, 2027
PEIMS Summer First Submission due date for LEAs	June 17, 2027
Requests to retire Unique IDs due at TEA for PEIMS Summer Resubmission	July 9, 2027
PEIMS Summer Resubmission due date for LEAs LEAs registered with TEA with year-round tracks ending later than **June 17, 2027**, may delay PEIMS Summer Resubmission until two weeks following completion of the latest year-round track or **August 19, 2027**, whichever comes first. However, the initial data delivery for Submission 3 must still be made by **June 17, 2027**, for all LEAs. In no case will any Resubmission be processed after **August 19, 2027**. Data corrections made after **August 19, 2027**, will be processed by State Funding.	July 15, 2027
PEIMS Summer data available to customers	September 16, 2027

Districts shall submit grievances filed in the district during the school year. Grievances unresolved within the school year must be included in subsequent PEIMS Summer Submissions until final resolution is achieved.

Program Area Resources and Supports



- Raising Concerns with Your School: Local Grievance Process | Texas Education Agency
- Parent Complaint Navigator
- ParentSupportProgram@tea.texas.gov
- GeneralInquiry@tea.texas.gov
- Sign up for the Governance Local Grievance Newsletter

Data Collection Changes

GrievanceExt Entity (New)

- In the PEIMS Summer Submission, TEA has added one new entity, GrievanceExt, to collect information regarding the formal written complaint submitted to a school district by a parent, student, employee, or any other individual, including vendors and taxpayers. This entity includes the following new elements:
  - GrievanceIdentifier (E3136)
  - GrievanceFiledDate (E3137)
  - GrievanceResolvedDate (E3138)
  - GrievanceCorrectiveAction (E3139)

GrievanceExt Entity

Data Element	NP*	Core	PEIMS	Length	Data Type	Descriptor Table	Element ID
LocalEducationAgency							
GrievanceIdentifier			PS	4	Number		E3136
GrievanceFiledDate			PS	10	Date		E3137
GrievanceResolvedDate			PS	10	Date		E3138
GrievanceCorrectiveAction *(may have multiple instances)*			PS		Descriptor	C364	E3139
GrievanceLevelResolutionSet *(may have multiple instances)*							
GrievanceLevelResolvedDate			PS	10	Date		E3140
ResolutionOfGrievance			PS		Descriptor	C365	E3141
GrievanceLevel			PS		Descriptor	C378	E3142

  - New common type: GrievanceLevelResolutionSet
    - GrievanceLevelResolvedDate (E3140)
    - ResolutionOfGrievance (E3141)
    - GrievanceLevel (E3142)

GrievanceIdentifier (E3136)

- New GrievanceIdentifier (E3136) data element:

Data Element ID	Data Element Name	Date Issued	Date Updated
E3136	GrievanceIdentifier	12/01/2025	

Definition

GrievanceIdentifier indicates a unique number associated to a particular grievance filed.

Special Instructions

The *GrievanceIdentifier* should remain unique if a grievance is filed in one year and resolved in a future school year.

Table Identification	Length	Data Type	Domain of Values
	4	Number	0000-9999

Used in Entities

GrievanceExt

Used in Domain

Education Organization

Former Data Element Name

Used in Data Collections/Submissions

- ☐ PEIMS Attendance
- ☐ PEIMS Extended Year
- ☐ PEIMS Fall
- ☐ PEIMS Fall Enrollment
- ☐ PEIMS Mid-Year
- ☑ PEIMS Summer
- ☐ CR Winter
- ☐ CSW Charter School Waitlist
- ☐ ECDS ECDS-KG
- ☐ ECDS ECDS-PK
- ☐ NP Not Promoted
- ☐ RFT Residential Facility Tracker
- ☐ SELA Special Education Language Acquisition
- ☐ SPEDS SPEDS Camera
- ☐ SPEDS SPEDS Summer
- ☐ SPPI-14 SPPI-14
- ☐ TVC Teacher Vacancy
- ☐ UID Enrollment Event
- UID Enrollment Event

GrievanceFiledDate (E3137)

- New GrievanceFiledDate (E3137) data element:

Data Element ID	Data Element Name	Date Issued	Date Updated
E3137	GrievanceFiledDate	12/01/2025	

Definition

GrievanceFiledDate indicates the date the overall grievance was filed.

