

ENGAGE.CONNECT.GROW

2026-2027 Findley Oaks ES

Parent Communication Guide

This guide provides our families with a guide and protocol on who to contact when assistance is needed. This will help ensure that problems and concerns are handled in a timely manner. All staff contact information is located on our school's [staff directory page](#).

Front Office Staff

Front Desk: Lisa Tigert tigertl@fultonschools.org
Data Clerk/Registrar: Betsy Fechalos fechalosb@fultonschools.org
Clinic Assistant: Kelly Stezzi stezzik@fultonschools.org
Principal's Assistant/Bookkeeper: Brenda Hunter hunterb@fultonschools.org

If you have questions or concerns related to your child's classroom, please follow this protocol:

1. Start with the teacher(s): Homeroom, special area, TAG, EIP etc. Teachers will make every effort to respond within 48 hours. If you do not receive a return email or call within 48 hours, please reach out again. If there is no resolve, please proceed to the next step.
2. If you have not heard from the teacher after a second attempt or the issue persists, please contact:

Administration/Support

1. **Miao Li - Instructional Support Teacher (IST)** - Ms. Li coordinates programs and service delivery for special education students, as well as the coordination of educational testing for students who are referred for special education services. Parents with questions about the special education process should contact the IST for information. LiM@fultonschools.org
2. **Allison Polaski - Assistant Principal** - Mrs. Polaski oversees many areas such as student information (Infinite Campus, Parent Portal), grading, standardized testing, discipline, and facilities. polaski@fultonschools.org
3. **Kate Hernandez - School Counselor** - Mrs. Hernandez works with school personnel to foster a positive learning environment for children. She assists parents in understanding children and in developing positive attitudes, techniques, and strategies essential for constructive child rearing. Mrs. Hernandez assists parents and children in obtaining special school and/or community services and serves as the 504 chairperson.
hernandezk@fultonschools.org
4. **Dr. Nicole Ciantetta - Curriculum Support Teacher (CST)**- Parents with questions involving curriculum, class placement, and diagnostic placement assessments are invited to contact the Dr. Ciantetta for information.
ciantettan@fultonschools.org
5. **LaSondra Edwards-MTSS/504 Support Specialist**- Parents with questions involving Response to Intervention, tier II/tier III student academic supports, and 504 are invited to contact Mrs. Edwards for information.
edwardsl1@fultonschools.org

If further assistance is still needed, contact the Principal, Camille Christopher. christopherc@fultonschools.org