Special Instructions

Table Identification	Length	Data Type	Domain of Values
	10	Date	YYYY=2026-2027 MM=01-12 DD=01-31

Used in Entities

GrievanceExt

Used in Domain

Education Organization

Former Data Element Name

Used in Data Collections/Submissions

- ☐ PEIMS Attendance
- ☐ PEIMS Extended Year
- ☐ PEIMS Fall
- ☐ PEIMS Fall Enrollment
- ☐ PEIMS Mid-Year
- ☑ PEIMS Summer
- ☐ CR Winter
- ☐ CSW Charter School Waitlist
- ☐ ECDS ECDS-KG
- ☐ ECDS ECDS-PK
- ☐ NP Not Promoted
- ☐ RFT Residential Facility Tracker
- ☐ SELA Special Education Language Acquisition
- ☐ SPEDS SPEDS Camera
- ☐ SPEDS SPEDS Summer
- ☐ SPPI-14 SPPI-14
- ☐ TVC Teacher Vacancy
- ☐ UID Enrollment Event UID Enrollment Event

GrievanceResolvedDate (E3138)

- New GrievanceResolvedDate (E3138) data element:

Data Element ID	Data Element Name	Date Issued	Date Updated
E3138	GrievanceResolvedDate	12/01/2025	

Definition

GrievanceResolvedDate indicates the date the overall grievance was resolved.

Special Instructions

Table Identification	Length	Data Type	Domain of Values
	10	Date	YYYY=2026-2027, MM=01-12, DD=01-31

Used in Entities

GrievanceExt

Used in Domain

Education Organization

Former Data Element Name

Used in Data Collections/Submissions

- ☐ PEIMS Attendance
- ☐ PEIMS Extended Year
- ☐ PEIMS Fall
- ☐ PEIMS Fall Enrollment
- ☐ PEIMS Mid-Year
- ☑ PEIMS Summer
- ☐ CR Winter
- ☐ CSW Charter School Waitlist
- ☐ ECDS ECDS-KG
- ☐ ECDS ECDS-PK
- ☐ NP Not Promoted
- ☐ RFT Residential Facility Tracker
- ☐ SELA Special Education Language Acquisition
- ☐ SPEDS SPEDS Camera
- ☐ SPEDS SPEDS Summer
- ☐ SPPI-14 SPPI-14
- ☐ TVC Teacher Vacancy
- ☐ UID Enrollment Event
- UID Enrollment Event

GrievanceCorrectiveAction (E3139)

- New GrievanceCorrectiveAction (E3139) data element:

Data Element ID	Data Element Name	Date Issued	Date Updated
E3139	GrievanceCorrectiveAction	12/01/2025	

Definition

GrievanceCorrectiveAction indicates corrective action taken by the district based on the grievance filed.

Special Instructions

Table Identification	Length	Data Type	Domain of Values
GrievanceCorrectiveAction(C364)		Descriptor	

Used in Entities

GrievanceExt

Used in Domain

Education Organization

Former Data Element Name

Used in Data Collections/Submissions

- ☐ PEIMS Attendance
- ☐ PEIMS Extended Year
- ☐ PEIMS Fall
- ☐ PEIMS Fall Enrollment
- ☐ PEIMS Mid-Year
- ☑ PEIMS Summer
- ☐ CR Winter
- ☐ CSW Charter School Waitlist
- ☐ ECDS ECDS-KG
- ☐ ECDS ECDS-PK
- ☐ NP Not Promoted
- ☐ RFT Residential Facility Tracker
- ☐ SELA Special Education Language Acquisition
- ☐ SPEDS SPEDS Summer
- ☐ SPEDS SPEDS Video Camera Request
- ☐ SPPI-14 SPPI-14
- ☐ TVC Teacher Vacancy
- ☐ UID Enrollment Event
- UID Enrollment Event

GrievanceCorrectiveAction (C364)

- New GrievanceCorrectiveAction (C364) descriptor table:

CSV

Table ID	Name	Date Issued	Date Updated
C364	GrievanceCorrectiveAction	12/01/2025	

Descriptor	Short Description	Long Description
01	Administrative Remedies	Administrative Remedies - Reversal or modification of decisions related to student discipline, grading policies, attendance records, campus transfers or classroom assignments
02	Personnel-Related Actions	Personnel-Related Actions - Reassignment of staff, changes to job responsibilities, evaluation or retraining of staff
03	Policy Adjustments	Policy Adjustments - Amendments to local policies or procedures, clarification or reinterpretation of existing local policies (e.g., dress code, homework practices)
04	Communication And Transparency	Communication and Transparency - Issuance of written decisions with explanations and supporting documentation
05	Procedural Corrections	Procedural Corrections - Remanding grievance for further review
06	Non-Retaliation Enforcement	Non-Retaliation Enforcement - Investigation and disciplinary action against staff who retaliate against the complainant. Reporting educators to the State Board of Certification as applicable by law and rule.

Used in the following data element(s):
GrievanceCorrectiveAction

Used in the following entities:
GrievanceExt

GrievanceLevelResolvedDate (E3140)

- New GrievanceLevelResolvedDate (E3140) data element:

Data Element ID	Data Element Name	Date Issued	Date Updated
E3140	GrievanceLevelResolvedDate	12/01/2025	

Definition

GrievanceLevelResolvedDate indicates the date the level (1,2,3,4) of the grievance was resolved.

Special Instructions

Table Identification	Length	Data Type	Domain of Values
	10	Date	YYYY=2026-2027 MM=01-12 DD=01-31

Used in Entities

GrievanceExt > GrievanceLevelResolutionSet

Used in Domain

Education Organization

Former Data Element Name

Used in Data Collections/Submissions

- ☐ PEIMS Attendance
- ☐ PEIMS Extended Year
- ☐ PEIMS Fall
- ☐ PEIMS Fall Enrollment
- ☐ PEIMS Mid-Year
- ☑ PEIMS Summer
- ☐ CR Winter
- ☐ CSW Charter School Waitlist
- ☐ ECDS ECDS-KG
- ☐ ECDS ECDS-PK
- ☐ NP Not Promoted
- ☐ RFT Residential Facility Tracker
- ☐ SELA Special Education Language Acquisition
- ☐ SPEDS SPEDS Summer
- ☐ SPEDS SPEDS Video Camera Request
- ☐ SPPI-14 SPPI-14
- ☐ TVC Teacher Vacancy
- ☐ UID Enrollment Event UID Enrollment Event

ResolutionOfGrievance (E3141)

- New ResolutionOfGrievance (E3141) data element:

Data Element ID	Data Element Name	Date Issued	Date Updated
E3141	ResolutionOfGrievance	12/01/2025	

Definition

ResolutionOfGrievance indicates the specific resolution of the grievance at any given level.

Special Instructions

Table Identification	Length	Data Type	Domain of Values
ResolutionOfGrievance(C365)		Descriptor	

Used in Entities

GrievanceExt > GrievanceLevelResolutionSet

Used in Domain

Education Organization

Former Data Element Name

Used in Data Collections/Submissions

- ☐ PEIMS Attendance
- ☐ PEIMS Extended Year
- ☐ PEIMS Fall
- ☐ PEIMS Fall Enrollment
- ☐ PEIMS Mid-Year
- ☑ PEIMS Summer
- ☐ CR Winter
- ☐ CSW Charter School Waitlist
- ☐ ECDS ECDS-KG
- ☐ ECDS ECDS-PK
- ☐ NP Not Promoted
- ☐ RFT Residential Facility Tracker
- ☐ SELA Special Education Language Acquisition
- ☐ SPEDS SPEDS Summer
- ☐ SPEDS SPEDS Video Camera Request
- ☐ SPPI-14 SPPI-14
- ☐ TVC Teacher Vacancy
- ☐ UID Enrollment Event UID Enrollment Event

ResolutionOfGrievance (C365)

- New ResolutionOfGrievance (C365) descriptor table:

Table ID	Name	Date Issued	Date Updated
C365	ResolutionOfGrievance	12/01/2025	

Descriptor	Short Description	Long Description
01	Grievance Relief Granted	Grievance Relief Granted - District granted all requested remedies
02	Grievance Relief Denied	Grievance Relief Denied - All remedies prior to a board of trustees' hearing were denied
03	Grievance Relief Granted In Part	Grievance Relief Granted In Part - District granted some requested remedies
04	Remanded The Administration's Decision	Remanded the Administration's Decision - Decision was sent back to the prior grievance level for review
05	Denied Grievance And Upheld Administration's Decision	Denied Grievance and Upheld Administration's Decision - Board of Trustees upheld the prior decision

Used in the following data element(s):
ResolutionOfGrievance

Used in the following entities:
GrievanceExt

GrievanceLevel (E3142)

- New GrievanceLevel (E3142) data element:

Data Element ID	Data Element Name	Date Issued	Date Updated
E3142	GrievanceLevel	12/01/2025	03/02/2026

Definition

GrievanceLevel indicates the level of grievance.

Special Instructions

Table Identification	Length	Data Type	Domain of Values
GrievanceLevel(C378)		Descriptor	

Used in Entities

GrievanceExt > GrievanceLevelResolutionSet

Used in Domain

Education Organization

Former Data Element Name

Used in Data Collections/Submissions

- ☐ PEIMS Attendance
- ☐ PEIMS Extended Year
- ☐ PEIMS Fall
- ☐ PEIMS Fall Enrollment
- ☐ PEIMS Mid-Year
- ☑ PEIMS Summer
- ☐ CR Winter
- ☐ CSW Charter School Waitlist
- ☐ ECDS ECDS-KG
- ☐ ECDS ECDS-PK
- ☐ NP Not Promoted
- ☐ RFT Residential Facility Tracker
- ☐ SELA Special Education Language Acquisition
- ☐ SPEDS SPEDS Summer
- ☐ SPEDS SPEDS Video Camera Request
- ☐ SPPI-14 SPPI-14
- ☐ TVC Teacher Vacancy
- ☐ UID Enrollment Event UID Enrollment Event

GrievanceLevel (C378)

- New GrievanceLevel (C378) descriptor table:

Table ID	Name	Date Issued	Date Updated
C378	GrievanceLevel	03/03/2026	

Descriptor	Short Description	Long Description
01	Grievance Filed With Campus Principal/Administrator	Grievance filed with the campus principal or campus administrator
02	Grievance Filed With Central Office Administration If Est By Policy	Grievance filed with the central office administration if established by local policy
03	Grievance Filed With Superintendent or Designee	Grievance filed with the Superintendent or designee
04	Grievance Filed With Board Of Trustees	Grievance filed with the Board of Trustees

Used in the following data element(s):
GrievanceLevel

Used in the following entities:
GrievanceExt

Texas Education Agency



Business Rules

New Business Rules

- The following new rules will be added to the PEIMS Summer Submission:
  - 1 Fatal
    - 11000-0001
  - 1 Special Warning
    - 11000-0002

Business Rule - Fatal

- 11000-0001

Rule #	Rule Text / Business Meaning	Sev./ Level	Core	PEIMS	Applies To
11000-0001	If GrievanceResolvedDate is reported, then GrievanceLevelResolutionSet (GrievanceLevelResolvedDate, ResolutionOfGrievance, and GrievanceLevel) must be reported. If a GrievanceResolvedDate is reported indicating that the overall grievance was resolved, then the GrievanceLevelResolutionSet common type must be reported along with GrievanceLevelResolvedDate, ResolutionOfGrievance, and GrievanceLevel.	F L2, L3		PS	District

Business Rule – Special Warning

- 11000-0002

Rule #	Rule Text / Business Meaning	Sev./ Level	Core	PEIMS	Applies To
11000-0002	GrievanceResolvedDate date should be reported. Most grievances are resolved within the school year. Please verify that this grievance does not have a GrievanceResolvedDate.	S L2, L3		PS	District

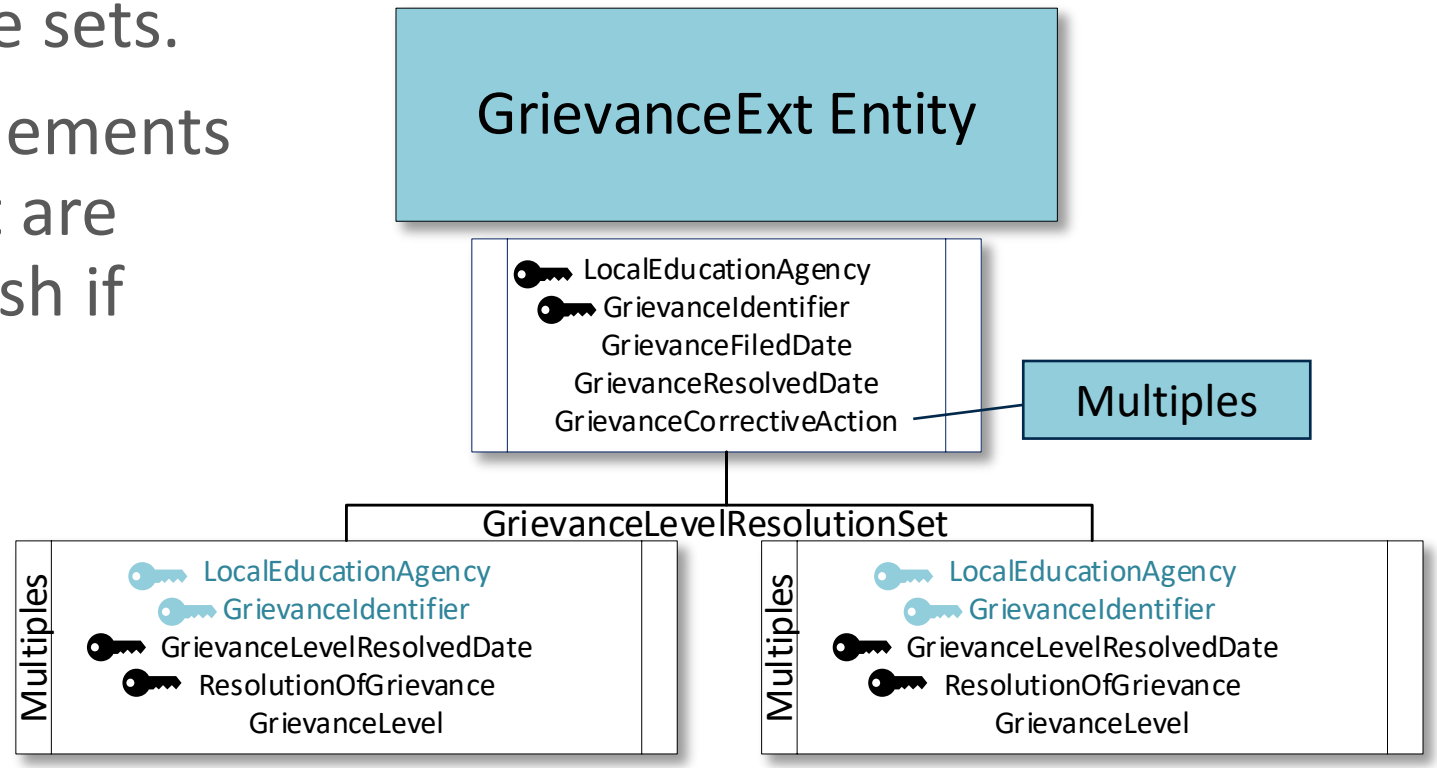
Texas Education Agency



Promotion Logic & Report

Grievance Promotion Logic

- All data is promoted as reported.
- GrievanceCorrectiveAction (E3139) allows for multiples.
- Data in the GrievanceLevelResolutionSet is dependent on the information provided in the GrievanceExt Entity and can have multiple sets.
- The three data elements as part of the set are required to publish if included.



Indicates a Primary Key to promote data into the data mart

Grievance Data Report PDM3-116-011

Texas Education Agency | TSDS PEIMS LEA GRIEVANCE REPORT | Monday 3/24/2027 2:41PM

PDM3-116-011 | LEA-level Data | Page n of n

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* * * **CONFIDENTIAL** * * * | 2026-2027 Summer First Submission Instance

LEA: nnnnnn - DistrictName1

Campus: nnnnnnnnn - CampusName1

Grievance Identifier	Grievance Filed Date	Grievance Resolved Date	Grievance Corrective Action	Grievance Level	Grievance Level Resolve Date	Resolution of Grievance
nnnn	MM/DD/YYYY	MM/DD/YYYY	nn, nn, nn, nn, nn, nn	nn	MM/DD/YYYY	nn - aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa
nnnn	MM/DD/YYYY	MM/DD/YYYY	nn, nn, nn	nn	MM/DD/YYYY	nn - aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa
				nn	MM/DD/YYYY	nn - aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa
nnnn	MM/DD/YYYY	MM/DD/YYYY	nn, nn			
nnnn	MM/DD/YYYY	MM/DD/YYYY	nn	nn	MM/DD/YYYY	nn - aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa
				nn	MM/DD/YYYY	nn - aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa
				nn	MM/DD/YYYY	nn - aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa
nnnn	MM/DD/YYYY	MM/DD/YYYY	nn, nn, nn, nn	nn	MM/DD/YYYY	nn - aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa
				nn	MM/DD/YYYY	nn - aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa
nnnn	MM/DD/YYYY	MM/DD/YYYY	nn			

Total Grievance Identifiers: n,nnn

Texas Education Agency



Closeout

FAQ – Start Date For Grievance Reporting

When does grievance reporting begin?

Grievances from the 2026–2027 school year will be reported in the 2026–2027 PEIMS Summer Submission.

FAQ – Start Date For Grievance Reporting

Will grievance data be reported through the SIS or the HR system?

School districts will need to work with their vendors to determine which system will store the data.

FAQ – Systems Used for Grievance Reporting

What if a school district uses two different vendors?

School districts must coordinate with their vendors to ensure the data is submitted accurately and without duplication.

FAQ – Grievances Across School Years

Should a grievance be closed at the end of a school year and then reopened the next year using the same identifier?

No. A grievance remains open until it is fully resolved, even if it spans multiple school years. Once the grievance is resolved, the GrievanceResolvedDate (E3138) should be entered.

FAQ – Definition of a Grievance Under SB 12

What qualifies as a grievance?

Under Senate Bill (SB) 12, a grievance is a *formal complaint* filed by a parent, either in writing or online. Informal attempts to resolve an issue are not counted unless they escalate into a formal grievance. SB 12 also allows extended timelines for parents who begin with informal resolution attempts.

FAQ - Whether This Data Is New for School Districts

Is this grievance data new, or have school districts already been collecting it?

School districts already have grievance processes in place, and each school district has its own policies and procedures. What is new under SB 12 is the requirement to formally collect and report this data through PEIMS.

FAQ – Grievance Data Validations

Will there be a business rule preventing a school district from leaving the GrievanceResolvedDate (E3138) blank?

A special warning has been implemented to alert users when the GrievanceResolvedDate (E3138) is missing.

FAQ – Grievance Data Validations

Is there a data validation preventing a school system from reporting a Level 2 grievance without first reporting a Level 1 grievance?

No. There is no data validation that requires a school system to report a Level 1 grievance before reporting a Level 2 grievance. A Level 2 grievance may be filed directly if the grievance is against the Level 1 principal or administrator.

FAQ – Grievance Element Differences

What is the difference between ResolutionOfGrievance (E3141) and GrievanceCorrectiveAction (E3139)?

ResolutionOfGrievance describes the outcome of the grievance itself, indicating whether the school system or Board of Trustees agreed with the complainant's request and the extent to which relief was granted, denied, or otherwise addressed.

GrievanceCorrectiveAction describes the specific remedial or corrective actions taken in response to the grievance when relief is granted or when other action is required.

FAQ – Who Must Report

Is grievance reporting required for charter schools?

No. Charter schools are not required to report grievance information under Texas Education Code, Chapter 26A.

FAQ – Who Must Report

Do special purpose school systems and state agencies (Texas School for the Deaf, Texas School for the Blind and Visually Impaired, and Lone Star School) need to report grievance information?

No. Texas Education Code Chapter 26A does not require special purpose school systems or state agencies such as the Texas School for the Deaf (TSD), Texas School for the Blind and Visually Impaired (TSBVI), or Lone Star School to report grievance information.

FAQ – When To Report A Grievance

Should school systems report the grievance level at initial filing or at final escalation?

School systems shall report a grievance at each level for that school year. Grievances must continue to be reported until final resolution is reached.

Key Takeaways

What Matters Most For Successful Grievance Data Reporting

Why It Matters

- Ensure statewide transparency in how districts handle formal grievances
- Supports compliance with SB 12 requirements for grievance reporting
- Provides TEA with consistent, annual data on resolutions and corrective actions

How It Fits

- New GrievanceExt entity added to the PEIMS Summer Submission
- Captures all formal grievances filed at any level – Campus, Central Office, Superintendent, or Board
- Uses new data elements and descriptor tables, including GrievanceLevel, Resolution, and CorrectiveAction

Key Dates

- Reporting begins with the 2026-2027 school year grievances
- All grievances from that school year are included in the 2026-2027 PEIMS Summer Submission

What To Report

- Every formal grievance filed, regardless of level
- Dates filed and resolved, resolution description, corrective actions, and grievance level
- Grievances remain open until fully resolved, even across school years

Avoid Errors

- Do not leave GrievanceResolvedDate (E3138) blank once resolved. A special warning will flag missing dates.
- Ensure all descriptor based elements (GrievanceLevel, Resolution, GradeLevel) use valid descriptor codes
- Avoid duplicate reporting when grievances move through multiple levels

Bottom Line

- Capture every formal grievance
- Report a complete set of data for each one
- Align all data with the new elements, descriptors and data validation rules

Technical Resources

- Technical Specifications:
  - Texas Education Data Standards (TEDS)
- Technical Support:
  - TSDSCustomerSupport@tea.texas.gov
- Program Area:
  - See slide 17 for contact information and resources

QUESTIONS

